## Adobe Acrobat

### Adobe Acrobat Pro DC - Advanced / 395 USD / Days: 1
In this course, students will use Adobe Acrobat Pro DC to convert technical documents to PDF files, enhance PDF documents, create interactive PDF forms, and prepare PDF files for commercial printing.

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### Adobe Acrobat Pro DC - Introduction / 395 USD / Days: 1
Adobe Acrobat Pro DC puts the power of the Portable Document Format, literally, at your fingertips. By taking advantage of the functionality & features available in Acrobat, you will ensure the integrity of your documents regardless of who views them.

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## Adobe Captivate

### Adobe Captivate 2019 - Beyond The Essentials / 790 USD / Days: 2
A course that teaches the higher-end, more advanced functionality of Adobe Captivate 2019.

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### Adobe Captivate 2019 - The Essentials / 790 USD / Days: 2
A course that teaches the core Adobe Captivate skills needed to create eLearning courses.

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## Adobe Dreamweaver

### Adobe Dreamweaver CC - Part 1 / 790 USD / Days: 2
In this course, you will use Adobe Dreamweaver CC to transform raw HTML into accessible, search engine friendly websites.

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### Adobe Dreamweaver CC - Part 2 / 790 USD / Days: 2
In this course, you will use Adobe Dreamweaver CC to create fluid CSS layouts, implement mobile integration techniques, and share files over a server to work in a collaborative manner.

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### Adobe Illustrator CC - Part 1 / 790 USD / Days: 2
This course covers the Graphic Design & Illustration Using Adobe Illustrator CC objectives to help students prepare for the Adobe Certified Associate (ACA) exam. This course is also designed to cover the Adobe Certified Expert (ACE) exam objectives.

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### Adobe Illustrator CC - Part 2 / 790 USD / Days: 2
In this course, students will use painting tools, manage colors, format type, work with effects, prepare artwork for commercial printing, and prepare graphics for the web.

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## Adobe InDesign

### Adobe InDesign CC - Part 1 / 790 USD / Days: 2
This course has all the tools you need to elevate the look of your document and get it out to the people who need to see it, whether it's in print or on the web.

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### Adobe InDesign CC - Part 2 / 790 USD / Days: 2
In this course students will learn advanced InDesign techniques to enhance the look and functionality of your documents.

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## Adobe Photoshop

### Adobe Photoshop CC - Part 1 / 790 USD / Days: 2
This course focuses on some of the basic features of Photoshop so that the student can navigate the environment and use Photoshop tools to work with photographic images.

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### BA07 - Implementing an Agile Project / 1395 USD / Days: 2
Many of today’s Project Management and Business Analyst Professionals are finding themselves leading, managing and analyzing on Agile development teams - only to find that many of the tools and techniques applied when using a traditional project management approach no longer work as effectively or at all. In order to do more than survive in this iterative development environment, today’s Project Manager and Business Analyst must employ additional project management and business analysis tools and techniques to effectively lead their teams and deliver their projects.

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### BA08 - Agile for Business Analysts / 1395 USD / Days: 2
In this course, students will gain an understanding about agile business analysis. Students will learn how business analysis on an agile project is ‘the same’ and ‘different’ than business analysis performed on waterfall projects. Students will understand how the business analysis role changes on an agile team. A number of business analysis techniques suited for supporting agile teams will be introduced as will the various standards available to the community to help teams and organizations transition. Since few organizations are pure agile, students will also learn about delivery approaches that use a combination of practices from waterfall and agile and will also be introduced to the important concept of business analysis tailoring - the key skill used to adapt business analysis skills to all environments - regardless of the delivery life cycle selected.

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### Certified Agile Service Manager (CASM)® / 1590 USD / Days: 2
This course provides an introduction to Agile Service Management, the application, and integration of agile thinking into service management processes and process design projects. Agile thinking improves IT’s effectiveness and efficiency and enables IT to continue to deliver value in the face of changing requirements.

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### Introduction to Agile and Scrum Methodologies / 475 USD / Days: 1
Agile project management is growing in popularity as a method for delivering value quickly. This course presents the tenets of Agile methodologies using the Scrum framework as a primary example to demonstrate the Agile approaches, their benefits, and challenges.

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### PMI Agile Certified Professional (PMI-ACP)® Exam Preparation / 1797 USD / Days: 3
This course provides participants with a foundation of the PMI-ACP® exam. Participants will be introduced to PMI Agile concepts and practices with banks of sample questions.

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### Amazon Web Services (AWS)
Building on concepts introduced in Architecting on AWS, this course covers how to build complex solutions which incorporate data services, governance, and security on AWS.

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### Advanced Architecting on AWS / 2025 USD / Days: 3
Building on concepts introduced in Architecting on AWS, this course covers how to build complex solutions which incorporate data services, governance, and security on AWS.

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### Advanced Developing on AWS / 2025 USD / Days: 3
This course uses the real-world scenario of taking a legacy, on-premises monolithic application and refactoring it into a serverless microservices architecture. This advanced course covers advanced development topics such as architecting for a cloud-native environment; deconstructing on-premises, legacy applications and repackaging them into cloud-based, cloud-native architectures; and applying the tenets of the Twelve-Factor Application methodology.

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### Architecting on AWS / 2025 USD / Days: 3
Architecting on AWS covers the fundamentals of AWS. It is designed to teach Solution Architects how to optimize the use of the AWS Cloud by understanding AWS services and how these services fit into a cloud solution.

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### Online Live
- ILT Instructor-Led Training
- ML Mentored Learning
- OLL Online Live

Wednesday, March 18, 2020
## Course Schedule

### Architecting on AWS / 2025 USD / Days: 3

Architecting on AWS covers the fundamentals of AWS. It is designed to teach Solution Architects how to optimize the use of the AWS Cloud by understanding AWS services and how these services fit into a cloud solution.

- **05/12 • 05/14/20** OLL 6:00 AM - 2:00 PM NHC
- **05/13 • 05/15/20** OLL 6:00 AM - 2:00 PM NHC
- **05/19 • 05/21/20** OLL 6:00 AM - 2:00 PM NHC
- **05/19 • 05/21/20** OLL 9:00 AM - 5:00 PM NHC
- **05/27 • 05/29/20** OLL 6:00 AM - 2:00 PM NHC
- **05/27 • 05/29/20** OLL 8:00 AM - 4:00 PM NHC
- **06/02 • 06/04/20** OLL 6:00 AM - 2:00 PM NHC
- **06/03 • 06/05/20** OLL 6:00 AM - 2:00 PM NHC
- **06/09 • 06/11/20** OLL 6:00 AM - 2:00 PM NHC
- **06/10 • 06/12/20** OLL 6:00 AM - 2:00 PM NHC
- **06/16 • 06/18/20** OLL 7:00 AM - 3:00 PM NHC

### AWS Business Essentials / 675 USD / Days: 1

AWS Business Essentials helps IT business decision makers understand the benefits of cloud computing and how a cloud strategy can help you meet your business objectives.

- **04/03 • 04/03/20** OLL 6:00 AM - 2:00 PM NHC
- **04/24 • 04/24/20** OLL 9:00 AM - 5:00 PM NHC
- **05/01 • 05/01/20** OLL 6:00 AM - 2:00 PM NHC
- **05/15 • 05/15/20** OLL 9:00 AM - 5:00 PM NHC
- **06/05 • 06/05/20** OLL 6:00 AM - 2:00 PM NHC

### AWS Solutions Architect / 2796 USD / Days: 4

Students will attain a deep knowledge of AWS infrastructure and design patterns on developing applications on AWS and attain skills to clear the AWS Certification Exam.

- **05/05 • 05/08/20** OLL 6:00 AM - 2:00 PM NHC

### AWS SysOps Administrator / 2796 USD / Days: 4

Students will attain a deep knowledge of AWS infrastructure and deployment on AWS, and attain skills to pass the AWS Certification Exam.

- **04/20 • 04/23/20** OLL 6:00 AM - 2:00 PM NHC
- **06/15 • 06/18/20** OLL 6:00 AM - 2:00 PM NHC

### Big Data on AWS / 2025 USD / Days: 3

Big Data on AWS introduces you to cloud-based big data solutions such as Amazon Elastic MapReduce (EMR), Amazon Redshift, Amazon Kinesis and the rest of the AWS big data platform. In this course, we show you how to use Amazon EMR to process data using the broad ecosystem of Hadoop tools like Hive and Hue. We also teach you how to create big data environments, work with Amazon DynamoDB, Amazon Redshift, Amazon QuickSight, Amazon Athena and Amazon Kinesis, and leverage best practices to design big data environments for security and cost-effectiveness.

- **03/31 • 04/02/20** OLL 6:00 AM - 2:00 PM NHC
- **04/15 • 04/17/20** OLL 9:00 AM - 5:00 PM NHC
- **04/28 • 04/30/20** OLL 6:00 AM - 2:00 PM NHC
- **05/18 • 05/20/20** OLL 9:00 AM - 5:00 PM NHC
- **06/02 • 06/04/20** OLL 6:00 AM - 2:00 PM NHC

#### Building a Serverless Data Lake on AWS / 675 USD / Days: 1

This advanced-level bootcamp designed to teach you how to design, build, and operate a serverless data lake solution with AWS services. The bootcamp will include topics such as ingesting data from any data source at large scale, storing the data securely and durably, enabling the capability to use the right tool to process large volumes of data, and understanding the options available for analyzing the data in near-real time.

- **04/03 • 04/03/20** OLL 6:00 AM - 2:00 PM NHC
- **05/21 • 05/21/20** OLL 9:00 AM - 5:00 PM NHC

### Data Warehousing on AWS / 2025 USD / Days: 3

This course introduces you to concepts, strategies, and best practices for designing a cloud-based data warehousing solution using Amazon Redshift, the petabyte-scale data warehouse in AWS.

- **04/15 • 04/17/20** OLL 9:00 AM - 5:00 PM NHC
- **05/12 • 05/14/20** OLL 6:00 AM - 2:00 PM NHC
- **06/09 • 06/11/20** OLL 9:00 AM - 5:00 PM NHC

#### Developing on AWS / 2025 USD / Days: 3

In this course, you learn how to use the AWS SDK to develop secure and scalable cloud applications. Explore how to interact with AWS using code and also learn about key concepts, best practices, and troubleshooting tips.

- **03/18 • 03/20/20** OLL 9:00 AM - 5:00 PM NHC
- **03/25 • 03/27/20** OLL 6:00 AM - 2:00 PM NHC
- **04/07 • 04/09/20** OLL 8:00 AM - 4:00 PM NHC
- **04/15 • 04/17/20** OLL 6:00 AM - 2:00 PM NHC
- **04/22 • 04/24/20** OLL 9:00 AM - 5:00 PM NHC
- **05/06 • 05/08/20** OLL 6:00 AM - 2:00 PM NHC

### Developing on AWS / 2025 USD / Days: 3

In this course, you learn how to use the AWS SDK to develop secure and scalable cloud applications. Explore how to interact with AWS using code and also learn about key concepts, best practices, and troubleshooting tips.

- **05/13 • 05/15/20** OLL 7:00 AM - 3:00 PM NHC
- **05/18 • 05/20/20** OLL 6:00 AM - 2:00 PM NHC
- **05/27 • 05/29/20** OLL 9:00 AM - 5:00 PM NHC
- **06/03 • 06/05/20** OLL 6:00 AM - 2:00 PM NHC
- **06/10 • 06/12/20** OLL 7:00 AM - 3:00 PM NHC

### DevOps Engineering on AWS / 2025 USD / Days: 3

DevOps Engineering on AWS covers the core principles of the DevOps methodology and examines a number of use cases applicable to startup, small-medium business, and enterprise development scenarios.

- **03/25 • 03/27/20** OLL 7:00 AM - 3:00 PM NHC
- **04/06 • 04/08/20** OLL 9:00 AM - 5:00 PM NHC
- **04/21 • 04/23/20** OLL 6:00 AM - 2:00 PM NHC
- **05/12 • 05/14/20** OLL 6:00 AM - 2:00 PM NHC
- **05/27 • 05/29/20** OLL 9:00 AM - 5:00 PM NHC
- **06/09 • 06/11/20** OLL 6:00 AM - 2:00 PM NHC

### Fundamentals of AWS / 699 USD / Days: 1

Fundamentals of AWS by CloudThat is for anyone with an IT background who is interested in understanding what is Cloud Computing. It will equip you with basic knowledge of Cloud Technologies in use now. Cloud Computing has grown from being just a buzzword to a serious business decision that many businesses are contemplating. Therefore, knowledge about it is necessary to make a clear and strategic plan to move applications and services to the Cloud.

- **05/04 • 05/04/20** OLL 6:00 AM - 2:00 PM NHC

### Migrating to AWS / 1350 USD / Days: 2

This course covers various cloud migration strategies with a detailed discussion on each phase of the migration process, including portfolio discovery, application migration planning and design, migration execution, and post-migration validation.

- **04/06 • 04/07/20** OLL 9:00 AM - 5:00 PM NHC
- **06/08 • 06/09/20** OLL 6:00 AM - 2:00 PM NHC

### Planning and Designing Databases on AWS / 2025 USD / Days: 3

This course will teach you the process of planning and designing both relational and nonrelational database and the planning and design requirements of all 8 of the AWS databases services, their pros and cons, and how to know which AWS databases service is right for your workloads.

- **04/21 • 04/23/20** OLL 6:00 AM - 2:00 PM NHC

**NHC = NHCLC**
### Planning and Designing Databases on AWS / 2025 USD / Days: 3
This course will teach you the process of planning and designing both relational and nonrelational database and the planning and design requirements of all 8 of the AWS databases services, their pros and cons, and how to know which AWS databases service is right for your workloads.

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### Security Engineering on AWS / 2025 USD / Days: 3
Security Operations on AWS demonstrates how to efficiently use AWS security services to stay secure and compliant in the AWS cloud.

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### Systems Operations on AWS / 2025 USD / Days: 3
System Operations on AWS is designed to teach those in a Systems Administrator or Developer Operations (DevOps) role how to create automatable and repeatable deployments of networks and systems on the AWS platform.

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### Android
#### Android Studio Development Essentials / 3495 USD / Days: 5
This course will teach the basics of Android Development using the Java Programming Language and Android Studio.

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### Apple Developer
#### IOS App Development Essentials / 3495 USD / Days: 5
In this course you'll be shown a complete introduction to iPhone and iPad development, emphasizing the newest technologies and best practices for iOS.

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### Business Analysis
#### BA01 - Business Analysis Essentials / 1395 USD / Days: 2
This is an introductory course designed to provide students with a basic understanding of the benefits, functions and impact a business analyst has within an organization. The course discusses the business analysis process as it is applied throughout a project as well as the pre-project activities that comprise strategy analysis. Students learn how a business analyst supports the project throughout the solution development life cycle, from defining business needs and solution scope to validating that requirements have been met in the testing phase and ensuring the solution continues to provide value after implementation.

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#### BA02 - Strategic Business Analysis / 1395 USD / Days: 2
This course is aimed for experienced practitioners who desire a clear understanding of Strategic Business Analysis, who would like to understand what comprises this work, and the objectives for performing it.

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### BA03 - Writing Effective Business Cases / 1395 USD / Days: 2
Students learn the steps to effective business case development and support your strategic business recommendations with sound budgeting and financial back-up. The one course you need to make high-impact recommendations and receive full management support for your ideas.

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### BA04 - Eliciting and Writing Effective Requirements / 1995 USD / Days: 3
With elicitation serving as a major component of the requirements process, it is imperative that business analysts maintain high competency levels in elicitation practices and technique use to help organizations overcome the requirements related challenges faced on projects. Regardless whether you are a practitioner just starting off your career in business analysis or whether you have been performing the role for some years, this course will provide insight into the latest thoughts on elicitation and writing effective requirements and present a number of current techniques that are being applied on projects across industries today.

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### BA05 - Process Modeling Using BPMN / 1395 USD / Days: 2
Students will learn to map business processes easily and efficiently using the industry standard - BPMN (Business Process Model Notation) which stands for Business Process Modeling Notation from the Object Management Group (OMG). Students will learn the best practices in process mapping using the latest industry standards (BPMN) so that both the business and IT stakeholders will be able to understand the models and map processes consistently throughout their organization.

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### BA06 - Managing and Communicating Requirements for Projects / 1395 USD / Days: 2
A planned requirements approach is essential to a successful project. Your role as the Business Analyst in any project is to help form and coach a cross-functional team, facilitate continuous collaboration with your client, manage and communicate changing requirements, and deliver business value to your client early and regularly throughout the project.

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### BA07 - Managing Requirements for SharePoint Projects / 1395 USD / Days: 2
Requirements can change frequently during a SharePoint project, and therefore projects need a streamlined, flexible approach to requirements change management. SharePoint professionals want to develop systems and services which are both high-quality and high-value, and the easiest way to achieve this is to implement the highest priority requirements first. This enables the projects to maximize value for their stakeholders.

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**Course Schedule**

**NHC = NHCLC**

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**ITL Instructor-Led Training ML Mentored Learning OLL Online Live**

**Computer Learning Centers, CA 855-472-8232 info@newhorizons.com**

**Wednesday, March 18, 2020**
### Course Schedule

<table>
<thead>
<tr>
<th>Course Code</th>
<th>Course Name</th>
<th>Duration</th>
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<tbody>
<tr>
<td>BA09</td>
<td>Managing Requirements for SharePoint Projects</td>
<td>2 days</td>
<td>1395 USD</td>
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<tr>
<td>BA10</td>
<td>Understanding Root Cause Analysis / 1395 USD / Days: 2</td>
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<tr>
<td>BA17</td>
<td>Advanced Root Cause Analysis / 1390 USD / Days: 2</td>
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<td>BA20</td>
<td>Business Process Improvement / 1390 USD / Days: 2</td>
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<tr>
<td>BA27</td>
<td>Writing and Managing Effective Requirements / 1995 USD / Days: 3</td>
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<tr>
<td>BA28</td>
<td>Requirements Analysis and Use Cases / 1395 USD / Days: 2</td>
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<td>BA29</td>
<td>User Acceptance Testing for Business Analysts / 1395 USD / Days: 2</td>
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<tr>
<td>BA30</td>
<td>Foundations of Business Analysis / 2660 USD / Days: 4</td>
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<tr>
<td>BACP02</td>
<td>Certified Business Analysis Professional (CBAP) Exam Preparation / 2695 USD / Days: 4</td>
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<tr>
<td>Cisco</td>
<td>Administering Cisco® Unified Communications Manager and Unity Connection (ACUCM with AUC) / 3995 USD / Days: 5</td>
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### Description and Details

**BA09 - Managing Requirements for SharePoint Projects / 1395 USD / Days: 2**
Requirements can change frequently during a SharePoint project, and therefore projects need a streamlined, flexible approach to requirements change management. SharePoint professionals want to develop systems and services which are both high-quality and high-value, and the easiest way to achieve this is to implement the highest priority requirements first. This enables the projects to maximize value for their stakeholders.

**BA10 - Understanding Root Cause Analysis / 1395 USD / Days: 2**
In this course, participants will learn to apply several practical, systematic methods for analyzing incidents and problems to uncover root causes.

**BA17 - Advanced Root Cause Analysis / 1390 USD / Days: 2**
Problem determination skills cannot be acquired by reading a book. They mostly come from experience. After this course, you will have a general understanding of a structured problem determination approach, which you can then apply in your daily work.

**BA20 - Business Process Improvement / 1390 USD / Days: 2**
This 2-day course aims at introducing its attendees to the core values, principles, and practices of Business Process Improvement.

**BA27 - Writing and Managing Effective Requirements / 1995 USD / Days: 3**
This course provides students a clear understanding of all the facets of the business analysis role, including a thorough walkthrough of the various domain/knowledge areas that comprise the business analysis profession. Students are provided an opportunity to try their hand at several business analysis techniques for eliciting, analyzing, and modeling requirements. The business analysis work performed in strategy analysis and solution evaluation, which is most often the least familiar to business analysts, is thoroughly presented and explored. Students completing this course will be well equipped with new skills and knowledge that can be immediately applied on current and future projects.

**BA28 - Requirements Analysis and Use Cases / 1395 USD / Days: 2**
In this highly interactive course, you will learn how to enhance and refine your use case skills, how to involve your stakeholders in the use case process, and how to develop use cases that provide valuable information to the designers and testers.

**BA29 - User Acceptance Testing for Business Analysts / 1395 USD / Days: 2**
This course looks at the issues which drive the need for a UAT process & describes the components of the process. It is designed to help Business Analysts to develop an understanding of their role, the process, and the deliverables associated with UAT.

**BA30 – Foundations of Business Analysis / 2660 USD / Days: 4**
The course provides students a clear understanding of the concepts covered within the CBAP® and CCBA® exams. Students learn valuable tips and techniques to help students prepare, study, and assess their personal readiness.

**Cisco – Administering Cisco® Data Center Unified Computing System (DCUCA) / 3695 USD / Days: 4**
Using real-world scenarios and examples, this course will explore all of the components of the UCS B-Series and C-Series solutions from a day to day administrative point of view.

**Cisco – Administering Cisco® Unified Communications Manager and Unity Connection (ACUCM with AUC) / 3995 USD / Days: 5**
This course is a training program that provides system administrators and networking professionals with an understanding of the Cisco Unified Communications Manager System. This course teaches the concepts of IP telephony based in system administration, including its function, features, and configuration.

**Cisco – Administering Cisco® Unified Communications Manager v1.1.x (ACUCM) / 2695 USD / Days: 3**
Administering Cisco Unified Communications Manager (ACUCM) v1.1.0 is a 3-day training program that provides system administrators and networking professionals with an understanding of the Cisco Unified Communications Manager System. The Cisco IT training course teaches the concepts of IP telephony based in system administration, including its function, features, and configuration. This is an entry-level IP telephony course that begins with the basic concepts of IP telephony and very quickly moves the learner forward into an understanding of system concepts: clustering, creation of phones and users, route plans, digit manipulation, media resources, and phone features, which are all important to supporting IP telephony in the enterprise network. The course focuses on Cisco Unified Communications Manager version 1.1.x.

**Cisco – Administering Cisco® ASA Essentials (ASAE) / 3795 USD / Days: 5**
Student will gain the essential skills required to configure, maintain, and operate Cisco ASA 5500-X Series Adaptive Security Appliances based on ASA Software v9.x.

**Cisco – Administering Cisco® ASA Essentials (ASAE) / 3795 USD / Days: 5**
Student will gain the essential skills required to configure, maintain, and operate Cisco ASA 5500-X Series Adaptive Security Appliances based on ASA Software v9.x.
Cisco® Configuring VXLANs on the Cisco Nexus 9000 Series Switches (DCVX9K) / 2000 USD / Days: 3
The Configuring VXLANs on Cisco Nexus 9000 Series Switches (DCVX9K) v1.0 course shows you how to deploy Virtual Extensible LAN (VXLAN) on the Cisco Nexus® 9000 Series Switches. Through expert instruction and hands-on lab exercises, you will learn how to implement Border Gateway Protocol (BGP), VXLAN, and Ethernet VPN (EVPN), and to monitor and troubleshoot VXLAN operation.
05/19 - 05/21/20  OLL  6:00 AM - 2:00 PM NHC
06/16 - 06/18/20  OLL  7:00 AM - 3:00 PM NHC

Cisco® Deploying Cisco Jabber (DCJAB) / 1995 USD / Days: 2
This training course is designed to provide the necessary skills to deploy a Cisco Jabber on premise solution. During class, students will train Cisco Unified Communications administrators to meet the deployment requirements.
04/16 - 04/17/20  OLL  7:00 AM - 3:00 PM NHC
05/28 - 05/29/20  OLL  7:00 AM - 3:00 PM NHC

Cisco® Configuring BGP on Cisco® Routers v4.0 (BGPR) / 3995 USD / Days: 5
This course covers the theory of BGP, configuration of BGP on Cisco IOS routers, detailed troubleshooting information, and hands-on exercises that provide learners with the skills that they need to configure and troubleshoot BGP networks.
04/20 - 04/24/20  OLL  7:00 AM - 3:00 PM NHC

Cisco® Designing Cisco® Data Center Infrastructure v7.0 (DCID) / 3995 USD / Days: 5
The Designing Cisco Data Center Infrastructure (DCID) v7.0 course helps you master design and deployment options focused on Cisco® data center solutions and technologies across network, compute, virtualization, storage area networks, automation, and security. You will learn design practices for the Cisco Unified Computing System® (Cisco UCS®) solution based on Cisco UCS B-Series and C-Series servers, Cisco UCS Manager, and Cisco Unified Fabric. You will also gain design experience with network management technologies including Cisco UCS Manager, Cisco Nexus Traffic Manager (DNM), and Cisco UCS Director.
This course helps you prepare to take the exam, Designing Cisco Data Center Infrastructure (300-610 DCID).
04/20 - 04/24/20  OLL  7:00 AM - 3:00 PM NHC

Cisco® Developing with Cisco® Network Programmability v4.0 (NPDEV) / 3995 USD / Days: 5
This course is for software developers looking to automate network infrastructure and utilize APIs and toolkits to interface with SDN controllers and individual devices. Participants will learn about topics covered by the 300-560 NPDEV exam, leading to the Cisco Network Programmability Developer Specialist Certification.
04/27 - 05/01/20  OLL  7:00 AM - 3:00 PM NHC

Cisco® Implementing an Integrated Threat Defense Solution (SECUR201) / 2000 USD / Days: 2
This course begins with an analysis of the current cybersecurity landscape and includes details on why networks today need an integrated threat defense architecture. You will integrate and verify proper operation of the key Cisco Integrated Threat Defense products, including Cisco Identity Services Engine (ISE), Cisco Stealthwatch®, Cisco Firepower® NGFW, and Cisco AMP for Endpoints. Verification includes the introduction of malware into the network to ensure proper identification, analysis, and quarantine.
04/13 - 04/14/20  OLL  6:00 AM - 2:00 PM NHC
## Cisco® Implementing and Administering Cisco Solutions v1.0 (CCNA) / 3795 USD / Days: 5
This course gives you a broad range of fundamental knowledge for all IT careers. You will learn how to install, operate, configure, and verify a basic IPv4 and IPv6 network. The course covers configuring network components such as switches, routers, and Wireless LAN Controllers; managing network devices; and identifying basic security threats. The course also gives you a foundation in network programmability, automation, and software-defined networking. This course helps you prepare to take the 200-301 Cisco Certified Network Associate (CCNA) exam to earn CCNA certification.

- [Course Schedule](#)

## Cisco® Implementing Cisco® Data Center Core Technologies v1.0 (DCCOR) / 4595 USD / Days: 5
In this course, you will master the skills and technologies you need to implement data center compute, LAN and SAN infrastructure. You will also learn the essentials of automation and security in data centers. You will get hands-on experience with deploying, securing, operating, and maintaining Cisco data center infrastructure including: Cisco MDS Switches and Cisco Nexus Switches; Cisco Unified Computing System™&trade; (Cisco UCS®&reg; B-Series Blade Servers, and Cisco UCS C-Series Rack Servers. This course helps you prepare for the Cisco®&reg; CCNP®&reg; Data Center and CCIE®&reg; Data Center certifications and for advanced-level data center roles. This course consists of 5 days of instructor-led training with hands-on lab practice, plus the equivalent of 3 days of self-paced material.

- [Course Schedule](#)

## Cisco® Implementing Segment Routing on Cisco IOS XR (SEGRT201) / 4000 USD / Days: 4
The Implementing Segment Routing on Cisco IOS XR (SEGRT201) v2.0 course covers the fundamental concepts of Segment Routing (SR), how to configure and verify segment routing within an Interior Gateway Protocol (IGP), and the interworking of Label Distribution Protocol (LDP) with segment routing. You will learn how to implement Topology-Independent Loop-Free Alternate (T1-LFA) using segment routing, and how to instantiate and verify segment routing traffic engineering policies. You will also learn how to implement segment routing within Border Gateway Protocol (BGP).

- [Course Schedule](#)

## Cisco® Implementing and Operating Cisco® Enterprise Network Core Technologies v1.0 (ENCOR) / 3475 USD / Days: 5
This course gives you the knowledge and skills needed to install, configure, operate and troubleshoot an enterprise network. This course is intended to be a deep dive into advanced routing and infrastructure technologies, which are an expansion of the topics covered in the Implementing and Operating Cisco Enterprise Network Core Technologies (ENCOR) course. This course prepares you to take the CCNP® Enterprise Exam 300-410 ENARSI.

- [Course Schedule](#)

## Cisco® Implementing Cisco® Enterprise Advanced Routing and Services v1.0 (ENARS) / 4195 USD / Days: 5
This course provides the knowledge and skills needed to install, configure, operate and troubleshoot an enterprise network. The course is designed to help students prepare for the CCNP® Enterprise and the CCIE® Network Engineer certifications. This course covers the following topics: IPv4 and IPv6, BGP, MPLS, and QoS. The course also covers the fundamentals of routing protocols, including OSPF, EIGRP, and BGP. The course also covers the fundamentals of traffic engineering, including DiffServ and MPLS. The course also covers the fundamentals of security, including IKEv2 and GRE tunneling. The course also covers the fundamentals of Troubleshooting, including routing protocols and traffic engineering. The course also covers the fundamentals of Troubleshooting, including routing protocols and traffic engineering.

- [Course Schedule](#)

## Cisco® Implementing Segment Routing on Cisco IOS XR (IOSXR100) / 1500 USD / Days: 5
This course covers the fundamentals of Segment Routing (SR) and how to configure and verify them within the Cisco IOS® XR operating system. You will learn how to implement Segment Routing within an Interior Gateway Protocol (IGP) and the interworking of Label Distribution Protocol (LDP) with segment routing. You will also learn how to implement Topology-Independent Loop-Free Alternate (T1-LFA) using segment routing, and how to instantiate and verify segment routing traffic engineering policies. You will also learn how to implement segment routing within Border Gateway Protocol (BGP).

- [Course Schedule](#)

## Cisco® Implementing and Operating Cisco® Enterprise Network Core Technologies v1.0 (ENCOR) / 3475 USD / Days: 5
This course gives you the knowledge and skills needed to install, configure, operate and troubleshoot an enterprise network. This course is intended to be a deep dive into advanced routing and infrastructure technologies, which are an expansion of the topics covered in the Implementing and Operating Cisco Enterprise Network Core Technologies (ENCOR) course. This course prepares you to take the CCNP® Enterprise Exam 300-410 ENARSI.

- [Course Schedule](#)

## Cisco® Implementing Core Cisco® ASA Security v1.0 (SASAC) / 3795 USD / Days: 5
This course covers the Cisco® ASA 9.0 / 9.1 core firewall and VPN features. It also offers hands-on labs. Cisco® ASA Core v1.0 is designed to teach network security engineers working on the Cisco® ASA Adaptive Security Appliance to implement core Cisco® ASA features, including the new ASA 9.0 and 9.1 features.

- [Course Schedule](#)

## Cisco® Implementing and Operating Cisco® Enterprise Network Core Technologies v1.0 (ENCOR) / 3475 USD / Days: 5
This course gives you the knowledge and skills needed to install, configure, operate and troubleshoot an enterprise network. This course is intended to be a deep dive into advanced routing and infrastructure technologies, which are an expansion of the topics covered in the Implementing and Operating Cisco Enterprise Network Core Technologies (ENCOR) course. This course prepares you to take the CCNP® Enterprise Exam 300-410 ENARSI.

- [Course Schedule](#)

## Cisco® Implementing Core Cisco® ASA Security v1.0 (SASAC) / 3795 USD / Days: 5
This course covers the Cisco® ASA 9.0 / 9.1 core firewall and VPN features. It also offers hands-on labs. Cisco® ASA Core v1.0 is designed to teach network security engineers working on the Cisco® ASA Adaptive Security Appliance to implement core Cisco® ASA features, including the new ASA 9.0 and 9.1 features.

- [Course Schedule](#)
### New Horizons Computer Learning Centers

#### Course Schedule

<table>
<thead>
<tr>
<th>Course</th>
<th>Price</th>
<th>Duration</th>
<th>Dates</th>
<th>Times</th>
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<td><strong>Cisco® Optical Technology Advanced (OPT300)</strong> v2.0 course gives you the skills you need to deploy advanced features of the Cisco® Optical Networking Services (ONS) 15454 MultiService Transport Platform (MSTP) and Cisco Network Convergence System (NCS) 2000 Series. In this course you’ll learn to how to use the Cisco Transport Planner Design Tool to create network topologies and advanced network topologies. You will learn how to use advanced Dense Wavelength Division Multiplexing (DWDM) features such as G.709 encapsulation, generic framing protocol G.7041, Layer 1 circuits, Quality of Service (QoS), crossoverlay networks using T1 over Ethernet, and encryption.**</td>
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**Course Description:**

The course also covers service element drivers, and Application Programming Interfaces (APIs). The course also introduces the various services and options available with Cisco Prime Infrastructure.

**Course Objectives:**

- Networking concepts and technologies
- Use of APIs in network automation
- Advanced configuration management techniques
- Implementation of service element drivers
- Use of tools for network monitoring
- Integration of Cisco Meeting Server with popular tools
- Hands-on practical exercises to reinforce theoretical knowledge

**Course Highlights:**

- Introduction to Cisco Network Services Orchestrator (NSO)
- Overview of NSO as a network automation solution
- Templates with XPath

**Course Benefits:**

- Hands-on learning experience
- Integration of tools for network monitoring
- Practical exercises to reinforce theoretical knowledge

**Course Duration:**

5 days (Monday to Friday)

**Course Schedule:**

- **04/07 · 04/10/20**
  - **OLL 9:00 AM - 5:00 PM NHC**

- **05/05/20**
  - **OLL 7:00 AM - 3:00 PM NHC**

**Contact:**

- **info@newhorizons.com**
- **855-472-8232**

**Location:**

New Horizons Computer Learning Centers, CA
Cisco® Securing Networks with Cisco Firepower® Next Generation Firewall v1.0 (SSNGFW) / 4000 USD / Days: 5
This course gives you knowledge and skills to use and configure Cisco Firepower Threat Defense technology, beginning with initial device setup and configuration and including routing, high availability, Cisco Adaptive Security Appliance (ASA) to Cisco Firepower Threat Defense migration, traffic control, and Network Address Translation (NAT). You will learn how to implement advanced Next-Generation Firewall (NGFW) and Next-Generation Intrusion Prevention System (NGIPS) features, including network intelligence, file type detection, network-based malware detection, and deep packet inspection. You will also learn how to configure site-to-site VPN, remote-access VPN, and Secure Sockets Layer (SSL) decryption before moving on to detailed analysis, system administration, and troubleshooting.

Cisco® SISE Implementing and Configuring Cisco® Identity Services Engine v3.0 / 3995 USD / Days: 5
Implementing and Configuring Cisco® Identity Services Engine (SISE) v3.0 is a Cisco ISE training program that discusses the Cisco Identity Services Engine, an identity and access control policy platform that provides a single policy plane across the entire organization, combining multiple services, including authentication, authorization, and accounting (AAA), posture, profiling, device onboarding, and guest management, into a single context-aware identity-based platform. This CCNA course provides students with the knowledge and skills to enforce security posture compliance for wired and wireless endpoints as well as enhance infrastructure security using the Cisco ISE.

Cisco® Splunk for Splunk® Integrated Infrastructure (SPLUNK) / 2495 USD / Days: 2
This course will cover how Splunk software scales to collect and index hundreds of terabytes of data per day, across multi-geography, multi-datacenter and cloud based infrastructures. Using Cisco’s Unified Computing System (UCS) Integrated Infrastructure for Big Data offers linear scalability along with operational simplification for single-rack and multiple-rack deployments.

Cisco® Understanding Cisco® Cybersecurity Fundamentals v1.0 (SECFND) / 3695 USD / Days: 5
This course provides you with an understanding of network infrastructure devices, operations and vulnerabilities of the TCP/IP protocol suite, basic information security concepts, common network application operations and attacks, the Windows and Linux operating systems, and the types of data that are used to investigate security incidents.

Cisco® Unity Connection Administration v1.1.0 (UCA) / 1995 USD / Days: 2
The course presents Cisco Unity Connection with the focused goal of providing the administrators with the necessary skills to perform their day-to-day job functions using the Cisco Unity Connection version 11.0 system.

Citrix® ADC - formerly NetScaler
CNS-219 Citrix ADC 12.x Traffic Management / 2000 USD / Days: 2
Learn the skills required to configure and manage Citrix ADC Traffic Management features, including Content Switching, Traffic Optimization, and Global Server Load Balancing. At the end of the course, students will be able to configure their ADC environments to address efficient traffic switching and resilience requirements including Content Switching, Traffic Optimization, and Disaster Recovery.

CNS-220 Citrix ADC 12.x Essentials and Traffic Management / 5000 USD / Days: 5
Build your Citrix ADC knowledge and skills by enrolling in course. It covers Citrix ADC essentials—platforms, architecture, licensing and functionality—and also focuses on traffic management, including content switching, traffic optimization and global server load balancing (GSLB). You will learn about key ADC capabilities such as high availability, security and performance, and explore SSL offload, load balancing and monitoring. The traffic management curriculum will cover AppExpert policy engines, the Rewrite and Responder features, content switching, and Security Insight. This course includes a voucher to take the related exam (1Y0-240: Citrix ADC 12.x Essentials and Traffic Management) and earn your Citrix Certified Associate - Networking (CCA-N) certification.

CNS-221 Citrix Gateway 12.x / 2000 USD / Days: 2
Learn the skills required to configure and manage Citrix Gateway features. At the end of the course, students will be able to configure their Citrix Gateway environments to address remote access requirements for Apps and Desktops.
## Course Schedule

Learn how to configure your Citrix networking environment to address application services security requirements with Citrix Web App Firewall; automate and manage network services for scale-out of application architectures with Citrix Application Delivery Management; and optimize Citrix ADC-managed application delivery traffic. This course for experienced Citrix networking architects, engineers and administrators will teach students to deploy and manage Web App Firewall to protect web applications against different types of attacks. It will also give students a practical understanding of Citrix Application Delivery Management capabilities for centralized management of multiple Citrix ADC platforms, orchestration of changes, transaction reporting, infrastructure visualization and planning.

This course includes a voucher to take the related exam (1Y0-301: Citrix ADC 12.x Advanced Topics: Security, Management, and Optimization) and earn your Citrix Certified Professional - Networking (CCP-N) certification.

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### CWS-215 Citrix Virtual Apps and Desktops 7 Administration On-Premises and In Citrix Cloud / 5000 USD / Days: 5
This course will teach students how to deploy, install, configure, setup profile management, configure policies, printing and basic security features for on-premises Virtual Apps and Desktop solution building, and then migrating to Citrix Cloud.

This course includes a voucher to take the related exam and earn your Citrix Certified Associate - Virtualization (CCA-V) certification.

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### CWS-313 Citrix Virtual Apps and Desktops 7 Advanced Deployment, Troubleshooting, Security and Administration / 3000 USD / Days: 3
This course will teach students how to deploy, install, configure, and manage Provisioning Services in Citrix Cloud.

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### CWS-315 Citrix Virtual Apps and Desktops 7 Advanced Administration / 5000 USD / Days: 5
Get more value out of your Citrix Virtual Apps and Desktops 7.1x investment through the use of Workspace Environment Management, Provisioning Services, Application Layering, and advanced troubleshooting section. Students will leave this course with a good understanding of how to manage more complex solutions such as multi-location environments with configurations around StoreFront, the Delivery Controllers, and HDX.

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### CWS-215 Citrix Virtual Apps and Desktops 7 Administration On-Premises and In Citrix Cloud / 5000 USD / Days: 5
This course will teach students how to deploy, install, configure, setup profile management, configure policies, printing and basic security features for on-premises Virtual Apps and Desktop solution building, and then migrating to Citrix Cloud.

This course includes a voucher to take the related exam and earn your Citrix Certified Associate - Virtualization (CCA-V) certification.

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### CWS-316 Citrix Provisioning 7 Administration / 2000 USD / Days: 2
In this course, students will learn to install and configure a highly available Citrix Provisioning farm according to leading practices. In this course, students will learn about the architecture, communication, and processes that make up Citrix Provisioning to be successful with deploying and managing a farm. Manage and integrate vDisks and target devices with Citrix Virtual Apps and Desktops for easy rollback, upgrades, and performance of Virtual Delivery Agent machines. At the end of this course students will be able to install, configure and manage the Citrix Provisioning 7 solution.

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This course provides students with the skills required to troubleshoot and resolve issues faster, prevent issues from reoccurring and use the proper consoles during troubleshooting to determine the root cause of user issues.

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### CXD-252 Moving to the Citrix Virtual Apps and Desktops Service on Citrix Cloud with Microsoft Azure / 5000 USD / Days: 5
Navigate the move from an on-premises environment into Citrix Cloud and learn to deploy resource locations onto Microsoft Azure. Learn the architecture, communications, and management of Citrix Cloud and the Citrix Virtual Apps and Desktops Service and then migrate existing infrastructure and settings into Citrix Cloud. If you are planning a move to Citrix Cloud or starting out anew, this course is a necessary step in enabling you with the right training and skills to understand, manage, and deliver successfully. Plan machine catalog and virtual machine design based in Microsoft’s public cloud and deploy those machines using Machine Creation Services. Learn to configure the access layer as a service within Citrix Cloud, as managed machines in your datacenter, or on the Azure platform.

This course includes a voucher to take the related exam (XenApp and XenDesktop Service on Citrix Cloud Assessment) and earn your XenApp and XenDesktop Service on Citrix Cloud Certified (CC-XAD-CC) certification.

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<td>Instructor-Led Training</td>
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### Cloudera

**Cloudera Administrator Training for Apache Hadoop / 3195 USD / Days: 4**
Cloudera University’s four-day administrator training course for Apache Hadoop provides participants with a comprehensive understanding of all the steps necessary to operate and maintain a Hadoop cluster.

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<td>9:00 AM – 5:00 PM NHC</td>
<td>Instructor-Led Training</td>
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**Wednesday, March 18, 2020**

**Info:**

- **New Horizons:** Computer Learning Centers
- **Phone:** 855-472-8232
- **Email:** info@newhorizons.com
- **Website:** [New Horizons](http://www.newhorizons.com)
- **Location:** Computer Learning Centers, CA

**Courses:**

- **CNS-320 Citrix ADC 12.x Advanced Concepts - Security, Management and Optimization / 5000 USD / Days: 5**
- **CWS-215 Citrix Virtual Apps and Desktops 7 Administration On-Premises and In Citrix Cloud / 5000 USD / Days: 5**
- **CWS-313 Citrix Virtual Apps and Desktops 7 Advanced Deployment, Troubleshooting, Security and Administration / 3000 USD / Days: 3**
- **CWS-315 Citrix Virtual Apps and Desktops 7 Advanced Administration / 5000 USD / Days: 5**
- **CWS-316 Citrix Provisioning 7 Administration / 2000 USD / Days: 2**
- **CXD-252 Moving to the Citrix Virtual Apps and Desktops Service on Citrix Cloud with Microsoft Azure / 5000 USD / Days: 5**
- **Cloudera Administrator Training for Apache Hadoop / 3195 USD / Days: 4**
### COMPLIANT FORMS

<table>
<thead>
<tr>
<th>Course Code</th>
<th>Description</th>
<th>Fee</th>
<th>Days</th>
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<tr>
<td>220-1001</td>
<td>CompTIA Network+ N10-007 examination.</td>
<td>2475 USD</td>
<td>5</td>
<td>6:00 AM - 2:00 PM NHC</td>
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<tr>
<td>220-1002</td>
<td>CompTIA Cloud Essentials Certification / 1335 USD / Days: 3</td>
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</table>

**CompTIA A+ Certification (Exams 220-1001 and 220-1002) / 2475 USD / Days: 5**

CompTIA A+ certified professionals are proven problem solvers. They support today’s core technologies from security to cloud to data management and more. CompTIA A+ is the industry standard for launching IT careers into today’s digital world. It is the only industry recognized credential with performance-based items to prove pros can think on their feet to perform critical IT support tasks in the moment. It is trusted by employers around the world to identify the go-to person in end point management and technical support roles. CompTIA A+ is regularly re-invented by IT experts to ensure that it validates core skills and abilities demanded in the workplace.

The Official CompTIA® A+® Core 1 and Core 2 (Exams 220-1001 and 220-1002) course provides the background knowledge and skills you will require to be a successful A+ technician. It will help you prepare to take the CompTIA A+ Core Series certification examinations (exam numbers 220-1001 and 220-1002), in order to become a CompTIA A+® Certified Professional.

- **03/23** / 03/27/20 | OLL | 6:00 AM - 2:00 PM NHC
- **03/30** / 04/03/20 | OLL | 8:00 AM - 4:00 PM NHC
- **04/06** / 04/10/20 | OLL | 6:00 AM - 2:00 PM NHC
- **04/13** / 04/17/20 | OLL | 8:00 AM - 4:00 PM NHC
- **04/20** / 04/24/20 | OLL | 6:00 AM - 2:00 PM NHC
- **04/27** / 05/01/20 | OLL | 8:00 AM - 4:00 PM NHC
- **05/04** / 05/08/20 | OLL | 6:00 AM - 2:00 PM NHC
- **05/11** / 05/15/20 | OLL | 6:00 AM - 2:00 PM NHC
- **05/18** / 05/22/20 | OLL | 8:00 AM - 4:00 PM NHC
- **06/01** / 06/05/20 | OLL | 6:00 AM - 2:00 PM NHC
- **06/08** / 06/12/20 | OLL | 6:00 AM - 2:00 PM NHC
- **06/15** / 06/19/20 | OLL | 8:00 AM - 4:00 PM NHC

**CompTIA Cloud**

**CompTIA Cloud+ Certification / 2475 USD / Days: 5**

In this course, you will learn how to implement, maintain, and deliver cloud technologies including network, storage, and virtualization technologies to create cloud solutions.

- **05/11** / 05/15/20 | OLL | 6:00 AM - 2:00 PM NHC

**CompTIA IT Fundamentals**

**CompTIA IT Fundamentals+ / 2475 USD / Days: 5**

This course will prepare participants to take the FC0-U61 exam to obtain the IT Fundamentals+ certification and help participants learn some of the basic principles and techniques of providing PC, mobile, applications, and network support.

- **04/13** / 04/17/20 | OLL | 6:00 AM - 2:00 PM NHC
- **06/15** / 06/19/20 | OLL | 6:00 AM - 2:00 PM NHC

**CompTIA Linux+**

**CompTIA Linux+ Certification (Exam XK0-004) / 2475 USD / Days: 5**

The Official CompTIA® Linux+® courseware builds on your existing experience with systems operations and administration to provide you with the knowledge and skills required to configure, manage, operate, and troubleshoot a Linux environment by using security best practices, scripting, and automation. This course will also prepare you for the Exam XK0-004.

- **03/30** / 04/03/20 | OLL | 6:00 AM - 2:00 PM NHC
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- **05/18** / 05/22/20 | OLL | 6:00 AM - 2:00 PM NHC
- **06/01** / 06/05/20 | OLL | 6:00 AM - 2:00 PM NHC

**CompTIA Network+**

**CompTIA Network+ Certification / 2475 USD / Days: 5**

This course builds on your existing user-level knowledge and experience with personal computer operating systems and networks to present the fundamental skills and concepts that you will need to use on the job in any type of networking career. It also addresses the content described in the exam objectives for the CompTIA Network+ certification. If you are pursuing a CompTIA technical certification path, obtaining the CompTIA® A+® certification is an excellent first step to take before preparing for the CompTIA Network+ N10-007 examination.

- **03/30** / 04/03/20 | OLL | 6:00 AM - 2:00 PM NHC
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- **06/15** / 06/19/20 | OLL | 6:00 AM - 2:00 PM NHC
## Course Schedule

### CompTIA Network+ Certification / 2475 USD / Days: 5

This course builds on your existing user-level knowledge and experience with personal computer operating systems and networks to present the fundamental skills and concepts that you will need to use on the job in any type of networking career. It also addresses the content described in the exam objectives for the CompTIA Network+ certification. If you are pursuing a CompTIA technical certification path, obtaining the CompTIA® A+® certification is an excellent first step to take before preparing for the CompTIA Network+ N10-007 examination.

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### CompTIA Cybersecurity Analyst (CySA+) Certification / 2475 USD / Days: 5

The course introduces tools and tactics to manage cybersecurity risks, identify various types of common threats, evaluate the organization's security, collect and analyze cybersecurity intelligence, and handle incidents as they occur.

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### CompTIA Penetration Tester+ (PenTest+) Certification / 2975 USD / Days: 5

*To ensure your success in this course, you should have:

- Intermediate knowledge of information security concepts, including but not limited to identified and access management (IAM), cryptographic concepts and implementations, computer networking concepts and implementations, and common security technologies.

- Practical experience in securing various computing environments, including small to medium businesses, as well as enterprise environments.

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### CompTIA Security+ Certification - 2019 Update / 2475 USD / Days: 5

In this course, students will build on their knowledge of and professional experience with security fundamentals, networks, and organizational security as you acquire the specific skills required to implement basic security services on any type of computer network.

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### CompTIA Penetration Tester+ (PenTest+) Certification / 2975 USD / Days: 5

This course builds on existing professional experience with personal computer hardware support to present the next tier of skills & concepts students will use on the job when administering any type of network server.

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### Crystal Reports

#### Crystal Reports 2013 - Part 1 / 990 USD / Days: 2

Organizations use reporting tools to access data sources and generate customized reports. Crystal Reports 2013 enhances report building and report processing techniques with a variety of features that add value to a presentation.

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#### Crystal Reports 2013 - Part 2 / 990 USD / Days: 2

In this course, you will create <b>complex</b> reports and data sources using the tools in Crystal Reports 2013. You will not only create more sophisticated reports including subreports and cross-tabs, but you will also increase in speed and efficiency.

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#### Crystal Reports 2016 - Part 1 / 990 USD / Days: 2

In this course, students will create a basic report by connecting to a database and modifying the report's presentation.

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DevOps Continuous Delivery Architect (CDA)™ / 1495 USD / Days: 2
This course is designed for participants who are engaged in the design, implementation, and management of DevOps deployment pipelines and toolchain that support Continuous Integration, Continuous Delivery, Continuous Testing and potentially Continuous Deployment. The course highlights underlying processes, metrics, APIs and cultural considerations with Continuous Delivery. Key benefits of Continuous Delivery will be covered including increased velocity to assist organizations to respond to market changes rapidly, thus being able to outmaneuver competition, reduce risk and lower costs while releasing higher quality solutions. Increased productivity and employee morale by having more activities performed by pipelines instead of humans so teams can focus on vision while pipelines do the execution.

04/20 · 04/21/20  OLL  6:00 AM - 2:00 PM NHC

DevOps Foundation® / 1495 USD / Days: 2
The course provides an introduction to DevOps, the cultural & professional movement that stresses communication, collaboration, integration & automation to improve the flow of work between software developers and IT operations professionals.

03/30 · 03/31/20  OLL  6:00 AM - 2:00 PM NHC
04/30 · 05/01/20  OLL  6:00 AM - 2:00 PM NHC
05/18 · 05/19/20  OLL  6:00 AM - 2:00 PM NHC
06/01 · 06/02/20  OLL  6:00 AM - 2:00 PM NHC

DevOps Leader (DOL)® / 1495 USD / Days: 2
The DevOps Leader course is a unique and practical experience for participants who want to take a transformational leadership approach and make an impact within their organization by implementing DevOps. Leading people through a cultural transformation requires new skills, innovative thinking, and transformational leadership. Leaders up, down and across the IT organization must align and collaborate to break down silos and evolve the organization. The course highlights the human dynamics of cultural change and equips participants with practices, methods, and tools to engage people across the DevOps spectrum through the use of real-life scenarios and case studies. Upon completion of the course, participants will have tangible takeaways to leverage when back in the office such as understanding Value Stream Mapping.

04/01 · 04/02/20  OLL  6:00 AM - 2:00 PM NHC
05/11 · 05/12/20  OLL  6:00 AM - 2:00 PM NHC

DevOps Test Engineering (DTE)® / 1495 USD / Days: 2
This comprehensive course addresses testing in a DevOps environment and covers concepts such as the active use of test automation, testing earlier in the development cycle, and instilling testing skills in developers, quality assurance, security, and operational teams. The course is relevant for every modern IT professional involved in defining or deploying a DevOps testing strategy for their organization, as test engineering is the backbone of DevOps and the primary key for successful DevOps pipeline to support digital transformation.

05/26 · 05/27/20  OLL  6:00 AM - 2:00 PM NHC

DevSecOps Engineering (DSOE)™ / 1495 USD / Days: 2
In this course, students will gain a solid understanding of the leadership requirements for successful DevSecOps adoption at both the tactical and strategic levels for those who help design, influence, implement and motivate the cultural transformation.

05/13 · 05/14/20  OLL  6:00 AM - 2:00 PM NHC

Google Analytics

Google Analytics - Foundation / 395 USD / Days: 1
Although it is easy to start using Google Analytics, its robust and complex suite of tools will take time to master. In this course, you will create a Google Analytics account, create multiple web properties to monitor, and tag website pages with Google Analytics tracking code. You will then create multiple views for collecting and analyzing data, and create filters, goals, and funnels for your views. You will then use Google Analytics real-time reports and dashboards to perform quick analysis of your monitored websites. Finally, you will perform more in-depth analysis of website data by using Google Analytics reports.

04/07 · 04/07/20  OLL  6:00 AM - 2:00 PM NHC

Google Cloud

Architecting with Google Cloud Platform - Design and Process / 1495 USD / Days: 2
This course equips students to build highly reliable and efficient solutions on Google Cloud Platform, using proven design patterns and the principles of Google Site Reliability Engineering (SRE). It is a continuation of the Architecting with Google Cloud Platform: Infrastructure course and assumes hands-on experience with the technologies covered in that course. Through a combination of presentations, demos, and hands-on labs, participants learn to design and operate GCP deployments that are highly reliable and secure; and how to operate GCP deployments in a highly available and cost-effective manner.

04/16 · 04/17/20  OLL  6:00 AM - 2:00 PM NHC

Architecting with Google Compute Engine / 2685 USD / Days: 3
This class introduces participants to the comprehensive and flexible infrastructure and platform services provided by Google Cloud Platform, with a focus on Compute Engine. Through a combination of presentations, demos, and hands-on labs, participants explore and deploy solution elements, including infrastructure components such as networks, systems, and application services. This course also covers deploying practical solutions including securely interconnecting networks, customer-supplied encryption keys, security and access management, quotas and billing, and resource monitoring.

04/13 · 04/15/20  OLL  6:00 AM - 2:00 PM NHC

Architecting with Google Kubernetes Engine / 1995 USD / Days: 3
This class introduces participants to deploying and managing containerized applications on Google Kubernetes Engine (GKE) and the other services provided by Google Cloud Platform. Through a combination of presentations, demos, and hands-on labs, participants explore and deploy solution elements, including infrastructure components such as pods, containers, deployments, and services; as well as networks and application services. This course also covers deploying practical solutions including security and access management, resource management, and resource monitoring.

05/12 · 05/14/20  OLL  6:00 AM - 2:00 PM NHC

Wednesday, March 18, 2020

info@newhorizons.com
855-472-8232
NHC = NHCLC
Google Cloud Platform Fundamentals - Core Infrastructure / 599 USD / Days: 1
This course provides an overview of Google Cloud Platform products and services. Through a combination of presentations, demos, and hands-on labs, students learn the value of Google Cloud Platform and how to incorporate cloud-based solutions into business strategies.

04/06 · 04/06/20  OLL  6:00 AM · 2:00 PM  NHC
06/08 · 06/08/20  OLL  6:00 AM · 2:00 PM  NHC

Healthcare Information Management

Healthcare Information Security and Privacy Practitioner (HCISPP) / 2037 USD / Days: 3
This class is based on the six HCISPP domains of the (ISC)² Common Body of Knowledge (CBK), ensuring students successfully prepare for the HCISPP exam and enhance their overall competencies in healthcare security and privacy.

04/20 · 04/22/20  OLL  6:00 AM · 2:00 PM  NHC

HTML

HTML5 - Content Authoring Fundamentals / 395 USD / Days: 1
HTML5 is one of the most integral and evolving web technologies that enables a user to structure content and present it on the web. This course lays the foundation for mastering this popular web publishing technology.

03/26 · 03/26/20  OLL  6:00 AM · 2:00 PM  NHC
05/01 · 05/01/20  OLL  6:00 AM · 2:00 PM  NHC
06/12 · 06/12/20  OLL  6:00 AM · 2:00 PM  NHC

HTML5 - Content Authoring with New and Advanced Features / 400 USD / Days: 1
This course focuses on the new and advanced features of HTML5, covering how to create HTML5 and CSS3 markup that will work well on the widest possible variety of web browsers, mobile devices, and machine readers, such as search engine web crawlers.

04/01 · 04/01/20  OLL  6:00 AM · 2:00 PM  NHC
05/06 · 05/06/20  OLL  6:00 AM · 2:00 PM  NHC

IBM Analytics

B6155 IBM Cognos Analytics - Enterprise Administration (v11.0.x) / 1650 USD / Days: 2
This offering covers the fundamental concepts of installing and configuring IBM Cognos Analytics, and administering servers and content, in a distributed environment. In the course, participants will identify requirements for the installation and configuration of a distributed IBM Cognos Analytics software environment, implement security in the environment, and manage the server components. Students will also monitor and schedule tasks, create data sources, and manage and deploy content in the portal and IBM Cognos Administration.

04/14 / 04/15/20  OLL  6:30 AM · 2:30 PM  NHC
05/12 · 05/13/20  OLL  6:30 AM · 2:30 PM  NHC

B6258 IBM® Cognos Analytics - Author Reports Fundamentals V11.1.x / 2475 USD / Days: 3
This course provides authors with an introduction to build reports using Cognos Analytics. Techniques to enhance, customize, and manage reports will be explored. Activities will illustrate and reinforce key concepts during this learning opportunity.

03/23 / 03/25/20  OLL  6:30 AM · 2:30 PM  NHC
04/27 · 04/29/20  OLL  6:30 AM · 2:30 PM  NHC
05/19 / 05/21/20  OLL  6:30 AM · 2:30 PM  NHC

B6259 IBM® Cognos Analytics - Author Reports Advanced V11.1.x / 1650 USD / Days: 2
This course teaches experienced authors advanced report building techniques to enhance, customize, manage, and distribute reports. Additionally, the student will learn how to create highly interactive and engaging reports that can be run offline by creating Active Reports.

03/26 / 03/27/20  OLL  6:30 AM · 2:30 PM  NHC
04/30 / 05/01/20  OLL  6:30 AM · 2:30 PM  NHC
05/26 / 05/27/20  OLL  6:30 AM · 2:30 PM  NHC

KM204 IBM InfoSphere DataStage Essentials (v11.5) / 3300 USD / Days: 4
This course enables the project administrators & developers to acquire the skills necessary to develop parallel jobs in DataStage. Students will learn to create parallel jobs that access sequential & relational data, and combine and transform the data.

03/30 / 04/02/20  OLL  6:30 AM · 2:30 PM  NHC
04/20 / 04/23/20  OLL  6:30 AM · 2:30 PM  NHC
05/19 / 05/22/20  OLL  6:30 AM · 2:30 PM  NHC

KM404 IBM InfoSphere Advanced DataStage - Parallel Framework (v11.5) / 2475 USD / Days: 3
In this course, students will develop a deeper understanding of the DataStage architecture, including a deeper understanding of the DataStage development and runtime environments.

04/13 / 04/15/20  OLL  6:30 AM · 2:30 PM  NHC
06/01 / 06/03/20  OLL  6:30 AM · 2:30 PM  NHC

KM423 IBM InfoSphere DataStage v11.5 - Advanced Data Processing / 1650 USD / Days: 2
This course is designed to introduce you to advanced parallel job data processing techniques in DataStage v11.5. In this course you will develop data techniques for processing different types of complex data resources including relational data, unstructured data (Excel spreadsheets), and XML data. In addition, you will learn advanced techniques for processing data, including techniques for masking data and techniques for validating data using data rules. Finally, you will learn techniques for updating data in a star schema data warehouse using the DataStage SCD (Slowly Changing Dimensions) stage. Even if you are not working with all of these specific types of data, you will benefit from this course by learning advanced DataStage job design techniques, techniques that go beyond those utilized in the DataStage Essentials course.

03/19 / 03/20/20  OLL  6:30 AM · 2:30 PM  NHC
04/16 / 04/17/20  OLL  6:30 AM · 2:30 PM  NHC
05/28 / 05/29/20  OLL  6:30 AM · 2:30 PM  NHC

WF262 IBM Datacap 9.0.1 - Configuration and Administration / 3975 USD / Days: 5
This course shows you how to configure IBM Datacap and its components on a multi-system setup. You also learn about IBM Datacap Navigator configuration, system administration, and maintenance.

04/27 / 05/01/20  OLL  6:30 AM · 2:30 PM  NHC
06/08 / 06/12/20  OLL  6:30 AM · 2:30 PM  NHC

IBM Security

BQ203 IBM® QRadar SIEM Advanced Topics / 1650 USD / Days: 2
IBM® Security QRadar® enables you to minimize the time gap between when a suspicious activity occurs and when you detect it. Attacks and policy violations leave their footprints in log events and network flows of your IT systems. To connect the dots, QRadar SIEM correlates these scattered events and flows into offenses that alert you to suspicious activities. Using the skills taught in this course, you will be able to configure processing of uncommon events, work with reference data, and develop custom rules, custom actions, and custom anomaly detection rules.

03/26 / 03/27/20  OLL  7:00 AM · 3:00 PM  NHC
### Information Security

<table>
<thead>
<tr>
<th>Course Code</th>
<th>Title</th>
<th>Price / Days</th>
<th>Start Date</th>
<th>Time</th>
<th>Location</th>
<th>Instructor Name</th>
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<tr>
<td>AIBIZ / 350</td>
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<td>USD / Days: 1</td>
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### Blockchain - An Overview for Business Professionals / 399 USD / Days: 1

This instructor-led 1 day Blockchain Architecture training is for technical leaders who need to make decisions about architecture, environment, and development platforms.

- 04/10 - 04/10/20 | OLL | 6:00 AM - 2:00 PM | NHC |
- 05/08 - 05/08/20 | OLL | 6:00 AM - 2:00 PM | NHC |
- 06/12 - 06/12/20 | OLL | 6:00 AM - 2:00 PM | NHC |

### Blockchain Architecture Training / 1895 USD / Days: 3

This instructor-led 3 day Blockchain Architecture training is for technical leaders who need to make decisions about architecture, environment, and development platforms.

- 03/25 - 03/27/20 | OLL | 6:00 AM - 2:00 PM | NHC |
- 04/22 - 04/24/20 | OLL | 6:00 AM - 2:00 PM | NHC |
- 05/27 - 05/29/20 | OLL | 6:00 AM - 2:00 PM | NHC |

### Blockchain for Healthcare Professionals / 1895 USD / Days: 3

This course covers the intersection of healthcare and Blockchain. Training will include an overview of Blockchain, and uses for Blockchain in the healthcare industry, from medical records, to medical devices, insurance and more.

- 04/13 - 04/15/20 | OLL | 6:00 AM - 2:00 PM | NHC |
- 06/10 - 06/12/20 | OLL | 6:00 AM - 2:00 PM | NHC |

### Blockchain Security Training / 1895 USD / Days: 3

This course covers all known aspects of Blockchain security that exist in the Blockchain environment today and provides a detailed overview of all Blockchain security issues, including threats, risk mitigation, node security integrity, confidentiality, best security practices, advanced Blockchain security and more.

- 04/20 - 04/22/20 | OLL | 6:00 AM - 2:00 PM | NHC |
- 06/15 - 06/17/20 | OLL | 6:00 AM - 2:00 PM | NHC |
### Course Schedule

<table>
<thead>
<tr>
<th>Certification</th>
<th>Course Title</th>
<th>Duration</th>
<th>Fee</th>
<th>Days</th>
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<tbody>
<tr>
<td><strong>Certified Information System Security Professional (CISSP)</strong> / 3475 USD / Days: 5</td>
<td>In this course, students will expand upon their knowledge by addressing the essential elements of the 8 domains that comprise a Common Body of Knowledge (CBK®) for information systems security professionals.</td>
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<tr>
<td><strong>Certified Internet of Things (IoT) Security Practitioner</strong> / 1390 USD / Days: 3</td>
<td>This course is designed for network security engineers and analysts who are tasked with designing secure network environments, implementing security policies and protocols related to IoT devices, and analyzing network systems for operational and security considerations, in addition to the security operations center (SOC) analysts who analyze and respond to security incidents, and develop organizational response processes. It is also beneficial to solution architects, developers, and testers who design, develop, and test software solutions for their organizations. This certification is also relevant to operations engineers who deploy and maintain embedded and mission critical systems and perform organizational gap analysis.</td>
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<tr>
<td><strong>Certified IT Asset Disposal (CITAD)</strong> / 2000 USD / Days: 1</td>
<td>This course prepares individuals to manage the IT asset disposal process within an organization. Best practices in IT Asset Disposition (&quot;ITAD&quot;) are broken down from policy management, data security chain of custody transitioning.</td>
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<td><strong>CertNexus IoTBIZ / 350 USD / Days: 1</strong></td>
<td>The Internet of Things (IoT) allows organizations to collect an extraordinary volume of data and new analysis tools can enable you to use this data to make well-informed decisions to be made quickly. But before you can successfully plan and implement an IoT solution, you must understand the various factors that will drive your decisions. Putting IoT systems into place can be a complicated proposition with unique considerations distinctly different from traditional IT solutions. This course will familiarize you with IoT components, understand the challenges that you may face, and make design decisions about your IoT projects.</td>
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<td><strong>Cyber Secure Coder</strong> / 1485 USD / Days: 3</td>
<td>This course presents an approach for dealing with security and privacy throughout the entire software development lifecycle. You will learn about vulnerabilities that undermine security, and how to identify and remediate them in your own projects. You will learn general strategies for dealing with security defects and misconfiguration, how to design software to deal with the human element in security, and how to incorporate security into all phases of development.</td>
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<td><strong>CyberSAFE Extended Edition 2019 / 295 USD / Days: 1</strong></td>
<td>Regardless of your computer experience, this class will help you become more aware of technology-related risks and what you can do to protect yourself and your organization from them. This course will help you to:br /&gt;- Understand security compliance needs and requirements&lt;br /&gt;- Recognize and avoid phishing and other social engineering&lt;br /&gt;- Recognize and avoid viruses, ransomware, and other malware&lt;br /&gt;Help ensure data security on computers, mobile devices, networks, the Internet, and in the cloud&lt;br /&gt;In this course, you will use discussions, case studies, and the experiences of your instructor and fellow students to explore the hazards and pitfalls of technology and learn how to use that technology safely and securely.</td>
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<td><strong>CyberSec First Responder™ / 2500 USD / Days: 5</strong></td>
<td>This course covers the duties of those who are responsible for monitoring and detecting security incidents in information systems and networks, and for executing a proper response to such incidents. Depending on the size of the organization, this individual may act alone or may be a member of a cybersecurity incident response team (CSIRT). The course introduces tools and tactics to manage cybersecurity risks, identify various types of common threats, evaluate the organization's security, collect and analyze cybersecurity intelligence, and handle incidents as they occur. Ultimately, the course promotes a comprehensive approach to security aimed toward those on the front lines of defense.</td>
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**NHC = NHCLC**

Wednesday, March 18, 2020
### Course Schedule

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**EC-Council Certified Network Defender (CND) / 3495 USD / Days: 5**
Certified Network Defender (CND) is a vendor-neutral, hands-on, instructor-led comprehensive network security certification training program. It is a skills-based, lab-intensive program based on a job-task analysis and cybersecurity education framework presented by the National Initiative of Cybersecurity Education (NICE). The course has also been mapped to global job roles and responsibilities and the Department of Defense (DoD) job roles for system/network administrators. The course is designed and developed after extensive market research and surveys.

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**EC-Council Computer Hacking Forensics Investigator (CHFI) v9.0 / 3495 USD / Days: 5**
This course will provide participants the necessary skills to identify an intruder's footprints and to properly gather the necessary evidence to prosecute in the court of law.

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**Hyperledger Fabric Engineer (Bootcamp) / 3100 USD / Days: 5**
There is no course like this available on the market; it will start from the beginning of standing up a Hyperledger Fabric v1.4 Network. This course will accommodate architects with very little-to-no experience on Fabric, and give them the knowledge necessary for them to perform the role of a Fabric Architect, Administrator and Developer. This course is a combination of the following two courses:
- Hyperledger Fabric v1.4: Architecting, Designing and Deploying a Network (3 days)
- Hyperledger Training: Developing on Hyperledger Fabric (2 days)

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**Hyperledger Fabric v1.4 - Architecting, Designing and Deploying a Network / 2495 USD / Days: 3**
This course is designed for Architects, and System Administrators interested in gathering a deeper understanding on how Hyperledger Fabric Networks are Architected and operated throughout. You will learn about the integral base files in which Fabric are built upon. You will learn about how identity, and permissions are administered throughout Membership Only Networks. Additionally, you will gather the experience necessary to enter into and manage nodes/peer needs (i.e. channel installation, securing communication, etc).

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### IT Management

**Certified Hardware Asset Management Professional (CHAMP) / 2000 USD / Days: 2**
This course follows the lifecycle of IT hardware assets beyond the scope of the cradle to grave anatomy and discusses the business practices that can best be used to manage those assets efficiently and cost-effectively.

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**Certified Mobile Asset Management (CMAM) / 2000 USD / Days: 1**
This course is aligned with the IAITAM Best Practices Library ("IBPL"). The IAITAM Certified Mobile Asset Management ("CMAM") course prepares the individual and organizations responsible for the complex task of managing mobile devices.

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**Certified Software Asset Manager (CSAM) / 2000 USD / Days: 1**
It is essential learning for beginning IT Asset Managers and other IT professionals involved in asset management, resource budgeting, finance, software licensing, contract management and strategic planning.

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**CRISC Certified in Risk and Information Systems Control / 2037 USD / Days: 3**
The CRISC course is designed for those who have experience with risk identification, assessment, and evaluation; risk response; risk monitoring; information systems control design and implementation; and information systems control monitoring and maintenance.

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**IT Management and Leadership Professional (ITMLP©) Certification / 1995 USD / Days: 3**
The IT Management & Leadership Professional Bootcamp (ITMLP©) is the first step for full IT Executive Certification (ITMLES©). This Bootcamp covers IT topics vital to success for new/would-be IT managers.

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**IT Management and Leadership Professional (ITMLP©) Certification / 1995 USD / Days: 3**
The IT Management & Leadership Professional Bootcamp (ITMLP©) is the first step for full IT Executive Certification (ITMLES©). This Bootcamp covers IT topics vital to success for new/would-be IT managers.

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<tr>
<th>Date</th>
<th>Time</th>
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<tr>
<td>04/21</td>
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**ILT Instructor-Led Training ML Mentored Learning OLL Online Live**

**NHC = NHCLC**

**Computer Learning Centers, CA**

855-472-8232

info@newhorizons.com

Wednesday, March 18, 2020
## Course Schedule

### ITIL® 4 Awareness / 795 USD / Days: 1

ITIL® is the world's leading best practice framework for implementing IT Service Management. Organizations use ITIL to plan, implement, support, and improve services and create value for their customers. In this course, you will learn the foundational knowledge and skills for adopting and adapting best practices for IT service management (ITSM) in your organization.

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<th>Date</th>
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### ITIL® 4 Foundation / 1695 USD / Days: 2

- This is the world's leading best practice framework for implementing IT Service Management. ITIL version 4 introduces IT Service Management through the lens of a Service Value System (SVS), which provides a holistic end-to-end view of how to successfully contribute to business value, and also how to leverage concepts from models such as Lean IT, Agile, DevOps and Organizational Change Management. This foundational course immerses you in the guiding principles, dimensions, and practices of ITIL® 4.<p>
- New Horizons is committed to your success beyond the classroom. Your enrollment in this class includes an ITIL 4 certification exam voucher and the official AXELOS ITIL Foundation Guidance e-book. The e-book reinforces what you learned in class and can serve as a reference guide for you and your organization as you begin your ITIL 4 adoption. The ITIL 4 Foundation certification is required before you can get any of the Managing Professional or Strategic Leader certifications.<p>

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### ITIL® 4 High Velocity IT (HVIT) / 2385 USD / Days: 3

ITIL 4 is a framework for quality IT service management (ITSM) through proven best practice, providing practical and flexible guidance to support your organization on its journey to digital transformation while empowering your IT teams to continue to play a crucial role in the wider business strategy. This course highlights the ways in which digital organizations and digital operating models function in high-velocity environments, including the use of working practices such as Agile and Lean, and technical practices and technologies such as Cloud, Automation, and Automatic Testing.

If you are interested in this next step on the ITIL journey, please note that you must hold the ITIL 4 Foundation certification. The associated certification exam voucher is included with this course.

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### ITIL® 4 Specialist - Create, Deliver and Support (CDS) / 2385 USD / Days: 3

This course begins your journey toward the ITIL Managing Professional designation. You will acquire insight that will allow you to integrate different value streams and activities to create, deliver and support IT-enabled products and services. Armed with this knowledge and skill set, you will be confident in running those IT-enabled services, teams and workflows successfully. The associated certification exam voucher is included with this course.

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### ITIL® 4 Specialist - Drive Stakeholder Value (DSV) / 2385 USD / Days: 3

This course covers key topics such as SLA design, multi-supplier management, relationship management, CX and UX design, customer journey mapping, and more. It will provide candidates with the tools to increase stakeholder satisfaction which is integral to business success in the current competitive landscape. The associated certification exam voucher is included with this course.

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### ITIL® 4 Specialist - Managing Professional Transition (MPT) / 3975 USD / Days: 5

The ITIL 4 Managing Professional Transition module is designed to allow ITIL Experts or ITIL v3 candidates who have already invested to easily transition across to ITIL 4. They can gain the designation of ITIL 4 Managing Professional via one course and one exam. The associated certification exam voucher is included with this course.

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### ITIL® 4 Strategist - Direct, Plan and Improve (DPI) / 2385 USD / Days: 3

This unique and central course covers requirements in both the ITIL Managing Professional and ITIL Strategic Leader designations. As such, this course is a must-have in any ITIL 4 professional development plan. You will gain the practical skills needed to establish a learning and improving IT organization that possess a strong and targeted strategic direction. The associated certification exam voucher is included with this course.

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### ITIL® Expert - Managing Across the Lifecycle (MALC) / 3095 USD / Days: 5

Managing Across the Lifecycle provides a holistic picture of the critical learning points and knowledge IT management staff require on key organisational topics such as: governance structures, roles, functions, process dependencies, complementary frameworks, service assessments and the management of change issues related to the ITIL Service Lifecycle. After taking this course, delegates will be better equipped to understand the strategic design, deployment and management of the capabilities and resources required by the full IT Service Lifecycle. This course prepares delegates for the examination leading to the ITIL Certificate: Managing Across the Lifecycle. This is a free-standing qualification, but is also the final module of the Service Lifecycle and/or Service Capability modules that leads to the ITIL Expert certification. Specifically, this course addresses the interfaces, interactions and organisational requirements between the processes addressed in the live core ITIL publications: Service Strategy, Service Design, Service Transition, Service Operation and Continual Service Improvement.

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<tr>
<td><strong>ITIL® Foundation Certification (2011 Lifecycle Edition)</strong> / 1995 USD / Days: 3</td>
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<td>In this course, students will acquire the essential skills and information necessary to lead and manage an IT business service through every stage of its lifecycle.</td>
</tr>
<tr>
<td><strong>ITIL® Intermediate Capabilities - Operational Support and Analysis / 3095 USD / Days: 5</strong></td>
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<td></td>
<td>ITIL Service Capability Modules focus on a deep level of understanding of ITIL processes and roles, how they are implemented and how they interact. The modular approach of the Intermediate Level modules allows candidates to develop an ITIL specialization. The Operational Support &amp; Analysis module will help you to gain the technical level of knowledge and skills required for detailed execution and implementation of specific ITIL processes. The ITIL Intermediate certificate in Operational Support &amp; Analysis (OSA) is a course that can be run over four or five days (depending upon the requirements of the training group). Delegates attending this course will gain a comprehensive understanding of ITIL Service Management as it applies to the Operational Support &amp; Analysis processes, aligned to the current version, ITIL: 2011. Delegates will also prepare for and sit a 90 minute, complex multiple-choice examination. The course consists of lectures, detailed group exercises, discussions, examination technique training, mock examinations and culminates in an invigilated exam on the final day.</td>
</tr>
<tr>
<td><strong>ITIL® Intermediate Capabilities - Service Offerings &amp; Agreements / 3095 USD / Days: 5</strong></td>
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<td>The ITIL Intermediate certificate in Service Offerings &amp; Agreements (SOA) is a course that can be run over four or five days (depending upon the requirements of the training group). Delegates attending this course will gain a comprehensive understanding of ITIL Service Management as it applies to the Service Offerings &amp; Agreements processes, aligned to the current version, ITIL: 2011. Delegates will also prepare for and sit a 90 minute, complex multiple-choice examination. The course consists of lectures, detailed group exercises, discussions, examination technique training, mock examinations and culminates in an invigilated exam on the final day.</td>
</tr>
<tr>
<td><strong>ITIL® Intermediate Lifecycle - Continual Service Improvement / 2595 USD / Days: 4</strong></td>
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<td>The ITIL Intermediate certificate in Continual Service Improvement (CSI) is a course that can be run over three or four days (depending upon the requirements of the training group). Delegates attending this course will gain a comprehensive understanding of ITIL Service Management as it applies to the Continual Service Improvement phase of the Service Lifecycle, aligned to the current version, ITIL: 2011. Delegates will also prepare for and sit a 90 minute, complex multiple-choice examination. The course consists of lectures, detailed group exercises, discussions, examination technique training, mock examinations and culminates in an invigilated exam on the final day.</td>
</tr>
<tr>
<td><strong>ITIL® Intermediate Lifecycle - Service Design / 2595 USD / Days: 4</strong></td>
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<td></td>
<td>The ITIL Intermediate certificate in Service Design (SD) is a course that can be run over three or four days (depending upon the requirements of the training group). Delegates attending this course will gain a comprehensive understanding of ITIL Service Management as it applies to the Service Design phase of the Service Lifecycle, aligned to the current version, ITIL: 2011. Delegates will also prepare for and sit a 90 minute, complex multiple-choice examination. The course consists of lectures, detailed group exercises, discussions, examination technique training, mock examinations and culminates in an invigilated exam on the final day.</td>
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<tr>
<td><strong>ITIL® Intermediate Lifecycle - Service Strategy / 2595 USD / Days: 4</strong></td>
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<td></td>
<td>The ITIL Intermediate certificate in Service Strategy (SS) is a course that can be run over three or four days (depending upon the requirements of the training group). Delegates attending this course will gain a comprehensive understanding of ITIL Service Management as it applies to the Service Strategy phase of the Service Lifecycle, aligned to the current version, ITIL: 2011. Delegates will also prepare for and sit a 90 minute, complex multiple-choice examination. The course consists of lectures, detailed group exercises, discussions, examination technique training, mock examinations and culminates in an invigilated exam on the final day.</td>
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<tr>
<td><strong>ITIL® Practitioner Certification / 1950 USD / Days: 2</strong></td>
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<td>The ITIL Practitioner certification centers on applying that foundational ITIL knowledge and processes to improving IT services and management. This course provides guidance and practice in applying your foundational knowledge.</td>
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<tr>
<td><strong>Java</strong></td>
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<td>A comprehensive hands-on Java training course geared for developers who have little or no prior working knowledge of object-oriented programming languages (such as those working on C, COBOL, 4GL, etc.).</td>
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<tr>
<td><strong>Leadership and Professional Development</strong></td>
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<td><strong>Accomplishing the Results You Want / 2250 USD / Days: 3</strong> In this course, students will learn how to strengthen your leadership voice and foster employee buy-in to exceed expectations and achieve the most positive outcome.</td>
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<tr>
<td><strong>Becoming a Transformational Leader / 1500 USD / Days: 2</strong></td>
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<td>This course will help students develop authentic leadership qualities that motivate and drive others to reach their full potential, and become the transformational leaders of the future.</td>
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<tr>
<td><strong>Building Successful Work Relationships / 2250 USD / Days: 3</strong></td>
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<td>In this course, students will learn how to build collaborative trust-based relationships that enable them to work productively with other professionals, clearly communicating and respectfully harnessing their distinctive contributions.</td>
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</table>

**Course Schedule**

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<th>Fee</th>
<th>Dates</th>
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<tbody>
<tr>
<td>Business Acumen For Leaders / 1500 USD / Days: 2</td>
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<tr>
<td>Students will learn to understand the mechanics of the organization – reading and interpreting financials, making sound business decisions, and setting a course – while also developing the skills to guide and direct your workforce.</td>
<td>2</td>
<td>1500 USD</td>
<td>04/23 - 04/24/20 OLL 6:00 AM - 2:00 PM NHC</td>
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<tr>
<td>Communicating Across Your Organization / 2250 USD / Days: 3</td>
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<td>In this course, students will learn to build trust and commitment, motivating others through respectful and authentic interactions.</td>
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<td>04/06 - 04/08/20 OLL 6:00 AM - 2:00 PM NHC</td>
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<tr>
<td>Constructive Conflict Management / 1500 USD / Days: 2</td>
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<td>This course, students will learn to recognize the warning signs that precede quarrels and how to mitigate their impact, as well as constructive ways to harness the differences between team members and shift them toward productive, positive outcomes.</td>
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<td>06/01 - 06/12/20 OLL 6:00 AM - 2:00 PM NHC</td>
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<td>Contemporary Leadership in a Complex World / 1500 USD / Days: 2</td>
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<tr>
<td>Leading others requires building credibility, communicating effectively, developing trust, making decisions, and demonstrating confidence. This course will help students to cultivate the leadership skills that influence others and guide them.</td>
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<td>05/26 - 05/27/20 OLL 6:00 AM - 2:00 PM NHC</td>
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<td>Critical Facilitation Skills for Leaders / 1500 USD / Days: 2</td>
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<tr>
<td>Students will learn how to develop and apply facilitation techniques to support their team at every stage of the team life cycle. Students will enhance their interpersonal competencies and observational abilities to deal with disruptions and more.</td>
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<td></td>
<td>05/18 - 05/19/20 OLL 6:00 AM - 2:00 PM NHC</td>
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<tr>
<td>Developing Successful Interpersonal Skills / 2250 USD / Days: 3</td>
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<td>This course will prepare students for the collaborative situations inherent in every facet of business, whether working with colleagues, partners, vendors, or clients.</td>
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<td>03/23 - 03/25/20 OLL 6:00 AM - 2:00 PM NHC</td>
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<tr>
<td>Discovering Your Leadership Voice / 1500 USD / Days: 2</td>
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<tr>
<td>Leaders inspire followership in others. Whether speaking conversationally or presenting before a group, a powerful leadership message delivered with impact and focused on the needs of the audience, can motivate and energize others.</td>
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<td></td>
<td>04/16 - 04/17/20 OLL 6:00 AM - 2:00 PM NHC</td>
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<td>06/15 - 06/16/20 OLL 6:00 AM - 2:00 PM NHC</td>
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<td>Effective Leadership through Coaching / 2250 USD / Days: 3</td>
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<tr>
<td>The most successful leaders recognize that their success depends upon the success of those they lead. Enabling others to grow and fulfill their potential by coaching them to discover and apply their talents and strengths is a core competency of leadership.</td>
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<td>06/08 - 06/10/20 OLL 6:00 AM - 2:00 PM NHC</td>
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<tr>
<td>Evolving into the Manager Role / 2250 USD / Days: 3</td>
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<tr>
<td>In this course, students will learn how to confidently acquire and build these skills through relevant discussions, team and individual activities.</td>
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<td>04/20 - 04/22/20 OLL 6:00 AM - 2:00 PM NHC</td>
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<td>06/03 - 06/05/20 OLL 6:00 AM - 2:00 PM NHC</td>
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<tr>
<td>Expanding Your Emotional Intelligence / 2250 USD / Days: 3</td>
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<td>2250 USD</td>
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<tr>
<td>Incorporating powerful tools and classroom activities, students will practice and hone their skills, mastering the strategies learned to effectively communicate, connect with, and support others through healthy and productive interactions.</td>
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<td>04/13 - 04/15/20 OLL 6:00 AM - 2:00 PM NHC</td>
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<tr>
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<tr>
<td>Extending Your Sphere of Influence / 1500 USD / Days: 2</td>
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<tr>
<td>In this course, you will learn to become proficient in the art of persuasion, selecting and utilizing appropriate styles and strategies to have the most influential effect, as well as understanding how to protect yourself from being manipulated by others.</td>
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<td></td>
<td>04/30 - 05/01/20 OLL 6:00 AM - 2:00 PM NHC</td>
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<tr>
<td>Extending Your Sphere of Influence / 1500 USD / Days: 2</td>
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<td>06/04 - 06/05/20 OLL 6:00 AM - 2:00 PM NHC</td>
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<tr>
<td>Leadership Excellence for Senior Management / 2250 USD / Days: 3</td>
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<tr>
<td>To maximize performance and foster a healthy environment, senior managers must also motivate others, nurturing and utilizing the distinctive skills of each team member.</td>
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<td>05/04 - 05/06/20 OLL 6:00 AM - 2:00 PM NHC</td>
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<tr>
<td>Leadership Excellence for Senior Management / 2250 USD / Days: 3</td>
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<tr>
<td>To maximize performance and foster a healthy environment, senior managers must also motivate others, nurturing and utilizing the distinctive skills of each team member.</td>
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<td>06/06 - 06/07/20 OLL 6:00 AM - 2:00 PM NHC</td>
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<tr>
<td>Making the Right Decisions Under Pressure / 1500 USD / Days: 2</td>
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<tr>
<td>In this course, students will learn to evaluate options, generate possible solutions, and decide on logical strategies.</td>
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<tr>
<td>Managing Remote and Virtual Teams / 1500 USD / Days: 2</td>
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<tr>
<td>Managing remote teams is now a common occurrence. Working virtually offers unique advantages and challenges. But how do you best leverage these benefits while overcoming impediments? This course will teach you to adjust your management style to successfully improve communication, foster connections, increase productivity, and develop highly successful remote and virtual teams.</td>
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<td>03/26 - 03/27/20 OLL 6:00 AM - 2:00 PM NHC</td>
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<tr>
<td>Mastering Positive Assertiveness / 1500 USD / Days: 2</td>
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<td>In this course, students will discover the best techniques to be properly assertive, and what are the ideal approaches in differing situations.</td>
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<td>03/18 - 03/19/20 OLL 6:00 AM - 2:00 PM NHC</td>
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<tr>
<td>Navigating The Modern Workforce - Diversity, Culture, Generations / 1500 USD / Days: 2</td>
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<tr>
<td>In this course, students will learn how to capitalize on the strengths of your diverse team while directing and guiding them to even greater achievements.</td>
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<td>04/29 - 04/30/20 OLL 6:00 AM - 2:00 PM NHC</td>
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<tr>
<td>Prioritizing Your Time Effectively / 1500 USD / Days: 2</td>
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<td>In this course, students will learn to improve their focus, prioritize tasks, identify and avoid obstacles to staying on track, and develop strategies to get the most out of their time.</td>
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<td>05/12 - 05/13/20 OLL 6:00 AM - 2:00 PM NHC</td>
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<tr>
<td>Providing Outstanding Customer Service / 1500 USD / Days: 2</td>
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<td>This course offers practical tools and techniques to win clients, create loyal advocates for your business, and deliver excellent customer service.</td>
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<tr>
<td>Strategic Negotiation Skills / 1500 USD / Days: 2</td>
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<tr>
<td>Students will learn the essential strategies and techniques needed to guide negotiations from opening discussions through to a positive result. Students will leave with practical solutions to negotiating effectively.</td>
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## Linux

### 55187 Linux System Administration / 2380 USD / Days: 4

This hands-on 4-day Linux System Administration course teaches attendees how to administer, configure and upgrade Linux systems running on one of the three major Linux distribution families (Red Hat, SUSE, Debian/Ubuntu). Focused on enterprise environments, it provides Linux system administrators with all the tools and concepts needed to efficiently build and manage a production Linux infrastructure. This course presents state-of-the-art techniques used in the industry and applies them in the context of practical labs.

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## Writing for the Business Professional / 2250 USD / Days: 2

In this course, you will learn the essential skills needed to organize your thoughts and select the best words and phrases to clearly convey them in writing.

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## Thinking with Critical Insight / 1500 USD / Days: 2

Students will learn to explore challenges, defy incorrect assumptions, and look at things with new and differing perspectives, incorporating these insights into your thought processes, and enabling them to find solutions to even the most difficult tasks.

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## Transitioning into Leadership for an IT Manager / 2250 USD / Days: 3

From developing an inspiring vision and empowering members to reach it, To meeting deadlines and evaluating results. This course you will teach students the skills and behaviors needed to successfully transition into an IT manager role.

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## The Art of Effective Presentations / 2250 USD / Days: 3

In this course, students will learn strategies to master your speaking skills, confidently standing before a group and delivering their message.

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## Computer Learning Centers, CA

855-472-8232

info@newhorizons.com

Wednesday, March 18, 2020
### Course Schedule

**MS-900T01 Microsoft 365 Fundamentals / \$595 USD / Days: 1**

This course provides foundational knowledge on the considerations and benefits of adopting cloud services and the Software as a Service (SaaS) cloud model, with a specific focus on Microsoft 365 cloud service offerings. You will begin by learning about cloud fundamentals, including an overview of cloud computing and specifically Microsoft cloud services. You will be introduced to Microsoft Azure, and you will examine the differences between Microsoft 365 and Office 365. You will then perform an in-depth review of Microsoft 365, including a comparison of Microsoft on-premises services versus Microsoft 365 cloud services, a review of enterprise mobility in Microsoft 365, and an analysis of how Microsoft 365 services provide collaboration. The course then analyzes how security, compliance, privacy, and trust are handled in services, a review of enterprise mobility in Microsoft 365, and it concludes with a review of Microsoft 365 subscriptions, licenses, billing, and support.

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**Microsoft Access**

**Access 2013 - Part 1 / \$590 USD / Days: 2**

In this course, students will learn how to use Access 2013 to manage data, including creating a new database, constructing tables, designing forms and reports; and creating queries to join, filter, and sort data.

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**Access 2013 - Part 2 / \$590 USD / Days: 2**

In this course, students learn advanced Access features such as database management, advanced form design, packaging a database, encrypting a database, preparing a database for multi-user access and more.

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**Access 2013/2016 Programming with VBA / \$1185 USD / Days: 3**

Students learn the Visual Basic for Applications language as well as the Access classes and objects needed to create VBA scripts to automate Access. Participants create procedures and functions using the VBA language and Access objects.

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**Access 2016 - Part 1 / \$590 USD / Days: 2**

In this course, students will use Access 2016 to manage their data, including creating a new database; constructing tables; designing forms and reports; and creating queries to join, filter, and sort data.

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**Access 2016 - Part 2 / \$590 USD / Days: 2**

You’ve covered many of the basic functions of Microsoft Office Access® 2016, and now you’re ready to learn advanced Access features such as database management, advanced form design, packaging a database, encrypting a database, preparing a database for multi-user access, and more. Knowledge of these features separate database professionals from the casual database users or occasional designers.

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**Access 2019 - Part 1 / \$590 USD / Days: 2**

Data is everywhere. Most job roles today involve some form of data management. Virtually everyone is affected in some way by the need to manage data. A relational database application such as Microsoft® Office Access® can help you and your organization with this task.

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**Access 2019 - Part 2 / \$590 USD / Days: 2**

Your training and experience using Microsoft® Office Access® has given you basic database management skills, such as creating tables, designing forms and reports, and building queries. In this course, you will expand your knowledge of relational database design; promote quality input from users; improve database efficiency and promote data integrity; and implement advanced features in tables, queries, forms, and reports. Extending your knowledge of Access will result in a robust, functional database for your users.

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**Access for Office 365 - Part 1 / \$790 USD / Days: 2**

In this introductory course, you will discover the capabilities of Microsoft Office 365, and understand how to use advanced features with client applications that can help you and your organization manage your complex data.

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## Course Schedule

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<tr>
<td>Access for Office 365 - Part 1 / 790 USD / Days: 2</td>
<td>05/28 - 05/29/20</td>
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<td>AI-100T01 Designing and Implementing an Azure AI Solution / 1785 USD / Days: 3</td>
<td>03/23 - 03/25/20</td>
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<tr>
<td>AZ-103T00 - Microsoft Azure Administrator / 2380 USD / Days: 4</td>
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<td>AZ-203 Developing Solutions for Microsoft Azure / 2975 USD / Days: 5</td>
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<td>AZ-300 Azure Architect Technologies / 2975 USD / Days: 5</td>
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<tr>
<td>AZ-301 Azure Solutions Architect - Design / 2380 USD / Days: 4</td>
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**Microsoft Azure**

**20487 Developing Windows Azure and Web Services / 2975 USD / Days: 5**

In this course, students will learn how to design and develop services that access local and remote data from various data sources and how to deploy services to hybrid environments, including on-premises servers and Windows Azure.

**05/04 - 05/08/20**

**AZ-103T00 - Microsoft Azure Administrator / 2380 USD / Days: 4**

In this introductory course, you will discover the capabilities of Microsoft reg: Accessreg, a relational database application that can help you and your organization manage your complex data.

**06/11 - 06/12/20**

**AZ-301 Azure Solutions Architect - Design / 2380 USD / Days: 4**

In this course students will learn the design function of the Azure Solutions Architect job role.

**05/29/20 - 05/30/20**

**AZ-000T00 Microsoft Azure Security Technologies / 2975 USD / Days: 4**

This course teaches IT Professionals how to manage their Azure subscriptions, create and scale virtual machines, implement storage solutions, configure virtual networking, back up and share data, connect Azure and on-premises sites, manage network traffic, implement Azure Active Directory, secure identities, and monitor your solution.

**05/11 - 05/14/20**

**AZ-000T00 Microsoft Azure Fundamentals / 1190 USD / Days: 2**

This seven-MOC packaged set aligned to Azure Exam: Azure DevOps Engineer contains coursework that helps prepare students for Exams AZ-400. Passing this exam is required to earn the Azure DevOps Engineer certification.

**05/15 - 05/16/20**

**AZ-300 Azure Architect Technologies / 2975 USD / Days: 5**

This course teaches IT Professionals how to manage their Azure subscriptions, create and scale virtual machines, implement storage solutions, configure virtual networking, back up and share data, connect Azure and on-premises sites, manage network traffic, implement Azure Active Directory, secure identities, and monitor your solution.

**03/24 - 03/27/20**

**AZ-203 Developing Solutions for Microsoft Azure / 2975 USD / Days: 5**

This six-MOC packaged set aligned to Azure Exam: Developing Solutions for Microsoft Azure contains coursework that helps prepare students for Exams AZ-203. Passing this exam is required to earn the Developing Solutions for Microsoft Azure certification.

**03/24 - 03/27/20**

**AZ-900T00 Microsoft Azure Fundamentals / 1190 USD / Days: 2**

This course will provide foundational level knowledge on cloud concepts; core Azure services; security, privacy, compliance, and trust; and Azure pricing and support. <br />

**06/01 - 06/04/20**

**AZ-301 Azure Solutions Architect - Design / 2380 USD / Days: 4**

In this course students will learn the design function of the Azure Solutions Architect job role.

**06/01 - 06/04/20**

**AZ-300 Azure Architect Technologies / 2975 USD / Days: 5**

In this course, students will learn the different technologies used in the Azure Architect job role.

**06/05 - 06/08/20**

**AZ-301 Azure Solutions Architect - Design / 2380 USD / Days: 4**

In this course students will learn the design function of the Azure Solutions Architect job role.

**06/10 - 06/12/20**

**AZ-000T00 Microsoft Azure Security Technologies / 2975 USD / Days: 4**

This course teaches IT Professionals how to manage their Azure subscriptions, create and scale virtual machines, implement storage solutions, configure virtual networking, back up and share data, connect Azure and on-premises sites, manage network traffic, implement Azure Active Directory, secure identities, and monitor your solution.

**06/15 - 06/18/20**

**AZ-203 Developing Solutions for Microsoft Azure / 2975 USD / Days: 5**

This six-MOC packaged set aligned to Azure Exam: Developing Solutions for Microsoft Azure contains coursework that helps prepare students for Exams AZ-203. Passing this exam is required to earn the Developing Solutions for Microsoft Azure certification.

**06/15 - 06/18/20**

**AZ-900T00 Microsoft Azure Fundamentals / 1190 USD / Days: 2**

This course will provide foundational level knowledge on cloud concepts; core Azure services; security, privacy, compliance, and trust; and Azure pricing and support. 

**06/10 - 06/12/20**

**AZ-000T00 Microsoft Azure Fundamentals / 1190 USD / Days: 2**

This course will provide foundational level knowledge on cloud concepts; core Azure services; security, privacy, compliance, and trust; and Azure pricing and support. 

**06/10 - 06/12/20**

**AZ-000T00 Microsoft Azure Fundamentals / 1190 USD / Days: 2**

This course will provide foundational level knowledge on cloud concepts; core Azure services; security, privacy, compliance, and trust; and Azure pricing and support. 

**06/10 - 06/12/20**
### Course Schedule

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<tr>
<th>Course Code</th>
<th>Course Name</th>
<th>Cost</th>
<th>Duration</th>
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<tbody>
<tr>
<td>AZ-900T00</td>
<td>Microsoft Azure Fundamentals</td>
<td>1190 USD</td>
<td>Days: 2</td>
</tr>
<tr>
<td>AZ-900T01</td>
<td>Implementing an Azure Data Solution</td>
<td>1785 USD</td>
<td>Days: 3</td>
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<tr>
<td>MB-200</td>
<td>Microsoft Power Platform + Dynamics 365 Core</td>
<td>2995 USD</td>
<td>Days: 5</td>
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<tr>
<td>MB-901T00</td>
<td>Microsoft Dynamics 365 Fundamentals</td>
<td>1590 USD</td>
<td>Days: 2</td>
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</table>

#### AZ-900T00 Microsoft Azure Fundamentals / 1190 USD / Days: 2

This course will provide foundational level knowledge on cloud concepts; core Azure services; security, privacy, compliance, and trust; and Azure pricing and support.<br />

#### AZ-900T01 Implementing an Azure Data Solution / 1785 USD / Days: 3

In this course, students will implement various data platform technologies into solutions that are in line with business and technical requirements including on-premises, cloud, and hybrid data scenarios incorporating both relational and No-SQL data. They will also learn how to process data using a range of technologies and languages for both streaming and batch data.

Students will also explore how to implement data security including authentication, authorization, data policies and standards. They will also design and implement data solution monitoring for both the data storage and data processing activities. Finally, they will manage and troubleshoot Azure data solutions which includes the optimization and disaster recovery of big data, batch processing and streaming data solutions.

#### MB-200 Microsoft Power Platform + Dynamics 365 Core / 2995 USD / Days: 5

This course gives you a broad overview of Dynamics 365 applications. You will be able, by the end of the course, to identify each of the applications, articulate their busin ess value, and discuss their core functionality. You will be introduced to the concepts behind Dynamics 365 security and reporting, and familiarize yourself with the latest data and product integrations available.

#### MB-901T00 Microsoft Dynamics 365 Fundamentals / 1590 USD / Days: 2

This course will provide foundational level knowledge of cloud services and how those services are provided with Microsoft Azure. The course can be taken as an optional first step in learning about cloud services and Microsoft Azure, before taking further Microsoft Azure or Microsoft cloud services courses.

#### Microsoft Dynamics

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#### Microsoft Excel

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<tr>
<td>10994</td>
<td>Data Analysis Fundamentals using Excel</td>
<td>1190 USD</td>
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The main purpose of the course is to give students the ability to add analysis capabilities to Excel spreadsheets and to provide students with a foundation to learn about more advanced data analysis with Excel or Power BI.

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<td>20779</td>
<td>Analyzing Data with Excel</td>
<td>1785 USD</td>
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The main purpose of the course is to give students the ability to add BI techniques to Excel data analysis. The course goes beyond the capabilities of tables and charts and uses Pivot Charts, the Excel Data Model, and Power BI.
## Course Schedule

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<td><strong>20779 Analyzing Data with Excel</strong> / 1785 USD / Days: 3</td>
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<td><strong>55073 Master Data Services, Data Quality Services with SQL 2012-2014 and Excel</strong> / 1785 USD / Days: 3</td>
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<td><strong>PowerPivot add-in to import data from various sources</strong></td>
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<td><strong>Data Analysis and Visualization with Microsoft Excel</strong> / 590 USD / Days: 2</td>
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### Instructor-Led Training ML Mentored Learning OLL Online Live

**NHC = NHCLC**
## Course Schedule

### Excel 2016 - Part 1 / 295 USD / Days: 1

- **Are you looking to become a proficient Excel user?** Professional Excel training from New Horizons can get you on the path to mastering this popular data spreadsheet software.

- Through completing the introductory Excel 2016 training course, you'll develop foundational data manipulation knowledge and skills that you can build upon through additional training and use. With the Excel 2016 - Part 1 course under your belt, you'll feel confident using one of the world's most powerful applications.

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### Excel 2016 - Part 1 / 295 USD / Days: 1

- **You've mastered the basics of Excel.** In Excel 2016 - Part 2 training, you'll build upon your data manipulation skills and unlock more capabilities within the platform.

- Deepen your understanding of Excel by learning how to create advanced workbooks and worksheets. With Part 2 training from New Horizons under your belt, you'll be ready to create custom formulas, apply built-in Excel functions and manipulate data to extract the insights you need.

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**ILT Instructor-Led Training**  
**ML Mentored Learning**  
**OLL Online Live**  

NHC = NHCLC

Wednesday, March 18, 2020
## Course Schedule

**Excel 2016 - Part 2 / 295 USD / Days: 1**

- You’ve mastered the basics of Excel. In Excel 2016 - Part 2 training, you’ll build upon your data manipulation skills and unlock more capabilities within the platform. </p>
- Deepen your understanding of Excel by learning how to create custom formulas, apply conditional formatting, and create PivotCharts. This advanced Excel course builds off learnings from Excel 2016 - Parts 1 and 2, so you’re ready to create custom formulas, apply conditional formatting, and create PivotCharts. Excel 2016 - Part 3 course from New Horizons. 

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**Excel 2016 - Part 3 / 295 USD / Days: 1**

- Excel is a powerhouse spreadsheet software used by companies small and large. Master this popular platform by completing the Excel 2016 - Part 3 course from New Horizons. 
- This advanced Excel course builds off learnings from Excel 2016 - Parts 1 and 2 and prepares you to complete difficult Excel tasks such as LOOKUPS, macros and more. The course also covers Microsoft Office Specialist exam objectives to help you prep for the certification exam. 

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**Excel 2016 - Tables, Pivot Tables and Conditional Formatting / 195 USD / Days: 0**

- In This Course, students will analyze Excel data, create PivotTables, Pivot Charts as well as Analyzing Pivot Tables.

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**Excel 20162019 - Data Analysis with PivotTables / 295 USD / Days: 1**

- Being able to harness the power of PivotTable features & create PivotCharts will help students gain an edge. Not only will students be able to summarize data to analyze, but they can organize the data in a way that can be meaningfully presented to others. 

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### Excel 2019 - Part 1 / 295 USD / Days: 1

This course aims to provide you with a foundation for Excel knowledge and skills, which you can build upon to eventually become an expert in data manipulation. Excel can help you organize, calculate, analyze, revise, update, and present your data in ways that will help the decision makers in your organization steer you in the right direction. It will also make these tasks much easier for you to accomplish, and in much less time, than if you used traditional pen-and-paper methods or non-specialized software.

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### Excel 2019 - Part 2 / 295 USD / Days: 1

This course builds upon the foundational knowledge presented in the Microsoft® Office Excel® 2019: Part 1 course and will help start you down the road to creating advanced workbooks and worksheets that can help deepen your understanding of organizational intelligence. The ability to analyze massive amounts of data, extract actionable information from it, and present that information to decision makers is at the foundation of a successful organization that is able to compete at a high level.

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### Excel 2019 - Part 3 / 295 USD / Days: 1

This course builds upon the foundational and intermediate knowledge presented in the Microsoft® Office Excel® 2019: Part 1 and Microsoft® Office Excel® 2019: Part 2 courses to help you get the most of your Excel experience. The ability to collaborate with colleagues, automate complex or repetitive tasks, and use conditional logic to construct and apply elaborate formulas and functions will put the full power of Excel right at your fingertips. The more you learn about how to get Excel to do the hard work for you, the more you’ll be able to focus on getting the answers you need from the vast amounts of data your organization generates.

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### Introduction to DAX for Excel 2016 Users – Level 3 / 990 USD / Days: 2

This course is built for Power BI for Excel Designers that will be responsible for taking basic PowerPivot data models turning them into power business intelligence solutions.

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### Microsoft Excel for Office 365 (Desktop or Online) - Part 1 / 295 USD / Days: 1

This course aims to provide you with a foundation for Excel knowledge and skills, which you can build upon to eventually become an expert in data manipulation. This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the Excel Associate (Office 365 and Office 2019), Exam MO-200 and Excel Expert (Office 365 and Office 2019), Exam MO-201.

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### Microsoft Excel for Office 365 (Desktop or Online) - Part 2 / 295 USD / Days: 1

This course builds upon the foundational knowledge presented in the Microsoft® Excel® for Office 365™ (Desktop or Online); Part 1 course and will help start you down the road to creating advanced workbooks and worksheets that can help deepen your understanding of organizational intelligence. The ability to analyze massive amounts of data, extract actionable information from it, and present that information to decision makers is at the foundation of a successful organization that is able to compete at a high level.

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## Course Schedule

### Microsoft Outlook

**Microsoft Outlook for Office 365**  
(Desktop or Online) - Part 1 / 295 USD / Days: 1

In this course, you will use Outlook to send, receive, and manage email messages, manage your contact information, schedule appointments and meetings, create tasks and notes for yourself, and customize the Outlook interface to suit your working style.

This course covers the Microsoft Office Specialist Program exam objectives to help you prepare for the Outlook Associate (Office 365 and Office 2019): Exam MO-400 certification exam.

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### Microsoft OneNote

**OneNote 2013 / 295 USD / Days: 1**

This course teaches you how to use the key components of the Microsoft® Office OneNote® 2013 application on a desktop, laptop, or Microsoft® Windows® 8 tablet device, when working in or away from the primary office or study environment.

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### MS-600T00 Building Applications and Solutions with Microsoft 365 Core Services / 2975 USD / Days: 5

This course dives into the five central elements of the Microsoft 365 platform—implementing Microsoft Identity, working with Microsoft Graph, extending and customizing SharePoint, leveraging Teams, and incorporating and expanding Office. You will also gain invaluable insight into UI elements including Adaptive Cards and UI Fabric. Skills gained in this class can be put to use immediately when you return to your organization.

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### NHC Microsoft Flow / 495 USD / Days: 1

This course delivers an instructor-led product showcase for Microsoft Flow from start to finish in an engaging and practical way. Flow is a diverse product, turning business processes into automated, consistent and visual workflows. Flow is designed to interweave the various products in Office 365 as well as connect to other on-premises and web-based solutions. This course will give you the confidence to select the right actions and workflow logic for your business workflows.

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### Microsoft Office 2016 - Transition from Office 2007/2010 / 295 USD / Days: 1

This course builds upon the foundational Microsoft Office 2007/2010 knowledge & skills. It focuses on the enhanced features students want to leverage to improve the way they manage, organize, present, and distribute their company’s data and information.

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### Microsoft Office 365 Online (with Teams for the Desktop) / 295 USD / Days: 1

This course introduces working with shared documents in the familiar Office 365 online apps—Word, PowerPoint®, and Excel®—as an alternative to installing the Microsoft® Office desktop applications. This course also introduces several productivity apps including Yammer™, Planner, and Delve® that can be used in combination by teams for communication and collaboration.

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### Outlook 365 - Part 1 / 295 USD / Days: 1

In this course, students will learn the basic skills needed to start using Outlook 365 to manage email communications, calendar events, contact information, tasks, and notes.

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### Outlook 365 - Part 2 / 295 USD / Days: 1

Students will explore the advanced features provided with the Outlook interface, such as advanced message, calendar, and contacts management.

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</table>
In this course, you will use Outlook to send, receive, and manage email messages, manage your contact information, schedule appointments and meetings, create tasks and notes for yourself, and customize the Outlook interface to suit your working style.

This course is the first in a series of two Microsoft® Office Outlook® 2019 courses. It will provide you with the basic skills you need to start using Outlook 2019 to manage your email communications, contact information, calendar events, tasks, and notes.

Outlook 2019 - Part 1 / 295 USD / Days: 1

In this course, you will customize command sets, configure mail accounts, set global options, perform advanced searches, apply filters to intercept mail and control spam, create rules to automate mail management tasks, work with calendars and contacts, manage tasks, preserve data with archives and data files, as well as share and delegate access to your Outlook items. In short, you’ll work with a wide range of features and options and, in so doing, understand why Outlook is a leading personal management system.

This course builds upon the foundational knowledge presented in the Microsoft® Office Outlook® 2016: Part 1 course and will help students customize a communication system well-suited to your work styles.

Outlook 2019 - Part 2 / 295 USD / Days: 1

In this course, you will use Outlook to send, receive, and manage email messages, manage your contact information, schedule appointments and meetings, create tasks and notes for yourself, and customize the Outlook interface to suit your working style.

This course is the first in a series of two Microsoft® Office Outlook® 2019 courses. It will provide you with the basic skills you need to start using Outlook 2019 to manage your email communications, contact information, calendar events, tasks, and notes.

Outlook 2016 - Part 1 / 295 USD / Days: 1

In this course, you will use Outlook to send, receive, and manage email messages, manage your contact information, schedule appointments and meetings, create tasks and notes for yourself, and customize the Outlook interface to suit your working style.

This course is the first in a series of two Microsoft® Office Outlook® 2016 courses. It will provide you with the basic skills you need to start using Outlook 2016 to manage your email communications, contact information, calendar events, tasks, and notes.

Outlook 2016 - Part 2 / 295 USD / Days: 1

This course builds upon the foundational knowledge presented in the Microsoft® Office Outlook® 2016: Part 1 course and will help students customize a communication system well-suited to your work styles.

Microsoft Office PowerPoint 2019 - Part 1 / 295 USD / Days: 1

In this course, you will use PowerPoint 2019 to begin creating engaging, dynamic multimedia presentations. This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the PowerPoint Associate (Office 365 and Office 2019): Exam MO-300.

Microsoft Office PowerPoint 2019 - Part 2 / 295 USD / Days: 1

In this course, you will use PowerPoint 2019 to begin creating engaging, dynamic multimedia presentations. This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the PowerPoint Associate (Office 365 and Office 2019): Exam MO-300.
**PowerPoint 2016 - Part 1 / 295 USD / Days: 1**
In this course, students will use PowerPoint 2016 to begin creating engaging, dynamic multimedia presentations.

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**PowerPoint 2016 - Part 2 / 295 USD / Days: 1**
In this course, students learn different tools & features within PowerPoint that will help them deliver content in an informative & memorable manner. Students will create presentations that not only stand out, but also don't consume all of their time.

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**PowerPoint for Office 365 (Desktop or Online) - Part 2 / 295 USD / Days: 1**
Meetings, instruction, training, pitches; these are all a part of our daily lives. We are often called upon to deliver presentations with little notice, at multiple venues, and with varying requirements. And, some of these presentations include sensitive information that needs to be guarded. Given all the variables, it may seem an overwhelming task to deliver your content, on time, to all audiences, and to only those who need to see it. Oh, and by the way, you need to make it interesting, informative, and memorable. So, how do you do it? Without the help of a robust set of tools, it would be nearly impossible. But Microsoft® PowerPoint® provides you with a variety of such tools that can help you deliver content in nearly any situation, while saving time and effort. By taking advantage of these tools, you will be creating presentations that not only stand out from the crowd, but also don't consume all of your available time.

This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the PowerPoint Associate Exam MO-300.

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**Microsoft PowerShell**

**10961 Automating Administration with Windows PowerShell / 2975 USD / Days: 5**
This course provides students with the fundamental knowledge and skills to use Windows PowerShell for administering and automating administration of Windows based servers.

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**10962 Advanced Automated Administration with Windows PowerShell® / 1785 USD / Days: 3**
This course will teach students how to automate administrative tasks using Windows PowerShell 5.1. Students will learn core scripting skills such as creating advanced functions, writing controller scripts, and handling script errors. Students will learn how to work with Windows PowerShell Workflow, the REST API and XML and JSON formatted data files. Students will also learn how to use new administration tools such Desired State Configuration (DSC) and Just Enough Administration (JEA) to configure and secure servers.

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**55069 PowerShell for SQL Server Administrators / 1190 USD / Days: 2**
This course provides candidates with the knowledge and skills needed to use PowerShell for SQL Server administration. Students will learn how to manage day-to-day and scheduled maintenance tasks.

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**55133 PowerShell for System Center Configuration Manager Administrators / 1785 USD / Days: 3**
This course provides you with the knowledge and skills needed to use PowerShell for System Center Configuration Manager (SCCM) administration. In this course, you will learn how to access the PowerShell cmdlets included with SCCM 1802 and use them to perform configuration tasks for a primary site. Individual cmdlets will be used in working with objects such as Boundaries, Boundary Groups, Collections, Software Deployment, Patching, Compliance Settings, OSD Task Sequences, and many others. Basic scripting will also be covered so you can learn how to put PowerShell to use when working with large sets of objects.

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**55202 PowerShell 5.0 and Desired State Configuration / 1190 USD / Days: 2**
This course is designed to get you up and running with Desired State Configuration (DSC), PowerShell DSC was introduced in version 4 and has been greatly expanded and enhanced in version 5.

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### Microsoft Project

**55054 Mastering Microsoft Project 2013 / 1785 USD / Days: 3**

The course begins with the basic concepts and leads students through all the functions they'll need to plan and manage a small to medium-size project, including how to level resources and capture both cost and schedule progress. 

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**55205 Mastering Microsoft Project 2016 / 1785 USD / Days: 3**

The course begins with the basic concepts and leads students through all the functions they'll need to plan and manage a small to medium-size project, including how to level resources and capture both cost and schedule progress.

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### Combining PMBOK® Guide Project Management Best Practices with Microsoft Project / 2380 USD / Days: 4

Using the Guide to the Project Management Body of Knowledge Sixth Edition as the source material, as well as shows participants how to leverage the power of Microsoft Project 2010, 2013, or 2016 to create and track a realistic plan.

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### Project 2013 - Part 1 / 395 USD / Days: 1

This course is designed to familiarize you with the basic features and functions of Microsoft Project Professional 2013 so that you can use it effectively and efficiently in a real-world environment.

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### Project 2013 - Part 2 / 395 USD / Days: 1

Students will learn the advanced features and functions of Microsoft Project Professional 2013.

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### Project 2016 - Part 1 / 395 USD / Days: 1

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### Project 2016 - Part 2 / 395 USD / Days: 1

This course covers the skills a project manager needs to update a project plan during the execution, monitoring, and controlling phases of a project. This course will enable students to manage the project so that it is completed on time & within budget.

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### Project 2019 - Part 1 / 395 USD / Days: 1

This course will familiarize you with the basic features and functions of Microsoft Project so that you can use it effectively and efficiently in a real-world environment. You will develop the critical knowledge and skills you need to create a project plan with Project during the planning phase. In other words, if your supervisor assigns you to lead a project, this course will enable you to draft a project plan and share it with your supervisor (and others) for review and approval.

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### Project 2019 - Part 2 / 395 USD / Days: 1

This course empowers you with the advanced knowledge and skills you need to update a project plan in Project during the execution, monitoring, and controlling phases of a project. In other words, once your project plan is approved by the project sponsor, this course will enable you to manage the project so that it is completed on time, within budget, and according to scope.

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### Microsoft Publisher

**Publisher 2016/2019 / 295 USD / Days: 1**

Microsoft® Office Publisher is a desktop publishing software application capable of producing greeting cards, certificates, newsletters, and other printed publications. Publisher includes a large collection of templates that provide a great way to start a new publication. Publisher offers a large selection of building blocks that can be dragged into your documents, helping you to create page elements such as calendars, newsletter sidebars, and borders. Publisher integrates online sharing and mail merge features, which are handy when you need to send publications to a list of customers, and it’s possible to export publications as HTML web pages or PDF documents. With a user-friendly interface, Publisher makes it easy to create and edit publications.

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### Microsoft SharePoint

<table>
<thead>
<tr>
<th>Course Code</th>
<th>Course Title</th>
<th>Description</th>
<th>Fee</th>
<th>Date(s)</th>
<th>Time(s)</th>
<th>Location</th>
</tr>
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<tbody>
<tr>
<td>20393-1</td>
<td>Planning and Administering SharePoint 2016</td>
<td>This course will provide students with the knowledge and skills to plan and administer a Microsoft SharePoint 2016 environment. The course teaches students how to deploy, administer, and troubleshoot their SharePoint environment.</td>
<td>2975 USD / Days: 5</td>
<td>04/27</td>
<td>6:00 AM - 2:00 PM</td>
<td>NHC</td>
</tr>
<tr>
<td>20392-2</td>
<td>Advanced Technologies of SharePoint 2016</td>
<td>This course will teach students how to plan, configure, &amp; manage the advanced features in a SharePoint 2016 environment. The areas of focus for this course include implementing high availability, disaster recovery, and service application architecture.</td>
<td>2975 USD / Days: 5</td>
<td>05/11</td>
<td>6:00 AM - 2:00 PM</td>
<td>NHC</td>
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<tr>
<td>55033</td>
<td>SharePoint 2013 Site Collection and Site Administration</td>
<td>This course will provide the student with a deeper, narrowly-focused training on the important and popular skills needed to be an administrator for SharePoint site collections and sites.</td>
<td>2975 USD / Days: 5</td>
<td>04/27</td>
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<td>NHC</td>
</tr>
<tr>
<td>55053</td>
<td>Microsoft SharePoint Server 2013 for the Site Owner/Power User</td>
<td>This class is designed for information workers or power users who serve as SharePoint Site Owners or Site Collection Administrators. Students will learn how to manage the team collaboration, document management and social features of SharePoint 2013.</td>
<td>1190 USD / Days: 2</td>
<td>05/18</td>
<td>6:00 AM - 2:00 PM</td>
<td>NHC</td>
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<tr>
<td>55066</td>
<td>PowerShell for SharePoint Administrators</td>
<td>This course provides students with the knowledge and skills needed to use PowerShell to administer SharePoint Servers. Students will learn how to manage day-to-day and automated tasks carried out by SharePoint Administrators.</td>
<td>595 USD / Days: 1</td>
<td>06/06</td>
<td>6:00 AM - 2:00 PM</td>
<td>NHC</td>
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<tr>
<td>55157</td>
<td>SharePoint 2016 Business Intelligence</td>
<td>This course covers the services and features in SharePoint that offer support for Business Intelligence scenarios.</td>
<td>1785 USD / Days: 3</td>
<td>06/01</td>
<td>6:00 AM - 2:00 PM</td>
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<tr>
<td>55197</td>
<td>Microsoft SharePoint Server 2016 for the Site Owner/Power User</td>
<td>Students should take this course if they need to know how to manage the team collaboration, document management and social features of Microsoft SharePoint 2016 sites.</td>
<td>1190 USD / Days: 2</td>
<td>07/19</td>
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<tr>
<td>55215</td>
<td>SharePoint Online Power User</td>
<td>This course delivers the complete site owner story from start to finish in an engaging and practical way to ensure you have the confidence to plan and create new sites or manage your existing sites in SharePoint Online.</td>
<td>2380 USD / Days: 4</td>
<td>08/06</td>
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<tr>
<td>55234</td>
<td>SharePoint 2016 Site Collections and Site Owner Administration</td>
<td>This course is intended for power users and IT professionals who are tasked with working within the SharePoint 2016 environment and conduct site collection and site administration.</td>
<td>2975 USD / Days: 5</td>
<td>09/13</td>
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<tr>
<td>55238</td>
<td>SharePoint Online for Administrators</td>
<td>This course will introduce the audience to SharePoint Online Administration in Office 365 and explain and demonstrate the configuration options for SharePoint Online.</td>
<td>1785 USD / Days: 3</td>
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### Course Schedule

**Wednesday, March 18, 2020**

**OLL Online Live**

NHC = NHCLC
### Microsoft SharePoint 2016 - Site Owner / 495 USD / Days: 1

In this course, students will learn how to create, configure, and manage a SharePoint Team Site so that your team or organization can share information and collaborate effectively.

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### MS-300 Deploying Microsoft 365 Teamwork / 2975 USD / Days: 5

This four-MOC packaged set aligned to Microsoft 365 Exam: Teamwork Administrator, Part 1 contains courseware that helps prepare students for Exams MS-301. Passing this exam is required to earn the Microsoft 365 certification.

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### MS-301 Deploying SharePoint Server Hybrid / 2975 USD / Days: 5

This four-MOC packaged set aligned to Microsoft 365 Exam: Teamwork Administrator, Part 2 contains courseware that helps prepare students for Exams MS-301. Passing this exam is required to earn the Microsoft 365 certification.

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### SharePoint - Site User (Modern Experience) / 495 USD / Days: 1

Microsoft® SharePoint® online is a platform designed to facilitate collaboration, allowing you to use familiar applications and web-based tools to create, access, store, and track documents and data in a central location. As such, SharePoint has many distinct features and content structures that can be selected, added, and configured. In this course, you will learn how to create, configure, and manage SharePoint sites so that your team or organization can share information and collaborate effectively.

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### SharePoint - Advanced Site Owner (Modern Experience) / 495 USD / Days: 1

Microsoft® SharePoint® online is a platform designed to facilitate collaboration, allowing you to use familiar applications and web-based tools to create, access, store, and track documents and data in a central location. As such, SharePoint has many distinct features and content structures that can be selected, added, and configured. In this course, you will learn how to create, configure, and manage SharePoint sites so that your team or organization can share information and collaborate effectively.

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### SharePoint - Site Owner with Microsoft Forms and Flow (Modern Experience) / 495 USD / Days: 1

Microsoft® SharePoint® online is a platform designed to facilitate collaboration, allowing you to use familiar applications and web-based tools to create, access, store, and track documents and data in a central location. As such, SharePoint has many distinct features and content structures that can be selected, added, and configured. In this course, you will learn how to create, configure, and manage SharePoint sites so that your team or organization can share information and collaborate effectively.

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### Microsoft SQL Server

10985 Introduction to SQL Databases / 1785 USD / Days: 3

Course is aimed at people looking to move into a database professional role or whose job role is expanding to encompass database elements. The course describes fundamental database concepts including database types, database languages, and database design.

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### Course Schedule

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<tr>
<td>10985</td>
<td>Introduction to SQL Databases / 1785 USD / Days: 3</td>
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<tr>
<td>10986</td>
<td>Upgrading Your Skills to SQL Server 2016 / 1785 USD / Days: 3</td>
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<td>10987</td>
<td>Performance Tuning and Optimizing SQL Databases / 2380 USD / Days: 4</td>
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<td>10988</td>
<td>Managing SQL Business Intelligence Operations / 1785 USD / Days: 3</td>
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<td>10990</td>
<td>Analyzing Data with SQL Server Reporting Services / 2975 USD / Days: 5</td>
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<td>10997</td>
<td>Updating Your Skills to SQL Server 2017 / 1190 USD / Days: 2</td>
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<td>20461</td>
<td>Querying Microsoft SQL Server® / 2975 USD / Days: 5</td>
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<td>20462</td>
<td>Administering Microsoft® SQL Server® 2014 Databases / 2975 USD / Days: 5</td>
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<tr>
<td>20463</td>
<td>Implementing a Data Warehouse with Microsoft® SQL Server® 2014 / 2975 USD / Days: 5</td>
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<td>20464</td>
<td>Developing Microsoft® SQL Server 2014® Databases / 2975 USD / Days: 5</td>
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<td>20465</td>
<td>Designing Solutions for Microsoft SQL Server 2014 / 1785 USD / Days: 3</td>
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<tr>
<td>20466</td>
<td>Implementing Data Models and Reports with Microsoft® SQL Server® 2014 / 2975 USD / Days: 5</td>
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**Notes:**
- **ILT:** Instructor-Led Training
- **ML:** Mentored Learning
- **OLL:** Online Live
- **NHC:** NHCLC

**Dates and Times:**
- **6:00 AM**
- **2:00 PM**
- **8:00 AM**
- **4:00 PM**
- **6:00 AM**
- **2:00 PM**
- **8:00 AM**
- **4:00 PM**

**Contact:**
- Phone: 855-472-8232
- Email: info@newhorizons.com

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**Wednesday, March 18, 2020**
Course Schedule

20762 Developing SQL Databases / 2975 USD / Days: 5
Are you looking for hands-on experience developing a Microsoft SQL Server database? Complete this course from New Horizons to confidently take the next step in your database career. <p></p>

06/16 / 06/19/20 OLL 6:00 AM - 2:00 PM NHC

20764 Administering a SQL Database Infrastructure / 2975 USD / Days: 5
Are you ready to learn how to administer a SQL Server database? This course from New Horizons will equip you with the skills you need to manage databases with confidence. <p></p>

03/23 - 03/27/20 OLL 6:00 AM - 2:00 PM NHC
04/06 - 04/10/20 OLL 6:00 AM - 2:00 PM NHC
04/20 - 04/24/20 OLL 8:00 AM - 4:00 PM NHC
05/04 - 05/08/20 OLL 6:00 AM - 2:00 PM NHC
05/18 - 05/22/20 OLL 6:00 AM - 2:00 PM NHC
06/01 - 06/05/20 OLL 6:00 AM - 2:00 PM NHC

20765 Provisioning SQL Databases / 2975 USD / Days: 5
Are you looking for hands-on experience provisioning a SQL Server database? This course from New Horizons will equip you with the skills you need to level up in your database career. <p></p>

04/13 - 04/17/20 OLL 8:00 AM - 4:00 PM NHC
05/18 - 05/22/20 OLL 6:00 AM - 2:00 PM NHC

20767 Implementing a SQL Data Warehouse / 2975 USD / Days: 5
Ready to learn how to implement a SQL data warehouse with confidence? This course from New Horizons will prepare you to create advanced BI solutions and advance your career. <p></p>

04/20 - 04/24/20 OLL 8:00 AM - 4:00 PM NHC
05/11 - 05/15/20 OLL 6:00 AM - 2:00 PM NHC
06/01 - 06/05/20 OLL 6:00 AM - 2:00 PM NHC

20768 Developing SQL Data Models / 1785 USD / Days: 3
Are you looking for hands-on experience developing SQL data models? This course from New Horizons will equip you with the skills you need to level up in your Business Intelligence career. <p></p>

04/29 - 05/03/20 OLL 6:00 AM - 2:00 PM NHC
05/06 - 05/10/20 OLL 8:00 AM - 4:00 PM NHC
05/13 - 05/17/20 OLL 8:00 AM - 4:00 PM NHC
05/20 - 05/24/20 OLL 8:00 AM - 4:00 PM NHC
05/27 - 05/31/20 OLL 8:00 AM - 4:00 PM NHC
06/03 - 06/07/20 OLL 8:00 AM - 4:00 PM NHC
06/06 - 06/10/20 OLL 6:00 AM - 2:00 PM NHC

40364 Database Administration Fundamentals / 1785 USD / Days: 3
This three-day MTA Training course helps you prepare for Microsoft Exam 98-364, and build an understanding of these topics: Core Database Concepts, Creating Database Objects, Manipulating Data, Data Storage, and Administering a Database. <p></p>

05/27 - 05/31/20 OLL 6:00 AM - 2:00 PM NHC

55123 Writing Reports with Report Builder and SSRS Level 1 / 1190 USD / Days: 2
In this course, students will continue their learning on the foundations of report writing with Microsoft® SQL Server® Report Builder and SSRS. <p></p>

06/11 / 06/12/20 OLL 6:00 AM - 2:00 PM NHC

55128 Writing Reports with Report Builder and SSRS Level 2 / 1190 USD / Days: 2
In this course, students will continue their learning on the foundations of report writing with Microsoft® SQL Server® Report Builder and SSRS. The focus will be on report creation by connecting to a database and manipulating the data. <p></p>

04/13 / 04/14/20 OLL 6:00 AM - 2:00 PM NHC
05/28 / 05/29/20 OLL 6:00 AM - 2:00 PM NHC

55170 Writing Reports with Report Designer and SSRS 2016 Level 2 / 1190 USD / Days: 2
In this course, students will continue their learning on the foundations of report writing with Microsoft® SQL Server® Report Designer and SSRS. The focus will be on report creation by connecting to a database and manipulating the data for presentation including: creating parameter reports, creating list reports, adding complex expressions to reports, adding images and subreports to reports, adding drilldown and drillthrough functionality, and adding sparklines, data bars, and indicators to reports. Report Designer is available for all supported versions of Microsoft® SQL Server®. <p></p>

06/15 / 06/16/20 OLL 6:00 AM - 2:00 PM NHC

55204 Writing Reports with Report Designer and SSRS 2014 Level 1 / 1190 USD / Days: 2
The focus will be on report writing by connecting to a database and manipulating the data for presentation including: creating table and matrix reports, formatting reports, grouping report data, creating simple and complex expressions. <p></p>

05/26 / 05/27/20 OLL 6:00 AM - 2:00 PM NHC

55232 Writing Analytical Queries for Business Intelligence / 1785 USD / Days: 3
This course is about writing TSQL queries for the purpose of database reporting, analysis, and business intelligence. <p></p>

04/20 / 04/22/20 OLL 6:00 AM - 2:00 PM NHC
06/06 / 06/12/20 OLL 6:00 AM - 2:00 PM NHC

Building and Managing High Availability Solutions with SQL Server 2016 and 2014 / 1785 USD / Days: 3
This course provides an in-depth review of SQL Server 2014 High Availability, including concepts for HA, drillthrough of the various technologies available with SQL Server 2014, and how to implement high availability using those technologies. <p></p>

04/08 / 04/10/20 OLL 6:00 AM - 2:00 PM NHC
Course Schedule

SQL Querying Fundamentals - Part 1 / 495 USD / Days: 1
This course, SQL Querying: Fundamentals, will teach you to use SQL as a tool to retrieve the information you need from databases.

03/19 · 03/19/20 OLL 6:00 AM - 2:00 PM NHC
03/25 · 03/25/20 OLL 6:00 AM - 2:00 PM NHC
03/31 · 03/31/20 OLL 6:00 AM - 2:00 PM NHC
04/07 · 04/07/20 OLL 6:00 AM - 2:00 PM NHC
04/14 · 04/14/20 OLL 6:00 AM - 2:00 PM NHC
04/20 · 04/20/20 OLL 6:00 AM - 2:00 PM NHC
04/24 · 04/24/20 OLL 6:00 AM - 2:00 PM NHC
04/30 · 04/30/20 OLL 6:00 AM - 2:00 PM NHC
05/06 · 05/06/20 OLL 6:00 AM - 2:00 PM NHC
05/14 · 05/14/20 OLL 6:00 AM - 2:00 PM NHC
05/19 · 05/19/20 OLL 6:00 AM - 2:00 PM NHC
05/27 · 05/27/20 OLL 8:00 AM - 4:00 PM NHC
06/02 · 06/02/20 OLL 6:00 AM - 2:00 PM NHC
06/08 · 06/08/20 OLL 6:00 AM - 2:00 PM NHC
06/12 · 06/12/20 OLL 6:00 AM - 2:00 PM NHC

SQL Querying Fundamentals - Part 2 / 495 USD / Days: 1
In this course you will learn how to identify and use advanced querying techniques. You might find that you need to modifying the structure of a table; inserting, updating, deleting data and indexing tables to optimize query performance.

03/27 · 03/27/20 OLL 6:00 AM - 2:00 PM NHC
04/09 · 04/09/20 OLL 6:00 AM - 2:00 PM NHC
04/22 · 04/22/20 OLL 8:00 AM - 4:00 PM NHC
05/04 · 05/04/20 OLL 6:00 AM - 2:00 PM NHC
05/15 · 05/15/20 OLL 6:00 AM - 2:00 PM NHC
05/22 · 05/22/20 OLL 8:00 AM - 4:00 PM NHC
06/10 · 06/10/20 OLL 6:00 AM - 2:00 PM NHC

20703-1 Administering System Center Configuration Manager / 2975 USD / Days: 5
In this course, students will learn day-to-day management tasks, including how to manage applications, client health, hardware and software inventory, operating system deployment, and software updates by using Configuration Manager. You also will learn how to optimize System Center Endpoint Protection, manage compliance, and create management queries and reports.

03/23 · 03/27/20 OLL 8:00 AM - 4:00 PM NHC
03/30 · 03/30/20 OLL 6:00 AM - 2:00 PM NHC
04/06 · 04/10/20 OLL 6:00 AM - 2:00 PM NHC
04/13 · 04/17/20 OLL 6:00 AM - 2:00 PM NHC
04/20 · 04/24/20 OLL 6:00 AM - 2:00 PM NHC
04/27 · 05/01/20 OLL 8:00 AM - 4:00 PM NHC
05/04 · 05/08/20 OLL 6:00 AM - 2:00 PM NHC
05/11 · 05/15/20 OLL 6:00 AM - 2:00 PM NHC
05/18 · 05/22/20 OLL 6:00 AM - 2:00 PM NHC
06/01 · 06/05/20 OLL 8:00 AM - 4:00 PM NHC
06/08 · 06/12/20 OLL 6:00 AM - 2:00 PM NHC
06/15 · 06/19/20 OLL 6:00 AM - 2:00 PM NHC

20745 Implementing a Software-Defined DataCenter / 2975 USD / Days: 5
This course explains how to implement and manage virtualization infrastructure in a software-defined datacenter by using System Center 2016 Virtual Machine Manager.

04/27 · 05/01/20 OLL 6:00 AM - 2:00 PM NHC
06/08 · 06/12/20 OLL 6:00 AM - 2:00 PM NHC

55007 System Center 2012 Orchestrator / 1785 USD / Days: 3
In this course, students are introduced to the various System Center products, and then learn how Orchestrator 2012 is architected and deployed within the System Center suite.

04/13 · 04/15/20 OLL 6:00 AM - 2:00 PM NHC

Microsoft System Center

10964 Cloud & Datacenter Monitoring with System Center Operations Manager / 2975 USD / Days: 5
This course equips students with the skills they require to deploy and configure System Center 2012 R2 Operations Manager.

03/30 · 04/03/20 OLL 6:00 AM - 2:00 PM NHC
06/15 · 06/19/20 OLL 6:00 AM - 2:00 PM NHC

Microsoft Visio

Visio 2016: Part 1 / 395 USD / Days: 1
This course provides students with a tool to easily create a professional-looking visual product. Students will create visually engaging diagrams, maps, and drawings, using graphical elements to make information easier to comprehend.

05/28 · 05/28/20 OLL 6:00 AM - 2:00 PM NHC

Visio 2016: Part 2 / 395 USD / Days: 1
In Microsoft® Visio® 2016: Part 2, students will learn about more advanced features, making themselves more efficient and effective as a Visio user.

03/19 · 03/19/20 OLL 6:00 AM - 2:00 PM NHC
04/10 · 04/10/20 OLL 6:00 AM - 2:00 PM NHC
05/05 · 05/05/20 OLL 6:00 AM - 2:00 PM NHC
05/15 · 05/15/20 OLL 6:00 AM - 2:00 PM NHC
05/26 · 05/26/20 OLL 6:00 AM - 2:00 PM NHC

Visio Professional 2013 - Part 1 / 395 USD / Days: 1
Visio provides students with an intuitive, customizable tool to easily create a professional-looking visual product by using its extensive gallery of shapes.

04/15 · 04/15/20 OLL 6:00 AM - 2:00 PM NHC
06/04 · 06/04/20 OLL 6:00 AM - 2:00 PM NHC

Visio Professional 2013 - Part 2 / 395 USD / Days: 1
In this course, students will learn about more advanced features—making students more efficient and effective Visio users.

04/20 · 04/20/20 OLL 6:00 AM - 2:00 PM NHC
06/08 · 06/08/20 OLL 6:00 AM - 2:00 PM NHC

Microsoft Visual Studio

10266 Programming in C# with Microsoft Visual Studio 2010 / 2975 USD / Days: 5
The course focuses on C# program structure, language syntax, and implementation details with .NET Framework 4.0. This course describes the new enhancements in the C# 4.0 language by using Visual Studio 2010.

04/13 · 04/17/20 OLL 6:00 AM - 2:00 PM NHC
05/18 · 05/22/20 OLL 6:00 AM - 2:00 PM NHC
06/06 · 06/12/20 OLL 6:00 AM - 2:00 PM NHC

10975 Introduction to Programming / 2975 USD / Days: 5
In this 5-day course, students will learn the basics of computer programming through the use of Microsoft Visual Studio 2013 and either the Visual C# or Visual Basic programming languages.

04/13 · 04/17/20 OLL 8:00 AM - 4:00 PM NHC
05/11 · 05/15/20 OLL 6:00 AM - 2:00 PM NHC

Computer Learning Centers, CA
855-472-8232
info@newhorizons.com

ILT Instructor-Led Training ML Mentored Learning OLL Online Live
NHC = NHCLC

Wednesday, March 18, 2020
<table>
<thead>
<tr>
<th>Course Code</th>
<th>Course Title</th>
<th>Description</th>
<th>Fee</th>
<th>Duration</th>
</tr>
</thead>
<tbody>
<tr>
<td>20480</td>
<td>Programming in HTML5 with JavaScript and CSS3</td>
<td>This course provides an introduction to HTML5, CSS3, and JavaScript and helps students gain basic HTML5/CSS3/JavaScript programming skills. This course is an entry point into both the Web application and Windows Store apps training paths.</td>
<td>2975 USD</td>
<td>5 Days</td>
</tr>
<tr>
<td>20483</td>
<td>Programming in C#</td>
<td>This training course teaches developers the programming skills that are required for developers to create Windows applications using the C# language.</td>
<td>2975 USD</td>
<td>5 Days</td>
</tr>
<tr>
<td>20486</td>
<td>Developing ASP.NET Core MVC Web Applications</td>
<td>In this course, the professional web developers will learn to develop advanced ASP.NET Core MVC applications using .NET Core tools and technologies. The focus will be on coding activities that enhance the performance and scalability of the Web site application. This course will also prepare the student for exam 70-486.</td>
<td>2975 USD</td>
<td>5 Days</td>
</tr>
<tr>
<td>20795</td>
<td>Administering Team Foundation Server 2017</td>
<td>Provides students with the knowledge and skills to deploy, configure, and manage Microsoft Team Foundation Server 2019 and related software components.</td>
<td>2095 USD</td>
<td>3 Days</td>
</tr>
<tr>
<td>20410</td>
<td>Installing and Configuring Windows Server 2012</td>
<td>This course primarily covers the initial implementation and configuration of core services including Active Directory Domain Services (AD DS), networking services, and Microsoft Hyper-V Server 2012 configuration.</td>
<td>2975 USD</td>
<td>5 Days</td>
</tr>
<tr>
<td>20411</td>
<td>Administering Windows Server 2012</td>
<td>This course focuses on the administration tasks necessary to maintain a Windows Server 2012 infrastructure such as configuring and troubleshooting name resolution, user and group management with Active Directory Domain Services (AD DS) and Group Policy.</td>
<td>2975 USD</td>
<td>5 Days</td>
</tr>
<tr>
<td>10967</td>
<td>Fundamentals of a Windows Server® Infrastructure</td>
<td>Students will learn basic skills and knowledge required to build a Windows Server Infrastructure, as well as networking architecture and topologies, security considerations and best practices and Windows Server administration skills and technologies.</td>
<td>2975 USD</td>
<td>5 Days</td>
</tr>
<tr>
<td>10969</td>
<td>Active Directory® Services with Windows Server®</td>
<td>Students will learn the skills you need to better manage and protect data access and information, simplify deployment and management of your identity infrastructure, and provide more secure access to data from virtually anywhere.</td>
<td>2975 USD</td>
<td>5 Days</td>
</tr>
<tr>
<td>10972</td>
<td>Administering the Web Server (IIS) Role of Windows Server</td>
<td>This course provides students with the fundamental knowledge to configure and manage IIS. It provides pre-requisite skills supporting a broad range of Internet web applications, security, and knowledge to help support other products that use IIS.</td>
<td>2975 USD</td>
<td>5 Days</td>
</tr>
</tbody>
</table>

**Application Lifecycle Management Using Visual Studio 2019**

Students will use the Application Lifecycle Management (ALM) tools found in Visual Studio and Team Foundation Server (or Visual Studio Team Services) to plan, track, design, develop, test, and deliver business value in the form of working software.

**Team Foundation Server 2017 Developer Foundations**

This two-day course will introduce you to TFS’ foundational capabilities so that you can plan, track, and manage work while ensuring high-quality code in your next project.

**Microsoft Windows**

<table>
<thead>
<tr>
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<tbody>
<tr>
<td>10982</td>
<td>Supporting and Troubleshooting Windows 10</td>
<td>This course is designed to provide students with the knowledge and skills required to support and troubleshoot Windows 10 PCs and devices in a Windows Server domain environment. These skills include understanding of Windows 10 features, how they can be used in an Active Directory environment and how to troubleshoot them.</td>
<td>2975 USD</td>
<td>5 Days</td>
</tr>
<tr>
<td>20694</td>
<td>Virtualizing Enterprise Desktops and Apps</td>
<td>This course builds your skills in Microsoft Application Virtualization (App-V) Service Pack 2 (SP2), Microsoft User Experience Virtualization (UE-V), and Virtual Desktop Infrastructure (VDI) as part of Windows Server 2012 R2.</td>
<td>2975 USD</td>
<td>5 Days</td>
</tr>
</tbody>
</table>

**Microsoft Windows Server**

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<td>2975 USD</td>
<td>5 Days</td>
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</tbody>
</table>
20412 Configuring Advanced Windows Server 2012 Services / 2975 USD / Days: 5
Students will learn advanced configuration and services tasks necessary to deploy, manage and maintain Windows Server 2012 infrastructure, such as identity management, rights management, Federated services, network load balancing, and failover clustering.
04/04 · 04/24/20 OLL 6:00 AM · 2:00 PM NHC
05/04 · 05/08/20 OLL 6:00 AM · 2:00 PM NHC

20413 Designing and Implementing a Server Infrastructure / 2975 USD / Days: 5
This course provides students with the skills and knowledge needed to plan, design, and deploy a physical and logical Windows Server 2012 Active Directory Domain Services (AD DS) infrastructure.
06/01 · 06/05/20 OLL 6:00 AM · 2:00 PM NHC

20740 Installation, Storage, and Compute with Windows Server 2016 / 2975 USD / Days: 5
This course is designed for students who are responsible for managing storage by using Windows Server 2016, and who need to understand the scenarios, requirements, and storage and compute options that are available in Windows Server 2016.
03/23 · 03/27/20 OLL 6:00 AM · 2:00 PM NHC
03/30 · 04/03/20 OLL 8:00 AM · 4:00 PM NHC
04/06 · 04/10/20 OLL 8:00 AM · 4:00 PM NHC
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04/27 · 05/01/20 OLL 6:00 AM · 2:00 PM NHC
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05/11 · 05/15/20 OLL 6:00 AM · 2:00 PM NHC
05/18 · 05/22/20 OLL 6:00 AM · 2:00 PM NHC
06/01 · 06/05/20 OLL 8:00 AM · 4:00 PM NHC

20741 Networking with Windows Server 2016 / 2975 USD / Days: 5
This course provides the fundamental networking skills required to deploy & support Windows Server 2016 in most organizations. It covers IP fundamentals, remote access technologies, & more advanced content including software defined networking.
03/23 · 03/27/20 OLL 6:00 AM · 2:00 PM NHC
04/06 · 04/10/20 OLL 6:00 AM · 2:00 PM NHC
04/27 · 05/01/20 OLL 8:00 AM · 4:00 PM NHC
05/18 · 05/22/20 OLL 6:00 AM · 2:00 PM NHC

20742 Identity with Windows Server 2016 / 2975 USD / Days: 5
This course teaches IT Pros how to deploy and configure Active Directory Domain Services in a distributed environment, how to implement Group Policy, how to perform backup & restore, & how to troubleshoot Active Directory-related issues.
03/30 · 04/03/20 OLL 6:00 AM · 2:00 PM NHC
04/13 · 04/17/20 OLL 6:00 AM · 2:00 PM NHC
05/04 · 05/08/20 OLL 6:00 AM · 2:00 PM NHC
05/18 · 05/22/20 OLL 6:00 AM · 2:00 PM NHC
06/08 · 06/12/20 OLL 8:00 AM · 4:00 PM NHC

20743 Upgrading Your Skills to Windows Server 2016 MCSA / 2975 USD / Days: 5
This course explains how to implement & configure new Windows Server 2016 features. This course is for IT professionals who want to upgrade their technical skills from Windows Server 2008 or Windows Server 2012 to Windows Server 2016.
03/23 · 03/27/20 OLL 6:00 AM · 2:00 PM NHC
04/20 · 04/24/20 OLL 6:00 AM · 2:00 PM NHC
05/15 · 05/19/20 OLL 6:00 AM · 2:00 PM NHC
06/15 · 06/19/20 OLL 6:00 AM · 2:00 PM NHC

20744 Securing Windows Server 2016 / 2975 USD / Days: 5
This course teaches IT professionals how they can enhance the security of the IT infrastructure that they administer. This course begins by emphasizing the importance of assuming that network breaches have occurred already, and then teaches you how to protect administrative credentials and rights to help ensure that administrators can perform only the tasks that they need to, when they need to.
04/13 · 04/17/20 OLL 6:00 AM · 2:00 PM NHC
05/18 · 05/22/20 OLL 6:00 AM · 2:00 PM NHC

20745 Managing Windows Environments with Group Policy / 2975 USD / Days: 5
In this course you will learn how to reduce costs & increase efficiencies in your network. You will discover how to consolidate the administration of an enterprise IT infrastructure with Group Policy, and you will learn to control & manage computer systems.
04/20 · 04/24/20 OLL 6:00 AM · 2:00 PM NHC

55021 Configuring and Administering Hyper-V in Windows Server 2012 / 1785 USD / Days: 3
Students will learn the history of Virtualization as it pertains to Microsoft technologies. Students will learn the new features of Hyper-V in Windows Server 2012.
05/27 · 05/29/20 OLL 6:00 AM · 2:00 PM NHC

Windows Server 2016 MCSA Bootcamp / 4995 USD / Days: 5
This course will provide experienced IT professionals who wish to either upgrade their skills for the purpose of certifying on Microsoft Windows Server 2016 or who wish to gain information on Windows Server 2016 in an accelerated fashion. This course is a one week bootcamp to prepare students for the 2016 MCSA Certification. It will include content for the 70-740, 70-741, and 70-742 exams.
04/06 · 04/10/20 OLL 6:00 AM · 5:00 PM NHC
05/04 · 05/08/20 OLL 6:00 AM · 5:00 PM NHC

Microsoft Word
Microsoft Word for Office 365 (Desktop or Online) - Part 1 / 295 USD / Days: 1
In this course, you’ll learn how to use Word on the desktop to create and edit simple documents; format documents; add tables and lists; add design elements and layout options; and proof documents. This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the Word Associate (Office 365 and Office 2019): Exam MO-100 and Word Expert (Office 365 and Office 2019): Exam MO-101 certification exams.
04/02 · 04/02/20 OLL 6:00 AM · 2:00 PM NHC
**Course Schedule**

<table>
<thead>
<tr>
<th>Course</th>
<th>Start Date</th>
<th>Start Time</th>
<th>End Time</th>
<th>Days</th>
<th>Location</th>
<th>Price</th>
<th>Certification</th>
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<tbody>
<tr>
<td><strong>Microsoft Word for Office 365 (Desktop or Online) - Part 2</strong></td>
<td>04/15/20</td>
<td>6:00 AM</td>
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<td>295 USD</td>
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<td><strong>Microsoft Word for Office 365 (Desktop or Online) - Part 3</strong></td>
<td>03/23/20</td>
<td>6:00 AM</td>
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<td>NHC</td>
<td>OLL</td>
<td>295 USD</td>
<td>Days: 1</td>
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<tr>
<td><strong>Microsoft Word 2013 - Part 1</strong></td>
<td>04/08/20</td>
<td>6:00 AM</td>
<td>2:00 PM</td>
<td>NHC</td>
<td>OLL</td>
<td>295 USD</td>
<td>Days: 1</td>
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<tr>
<td><strong>Microsoft Word 2013 - Part 2</strong></td>
<td>04/13/20</td>
<td>6:00 AM</td>
<td>2:00 PM</td>
<td>NHC</td>
<td>OLL</td>
<td>295 USD</td>
<td>Days: 1</td>
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<tr>
<td><strong>Microsoft Word 2013 - Part 3</strong></td>
<td>05/18/20</td>
<td>6:00 AM</td>
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<td>NHC</td>
<td>OLL</td>
<td>295 USD</td>
<td>Days: 1</td>
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<tr>
<td><strong>Word 2016 - Part 1</strong></td>
<td>03/24/20</td>
<td>6:00 AM</td>
<td>2:00 PM</td>
<td>NHC</td>
<td>OLL</td>
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<td>Days: 1</td>
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<td>04/03/20</td>
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<td>295 USD</td>
<td>Days: 1</td>
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<tr>
<td><strong>Word 2016 - Part 3</strong></td>
<td>05/04/20</td>
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<td>Days: 1</td>
</tr>
</tbody>
</table>
**Course Schedule**

<table>
<thead>
<tr>
<th>Course Name</th>
<th>Provider</th>
<th>Duration</th>
<th>Days</th>
<th>Time</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Microsoft Word 2019 - Part 3</strong> / 295 USD / Days: 1</td>
<td>Microsoft</td>
<td>3</td>
<td></td>
<td>06/01 - 06/02</td>
<td>OLL 6:00 AM - 2:00 PM NHC</td>
</tr>
<tr>
<td><strong>Docker Fundamentals + Enterprise Operations Bundle</strong> / 3000 USD / Days: 5</td>
<td>Docker</td>
<td>5</td>
<td></td>
<td>03/23 - 03/27</td>
<td>OLL 9:00 AM - 5:00 PM NHC</td>
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<tr>
<td><strong>Nutanix Advanced Administration and Performance Management V5.5</strong> / 4000 USD / Days: 4</td>
<td>Nutanix</td>
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<td>03/23 - 03/27</td>
<td>OLL 9:00 AM - 2:00 PM NHC</td>
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<tr>
<td><strong>Kubernetes Administration</strong> / 3250 USD / Days: 4</td>
<td>Kubernetes</td>
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<td>OLL 9:00 AM - 5:00 PM NHC</td>
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<tr>
<td><strong>ITAM Foundations</strong> / 2000 USD / Days: 1</td>
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<td>05/11 - 05/12</td>
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<tr>
<td><strong>NCSF Foundation</strong> / 795 USD / Days: 1</td>
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<td>03/23 - 03/27</td>
<td>OLL 6:00 AM - 2:00 PM NHC</td>
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<tr>
<td><strong>NCSF Practitioner</strong> / 3180 USD / Days: 4</td>
<td>NCSF</td>
<td>4</td>
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<td>03/23 - 03/27</td>
<td>OLL 6:00 AM - 2:00 PM NHC</td>
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<tr>
<td><strong>NCSF Workforce Development Program</strong></td>
<td>NCSF</td>
<td>1</td>
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<td>05/08 - 05/11</td>
<td>OLL 8:00 AM - 4:00 PM NHC</td>
</tr>
<tr>
<td><strong>NCSF Practitioner</strong> / 3180 USD / Days: 4</td>
<td>NCSF</td>
<td>4</td>
<td></td>
<td>03/23 - 03/27</td>
<td>OLL 6:00 AM - 2:00 PM NHC</td>
</tr>
<tr>
<td><strong>Nutanix Enterprise Cloud Administration v5.5</strong> / 3500 USD / Days: 4</td>
<td>Nutanix</td>
<td>4</td>
<td></td>
<td>03/23 - 03/27</td>
<td>OLL 9:00 AM - 5:00 PM NHC</td>
</tr>
</tbody>
</table>

**Additional Courses**

- **Angular Essentials** / 1995 USD / Days: 3
  - 04/22 - 04/24 | OLL 6:00 AM - 2:00 PM NHC

- **AZ-20T00 Microsoft Azure IoT Developer** / 2380 USD / Days: 4
  - This course empowers you with the knowledge and skills required to successfully create and maintain the cloud and edge portions of an Azure IoT solution. You will learn the core Azure IoT services, such as IoT Hub, Device Provisioning Services, Azure Stream Analytics, Time Series Insights, and much more. With a focus on Azure PaaS services, this course expands into IoT Edge, device management, monitoring and troubleshooting, security concerns, and Azure IoT Central.
  - 05/11 - 05/14 | OLL 6:00 AM - 2:00 PM NHC

- **Certified IT Asset Manager (CITAM)** / 3500 USD / Days: 3
  - In this course, students will learn about the entire ITAM Program and take with them the foundation plan for starting or improving their organization’s ITAM Program. This course addresses each of the Key Process Areas ("KPAs") identified within the IBPL.
  - 04/14 - 04/16 | OLL 6:00 AM - 1:00 PM NHC

- **NCSF Practitioner** / 3180 USD / Days: 4
  - This course details the current cybersecurity challenges plus teaches in depth the UMass Lowell NCSF Control Factory Methodology on how to build, test, maintain and continually improve a cybersecurity program based on the NIST Cybersecurity Framework.
  - 03/23 - 03/27 | OLL 6:00 AM - 2:00 PM NHC

**Miscellaneous**

- **ITAM Fundamentals** / 3000 USD / Days: 5
  - The ITAM Fundamentals course, with optional Certified Asset Management Professional (CAMP) certification, is designed to impart an extensive overview of IT Asset Management (ITAM) best practices and processes.
  - 04/14 - 04/18 | OLL 6:00 AM - 1:00 PM NHC

- **Kubernetes Administration** / 3250 USD / Days: 4
  - In this vendor agnostic course, you’ll learn the installation, configuration and administration of a production-grade Kubernetes cluster.
  - 05/09 - 05/12 | OLL 6:00 AM - 1:00 PM NHC

**NCSF Workforce Development Program**

- **NCSF Foundation** / 795 USD / Days: 1
  - This course outlines current cybersecurity challenges and explains how organizations who implement a NCSF program can mitigate these challenges.
  - 03/23 - 03/27 | OLL 6:00 AM - 2:00 PM NHC

- **NCSF Practitioner** / 3180 USD / Days: 4
  - This course details the current cybersecurity challenges plus teaches in depth the UMass Lowell NCSF Control Factory Methodology on how to build, test, maintain and continually improve a cybersecurity program based on the NIST Cybersecurity Framework.
  - 03/23 - 03/27 | OLL 6:00 AM - 2:00 PM NHC
### Nutanix Enterprise Cloud Administration v5.5 / 3500 USD / Days: 4
This course covers all the tasks that Nutanix administrators perform on the job.

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### Oracle

#### Oracle 12c - PL/SQL Fundamentals / 2695 USD / Days: 5
In this course, students will learn the foundation for the programming series and the use of database-resident stored program units for Oracle 12c.

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#### Oracle 12c Administration I / 3250 USD / Days: 5
In this course, students will focus on configuration on supported systems. Also how the database fits in with other systems.

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#### Oracle 12c Administration II / 3250 USD / Days: 5
In this course, students will learn about day-to-day administration tasks. It will also address administration sub-specialties.

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#### Oracle 12c SQL Fundamentals / 3250 USD / Days: 5
This textbook takes a unique approach to SQL training in that it incorporates data modeling theory, relational database theory, graphical depictions of theoretical concepts and numerous examples of actual SQL syntax into one learning vehicle.

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#### Oracle Database 12c - PL/SQL III - Advanced Programming & Tuning / 2695 USD / Days: 5
The PL/SQL programming language is at the core of most Oracle database applications. This training textbook will give attention to three fundamental pillars of effective implementation of PL/SQL applications. First, we will explore the advanced features of the language that allow powerful and adaptable database applications to be built. Next, we will discuss performance tuning techniques that allow these applications to run efficiently. Finally, we will consider critical security measures which should be implemented to counter hacker attacks and other security threats.

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### Palo Alto

#### Palo Alto Networks® - Firewall Essentials - Configuration and Management v9.0 (EDU-210) / 4995 USD / Days: 5
Palo Alto Networks next-generation firewalls are architected to safely enable applications and prevent modern threats. Their approach identifies all network traffic based on applications, users, content and devices, and lets you express your business policies in the form of easy-to-understand security rules. Flexible deployment options and native integration with their next-generation security platform extend the policy enforcement and cyberthreat prevention to everywhere your users and data are located: in your network, on your endpoints and in the cloud.

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#### Palo Alto Networks® - Firewall Optimizing Firewall Threat Prevention V9.0 (EDU-214) / 3995 USD / Days: 4
Palo Alto Networks® next-generation firewalls are architected to safely enable applications and prevent modern threats. Their approach identifies all network traffic based on applications, users, content and devices, and lets you express your business policies in the form of easy-to-understand security rules. Flexible deployment options and native integration with their next-generation security platform extend the policy enforcement and cyberthreat prevention to everywhere your users and data are located: in your network, on your endpoints and in the cloud.

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### Palo Alto Networks® - Firewall Troubleshooting v9.0 (EDU-330) / 2995 USD / Days: 3
Palo Alto Networks® next-generation firewalls are architected to safely enable applications and prevent modern threats. Their approach identifies all network traffic based on applications, users, content and devices, and lets you express your business policies in the form of easy-to-understand security rules. Flexible deployment options and native integration with their next-generation security platform extend the policy enforcement and cyberthreat prevention to everywhere your users and data are located: in your network, on your endpoints and in the cloud.

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### Palo Alto Networks® - Panorama™ Managing Firewalls at Scale v9.0 (EDU-220) / 1995 USD / Days: 2
Panorama™ network security management enables you to control your distributed network of our firewalls from one central location. View all your firewall traffic, manage all aspects of device configuration, push global policies, and generate reports on traffic patterns or security incidents — all from a single console. Panorama™ is available either as a dedicated management appliance or as a virtual machine. In summary, Panorama™ provides:
- Streamlined policy management
- Simplified operations
- Unparalleled network and threat visibility
- Flexible deployment options

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### PRINCE2 Foundation / 2385 USD / Days: 3
Whether you are a seasoned Project Manager, have only a few years of project management experience, or are just beginning your career, this course can be a great help for you. Demonstrating best practices in project management—both on the job and through professional certification—is crucial for competing in today’s fast-paced and highly technical workplace. In this course, you will apply the generally recognized practices of project management acknowledged by PRINCE2. This course will also serve to prepare you for the PRINCE2 Foundation examination.

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# Course Schedule

|-------------|----------------------------------------------------------------------------------------------------------|
| Python 3 Essentials / 3495 USD / Days: 5  
An introductory and beyond-level practical, hands-on Python training course that leads the student from the basics of writing and running Python scripts to more advanced features.  
| Instructed by real-world PMP® certified practitioners and includes the most current guide, plus a wide variety of learning tools and study aids, all using PMP® terminology.  
| 04/06 · 04/10/20 OLL 6:00 AM · 2:00 PM NHC  
06/08 · 06/12/20 OLL 6:00 AM · 2:00 PM NHC  
| 03/23 · 03/27/20 OLL 6:00 AM · 2:30 PM NHC  
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04/13 · 04/17/20 OLL 6:00 AM · 2:30 PM NHC  
04/20 · 04/24/20 OLL 6:00 AM · 2:30 PM NHC  
04/27 · 05/01/20 OLL 6:00 AM · 2:30 PM NHC  
05/04 · 05/08/20 OLL 8:00 AM · 4:30 PM NHC  
05/11 · 05/15/20 OLL 6:00 AM · 2:30 PM NHC  
05/18 · 05/22/20 OLL 6:00 AM · 2:30 PM NHC  
06/01 · 06/05/20 OLL 6:00 AM · 2:30 PM NHC  
06/08 · 06/12/20 OLL 8:00 AM · 4:30 PM NHC  
06/15 · 06/19/20 OLL 6:00 AM · 2:30 PM NHC  |
| Python - Advanced / 1785 USD / Days: 3  
Students will build upon basic Python skills, learning more advanced topics such as object-oriented programming patterns, development of graphical user interfaces, data management, threading, unit testing, and creating and installing packages.  
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| 04/13 · 04/17/20 OLL 6:00 AM · 2:30 PM NHC  
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06/08 · 06/12/20 OLL 8:00 AM · 4:30 PM NHC  
06/15 · 06/19/20 OLL 6:00 AM · 2:30 PM NHC  |
| Python Programming - Introduction / 1190 USD / Days: 2  
In this course, you'll learn the fundamentals of programming in Python, and you'll develop applications to demonstrate your grasp of the language.  
| 05/07 · 05/08/20 OLL 6:00 AM · 2:00 PM NHC  
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| 04/09 · 04/10/20 OLL 6:00 AM · 2:00 PM NHC  
05/28 · 05/29/20 OLL 6:00 AM · 2:00 PM NHC  |
| Python With Data Science / 1190 USD / Days: 2  
Covers theoretical and technical aspects of using Python in Applied Data Science projects and Data Logistics use cases.  
| 04/09 · 04/10/20 OLL 6:00 AM · 2:00 PM NHC  
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| 04/07 · 04/10/20 OLL 9:00 AM · 5:00 PM NHC  
06/09 · 06/12/20 OLL 7:00 AM · 3:00 PM NHC  |
| Project Management | QuickBooks |
| Certified Associate in Project Management (CAPM)® Course - Sixth Edition / 2380 USD / Days: 4  
Students will learn to apply project management processes acknowledged by the Project Management Institute, Inc. (PMI®) to successfully plan and execute projects.  
| This course is an introduction to QuickBooks. Students will be introduced to the basic features and functionality in QuickBooks and will learn how to use QuickBooks to effectively track and manage their company’s financial data and determine the health of the business. QuickBooks users will quickly learn the new features and functionality of QuickBooks 2015, 2016 or 2018.  
| 03/30 · 04/02/20 OLL 6:00 AM · 2:00 PM NHC  
04/27 · 04/30/20 OLL 6:00 AM · 2:00 PM NHC  
05/26 · 05/29/20 OLL 8:00 AM · 4:00 PM NHC  
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| Keep Going with QuickBooks / 790 USD / Days: 2  
From reporting to automating tasks, working with more advanced features and accounts, this course moves beyond the basics and enables students to work with more advanced features in QuickBooks.  
| 04/16 · 04/17/20 OLL 6:00 AM · 2:00 PM NHC  
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05/28 · 05/29/20 OLL 6:00 AM · 2:00 PM NHC  
06/15 · 06/16/20 OLL 6:00 AM · 2:00 PM NHC  |
| Red Hat | Red Hat Advanced Automation with Ansible Best Practices (DO447) / 3700 USD / Days: 4  
As an experienced Red Hat® Ansible® Automation users, you are ready to take your Ansible skills to the next level, enabling scalable design and operation of Ansible Automation in the enterprise. In this course, you will explore better ways to automate tasks and use Red Hat Ansible Engine effectively, as well as how to leverage advanced features of Ansible to perform more complex tasks. You will also become skilled in installing and using Red Hat Ansible Tower to centrally coordinate your use of Ansible, control access to hosts and systems, and manage Ansible workflows through the web interface and the Red Hat Ansible Tower API. This course is based on Red Hat Ansible Automation (Red Hat Ansible Engine 2.8 / Red Hat Ansible Tower 3.5) and Red Hat Enterprise Linux®; 8.  
| 03/30 · 04/02/20 OLL 8:00 AM · 2:00 PM NHC  
04/13 · 04/16/20 OLL 8:00 AM · 2:00 PM NHC  
04/27 · 04/30/20 OLL 8:00 AM · 2:00 PM NHC  
05/11 · 05/14/20 OLL 8:00 AM · 2:00 PM NHC  
06/01 · 06/04/20 OLL 8:00 AM · 2:00 PM NHC  |
| Red Hat Application Development I - Programming in Java EE (JB183) / 2720 USD / Days: 4  
As an experienced Java Standard Edition (Java SE) developer, this course introduces you to the world of Java Enterprise Edition (Java EE). You will learn about the various specifications that make up Java EE. Through hands-on labs, you will transform a simple Java SE command line application into a multi-tiered enterprise application using various Java EE specifications, including Enterprise Java Beans, Java Persistence API, Java Messaging Service, JAX-RS for REST services, Contexts and Dependency Injection (CDI), and JAAS for securing the application. This course is based on Red Hat®; Enterprise Application Platform 7.0.  
| 04/20 · 04/23/20 OLL 8:00 AM · 2:00 PM NHC  |
Red Hat Application Development II - Implementing Microservice Architectures (JB283) / 3400 USD / Days: 4

This course will introduce you to architectural principles and implementing microservices in Java EE, primarily based on MicroProfile with WildFly Swarm and OpenShift. You will build on Java EE application development fundamentals and focus on how to develop, monitor, test, and deploy modern microservices applications, discovering the best way to take advantage of cloud-native architectures.

05/11 · 05/14/20 OLL 8:00 AM - 2:00 PM NHC

Red Hat Camel Integration and Development with Red Hat Fuse on OpenShift (JB421) / 4250 USD / Days: 5

As a Java&trade; developer or architect, this hands-on, lab-based course will give you a firm understanding of Apache Camel and the enhancements and tools Red Hat offers in support of Camel development. This course is based on Red Hat® Enterprise Linux® 7.5, Red Hat® OpenShift® Container Platform 3.9, Red Hat® Fuse 7.1, and Apache Camel 2.21.

03/23 · 03/27/20 OLL 7:30 AM - 3:30 PM NHC

Red Hat Ceph Storage Architecture and Administration (CEPH125) / 3400 USD / Days: 4

This course supports you in providing unified storage for enterprise servers and Red Hat® OpenShift Platform with Red Hat Ceph Storage. Learn to use a Ceph storage cluster to provide servers and cloud resources with object storage compatible with the Amazon S3 or OpenStack Swift APIs, Ceph-native or ISCSI-based block storage, and file storage using CephFS. This course is for you if you are a storage administrator or cloud operator who intends to deploy Red Hat Ceph Storage to your production data center environment or OpenShift installation.

05/04 · 05/07/20 OLL 8:00 AM - 2:00 PM NHC
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06/15 · 06/18/20 OLL 8:00 AM - 2:00 PM NHC
06/15 · 06/18/20 OLL 8:00 AM - 2:00 PM NHC

Red Hat CloudForms Hybrid Cloud Management (CL220) / 3400 USD / Days: 4

In this course, based on Red Hat CloudForms 4, you will learn to use a hybrid cloud environment, configure Red Hat CloudForms to work with Red Hat Virtualization and Red Hat OpenStack. Platform to deploy virtual machines (VMs) with templates and customization, produce chargeback reports on VM and resource usage and automations, and perform policy-based management. You will also cover CloudForms tenants, interface customization, timeline and event analysis, and service provisioning. This course will also help you in preparing for the Red Hat Certified Specialist in Hybrid Cloud Management exam (EX220) to become a Red Hat Certified Specialist in Hybrid Cloud Management.

05/11 · 05/14/20 OLL 8:00 AM - 2:00 PM NHC

Red Hat Decision Manager and Red Hat Process Automation Manager for Developers (JB373) / 3400 USD / Days: 4

This course will help you master the core concepts behind business rules and processes, as well as how to author and test them. You will discover how to successfully navigate the improved user interface of Red Hat® Decision Manager and Red Hat® Process Automation Manager to develop these rules and business processes. You will also be empowered to design and run a case management project. This course is based on Red Hat® Enterprise Linux® 7.5, Red Hat Decision Manager 7.0, Red Hat Process Automation Manager 7.0, and Red Hat® OpenShift® Container Platform 3.9.

05/04 · 05/07/20 OLL 8:00 AM - 2:00 PM NHC

Red Hat Enterprise Performance Tuning (RH442) / 3700 USD / Days: 4

As a senior Linux® system administrator, this course will help you master the methodology of performance tuning. You will be introduced to system architecture with an emphasis on understanding its implications on system performance, performance adjustments, open source benchmarking utilities, networking performance, and tuning configurations for specific server use cases and workloads. This course is based on Red Hat® Enterprise Linux® 8.

03/23 · 03/26/20 OLL 8:00 AM - 2:00 PM NHC
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06/08 · 06/11/20 OLL 8:00 AM - 2:00 PM NHC

Red Hat High Availability Clustering (RH436) / 3700 USD / Days: 4

This course will guide you through an intensive, hands-on experience with the Pacemaker component of the Red Hat Enterprise Linux High-Availability Add-On, as well as cluster storage components from the Resilient Storage Add-On, including Cluster Logical Volume Manager (CLVM), Red Hat Global File System 2 (GF2S), and Device-Mapper Multipath. This course is based on Red Hat Enterprise Linux® 7.1.

04/27 · 04/30/20 OLL 8:00 AM - 2:00 PM NHC

Red Hat Identity Management and Active Directory Integration (RH362) / 3700 USD / Days: 4

This course will empower you with the skills to configure and manage IdM, the comprehensive Identity Management solution bundled with Red Hat® Enterprise Linux. You will master these skills on the most requested Red Hat Identity Management (IdM) capabilities, including Active Directory trusts, multi-product federation, configuration management with Ansible, integrated certificate management, single sign-on, one-time passwords, and cybersecurity policy conformance.

04/06 · 04/09/20 OLL 8:00 AM - 2:00 PM NHC
06/08 · 06/11/20 OLL 8:00 AM - 2:00 PM NHC
Red Hat Introduction to Containers, Kubernetes, and Red Hat OpenShift (DO180) / 2550 USD / Days: 3
This course helps you build core knowledge in managing containers through hands-on experience with containers, Kubernetes, and the Red Hat® OpenShift® Container Platform. These skills are needed for multiple roles, including developers, administrators, and site reliability engineers.

03/03 · 04/01/20 OLL 8:00 AM - 2:00 PM NHC
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06/15 · 06/17/20 OLL 8:00 AM - 2:00 PM NHC

Red Hat JBoss AMQ Administration (JB440) / 1700 USD / Days: 2
As a system administrator, architect, or developer, this course will help you master the skills you need to administer the message broker, Red Hat JBoss AMQ. Through numerous hands-on exercises, you will create, configure, manage, and monitor broker instances including hardened, clustered brokers that provide high availability and failover.

This course is based on Red Hat JBoss AMQ 7.0.

04/16 · 04/17/20 OLL 7:30 AM - 3:30 PM NHC

Red Hat JBoss Application Administration I (JB248) / 3400 USD / Days: 5
In this course, you’ll discover the best practices for installing and configuring Red Hat® JBoss®. Through hands-on labs, you will learn the essential, real-world tasks that you need to know as a system administrator to effectively deploy and manage applications on JBoss®. This course will help prepare you to take the Red Hat Certified Specialist in Enterprise Application Server Administration exam.

03/30 · 04/03/20 OLL 7:30 AM - 3:30 PM NHC
04/27 · 05/01/20 OLL 7:30 AM - 3:30 PM NHC
06/01 · 06/05/20 OLL 7:30 AM - 3:30 PM NHC

Red Hat JBoss Application Administration II (JB348) / 3400 USD / Days: 4
This course empowers you to provision and manage Red Hat® JBoss®. Through hands-on, lab-based materials that show you how to install, configure, and manage OpenShift clusters and deploy sample applications to further understand how developers will use the platform.

04/06 · 04/09/20 OLL 8:00 AM - 2:00 PM NHC
06/15 · 06/18/20 OLL 8:00 AM - 2:00 PM NHC

Red Hat Linux Diagnostics and Troubleshooting (RH342) / 3700 USD / Days: 4
This course enriches your skills by providing the tools and techniques that you need to successfully diagnose, and fix, a variety of potential issues. You will then apply this approach to troubleshooting various subsystems to diagnose and fix common issues.

03/23 · 03/26/20 OLL 8:00 AM - 2:00 PM NHC

Red Hat Network Automation with Ansible (DO457) / 3400 USD / Days: 4
As a network administrator or infrastructure automation engineer, this course will empower you to use network automation to centrally manage the switches, routers, and other devices in your organization’s network infrastructure. You will discover how to use Red Hat Ansible Automation for Networking to remotely automate configuration of network devices, test and validate the current network state, and perform compliance checks to detect and correct configuration drift.

This course is based on Red Hat® Ansible Engine 2.5 and Red Hat® Ansible Tower 3.2.

04/20 · 04/23/20 OLL 8:00 AM - 2:00 PM NHC
06/15 · 06/18/20 OLL 8:00 AM - 2:00 PM NHC

Red Hat OpenShift Administration I - Building a Cluster (DO280) / 2550 USD / Days: 3
This course will empower you to install and administer the Red Hat® OpenShift® Container Platform, a containerized software engineering platform designed for the on-ramp for the creation and deployment of containerized software applications to an OpenShift cluster.

04/06 · 04/09/20 OLL 8:00 AM - 2:00 PM NHC
06/01 · 06/03/20 OLL 8:00 AM - 2:00 PM NHC

Red Hat OpenShift Administration II - High Availability (DO380) / 3400 USD / Days: 4
This course will empower you to build robust clusters that provide high availability and the ability to run large numbers of applications. You will learn about OpenShift integration with datacenter infrastructure such as load balancers, identity management, monitoring, proxies, and storage. You will also develop more troubleshooting and Day 2 operations skills in this course.

03/23 · 03/26/20 OLL 8:00 AM - 2:00 PM NHC
05/18 · 05/21/20 OLL 8:00 AM - 2:00 PM NHC

Red Hat OpenShift Development I - Containerizing Applications (DO288) / 2550 USD / Days: 4
This course will enhance your understanding of containers as a key technology for configuring and deploying applications and microservices. As the second course in the OpenShift development track, this offering will teach you how to design, build, and deploy containerized software applications to an OpenShift cluster.

Whether you’re re writing container-native applications or migrating existing brownfield applications, you’ll learn how to boost developer productivity powered by Red Hat® OpenShift Container Platform, a containerized application platform that allows enterprises to manage container deployments and scale their applications using Kubernetes.

This course is based on Red Hat OpenShift Container Platform 4.1.

03/30 · 04/02/20 OLL 8:00 AM - 2:00 PM NHC
06/08 · 06/11/20 OLL 8:00 AM - 2:00 PM NHC

Red Hat OpenShift Development II - Creating Microservices with Red Hat OpenShift Application Runtimes (DO292) / 3400 USD / Days: 4
This course introduces you to three runtimes: WildFly Swarm, Vert.x, and Spring Boot. Through an intensive, hands-on programming experience, you will develop multiple microservices using the three runtimes and deploy them on a Red Hat® OpenShift Container Platform cluster.

Like members of many organizations, you may be interested in or are already employing microservice architectures. This course provides solutions to ease the on-ramp for the creation and deployment of microservices through developer programs and Red Hat® OpenShift Application Runtimes.

This course is based on Red Hat® Enterprise Linux 7.5 and OpenShift Container Platform 3.9.

06/01 · 06/04/20 OLL 8:00 AM - 2:00 PM NHC

Wed., March 18, 2020
### Course Schedule

<table>
<thead>
<tr>
<th>Course Description</th>
<th>Cost</th>
<th>Days</th>
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<tbody>
<tr>
<td><strong>Red Hat OpenStack Administration (CL110) / 3400 USD / Days: 4</strong></td>
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<td><strong>Red Hat RHCSA Rapid Track Course (RH199) / 3800 USD / Days: 4</strong></td>
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<tr>
<td><strong>Red Hat Satellite 6 Administration (RH403) / 3700 USD / Days: 4</strong></td>
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<td><strong>Red Hat RHCSA Rapid Track Course (RH199) / 3800 USD / Days: 4</strong></td>
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<tr>
<td><strong>Red Hat System Administration I (RH124) / 3600 USD / Days: 5</strong></td>
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#### Details

- **Red Hat OpenStack Administration (CL110) / 3400 USD / Days: 4**
  - This course teaches system administrators how to implement a cloud-computing environment using Red Hat Enterprise Linux OpenStack Platform, including installation, configuration, and maintenance.

- **Red Hat RHCSA Rapid Track Course (RH199) / 3800 USD / Days: 4**
  - This course combines the foundations and applications established and covered in Red Hat System Administration I (RH124) and Red Hat System Administration II (RH134). The rapid pace of review and consolidated course timeline allow you to focus on practical application, making this offering best suited for you if you already have significant experience with Linux® administration.
  - This course is based on Red Hat® Enterprise Linux 8.

- **Red Hat Satellite 6 Administration (RH403) / 3700 USD / Days: 4**
  - In this lab-based course, you will explore the concepts and methods necessary for successful large-scale management of your Red Hat®: Enterprise Linux®: systems. You will learn how to install Red Hat Satellite 6 on a server and populate it with software packages.
  - During the course, you will use Red Hat Satellite to manage the software development life cycle of a subscribed host and its configuration, and learn how to provision hosts integrated with software and Puppet configuration management upon deployment.
  - This course is based on Red Hat Enterprise Linux 7 and Red Hat Satellite 6.

- **Red Hat System Administration I (RH124) / 3600 USD / Days: 5**
  - This course equips you with Linux®:administration "survival skills" by focusing on foundational Linux concepts and core tasks. You will learn how to apply command-line concepts and enterprise-level tools, starting you on your journey toward becoming a full-time Linux system administrator.
  - This course is based on Red Hat®:Enterprise Linux 8.

#### Dates

- **03/23 - 03/26/20** OLL 8:00 AM - 2:00 PM NHC
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- **06/15 - 06/18/20** OLL 8:00 AM - 2:00 PM NHC

#### Contact Information

**Computer Learning Centers, CA**
855-472-8232
info@newhorizons.com

**Wednesday, March 18, 2020**
Salesforce Administration Essentials for Experienced Admins in Lightning Experience (ADX211) / 3600 USD / Days: 5

This course is the core training that ensures your success with Salesforce Lightning. It's a must for new administrators, and we recommend completing this course before starting a Salesforce deployment or when taking over an existing deployment.

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Salesforce Administration Essentials for New Admins (ADM201) / 4500 USD / Days: 5

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Salesforce Certification Preparation for Administrator (CRT101) / 900 USD / Days: 1

This course will help hone your knowledge of key topics. Instructors will present different administration and configuration scenarios tied to the exam objectives. Questions related to these scenarios will help prepare you for your exam.

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### Course Schedule

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<th>Course Title</th>
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<th>End Time</th>
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<tr>
<td>Salesforce Certification Preparation for Advanced Administrator (CRT211) / 900 USD / Days: 1</td>
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<td>Salesforce Certification Preparation for Platform App Builder (CRT402) / 900 USD / Days: 1</td>
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<td>Salesforce Certification Preparation for Platform Developer I (CRT450) / 900 USD / Days: 1</td>
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<tr>
<td>Salesforce Certification Preparation for Sales Cloud Consultant (CRT251) / 900 USD / Days: 1</td>
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<td>Salesforce Commerce Foundational Training (B2B101) / 1800 USD / Days: 2</td>
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<td>Salesforce Commerce Technical Training (B2B201) / 3600 USD / Days: 4</td>
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<tr>
<td>Salesforce Declarative Development for Platform App Builders in Lightning Experience (DEX402) / 4500 USD / Days: 5</td>
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<td>Salesforce Declarative Development for Platform App Builders in Lightning Experience (DEX403) / 4500 USD / Days: 5</td>
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<td>Salesforce Developing Apps on Heroku for Salesforce Platform Developers (DEX701) / 900 USD / Days: 1</td>
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<td>Salesforce Developing for Salesforce B2C Commerce (CCD101) / 3600 USD / Days: 4</td>
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<td>Salesforce Essentials for Marketing Cloud Email Marketers (EEB101) / 2400 USD / Days: 4</td>
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**Notes:**
- ILT = Instructor-Led Training
- ML = Mentored Learning
- OLL = Online Live

**Wednesday, March 18, 2020**

**Computer Learning Centers, CA**

**855-472-8232**

**info@newhorizons.com**

**NHC = NHCLC**
### Salesforce Fundamentals for Business Administration Specialists (BSX101) / 1800 USD / Days: 3
The Salesforce Fundamentals for Business Administration Specialists course will provide you with an understanding of what’s possible with the Salesforce platform, its specific applications, and their business values and benefits.

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### Salesforce Get Started with Communities in Lightning Experience (ADX271) / 900 USD / Days: 1
Learn how to enable communities in your organization, create communities for partner and customers, and gauge performance.

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### Salesforce Implementing a Reporting Strategy for the Sales Cloud (STR301) / 2700 USD / Days: 3
Using real-world scenarios, this course gives you the tools to analyze your key sales metrics, including lead generation, pipeline trends, closed business, and sales team performance.

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### Salesforce Implementing Field Service Lightning (FSL201) / 2700 USD / Days: 3
In this hands-on course, you will learn about Field Service Lightning components and even have the opportunity to implement Field Service Lightning for AW Computing, our fictitious company.

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### Salesforce Integrating with the Salesforce Platform (DEX502) / 4500 USD / Days: 5
Integrating with the Salesforce Platform covers the key elements of how to design and implement all types of integrations with the Salesforce platform. The course introduces the major integration mechanisms available on the Salesforce platform, such as the APIs and the built-in declarative functionalities. Participants explore the technologies that play critical roles in integrating with the platform, including the SOAP and REST APIs, Apex, the Streaming API, and outbound messaging.

**Note:** To get the most out of this course, you should be comfortable reading and writing object-oriented code.

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### Salesforce Introduction to Object-Oriented Programming using Apex on the Lightning Platform (ADX231) / 4500 USD / Days: 5
This course is designed for Salesforce administrators who would like to learn the basics of implementing business logic using Apex, the primary programming language of the Salesforce platform. First, you’ll learn how to read Apex code and then you’ll gradually increase your programming skills from writing single debugging statements to programming multiple, multi-line blocks of code.

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### Salesforce Journey Builder 101 (JB101) / 600 USD / Days: 1
In this course, students will learn the fundamentals of a customer journey. Students will then explore Contact Builder and how to set up data in order to leverage the data in Journey Builder. In Journey Builder, students will learn to create and develop strategic customer interactions within various Journey Builder activities.

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### Salesforce Managing the Commerce Cloud Storefront (CCM101) / 1500 USD / Days: 2
This course teaches merchants and marketers how to manage catalogs, content, products, and promotions for a Commerce Cloud storefront using the Commerce Cloud Business Manager.

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### Salesforce Mobile and Desktop Exploration in Wave Analytics (ANC101) / 600 USD / Days: 1
This course teaches students how to explore their data through lenses and interactive dashboards from their desktop or mobile device, and how to share their insights in Chatter or email.

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### Salesforce Programmatic Development Using Apex and Visualforce (DEX450) / 4500 USD / Days: 5
You will explore how Apex code interacts with declarative customizations on the platform, and the nuances of working on a multi-tenant platform. You’ll then examine common techniques for designing solutions in Apex. These activities will culminate in an exercise building a complex trigger that takes advantage of the declarative aspects of the platform. You will get hands-on experience writing Visualforce pages to customize your user interface and Visualforce controllers (in Apex) to modify the controller behavior behind the interface. You’ll also explore design techniques and the built-in testing framework around Visualforce.

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### Salesforce Programming Lightning Web Components (DEX602) / 4500 USD / Days: 5
In this course, you’ll learn how to program Lightning Web Components with markup, JavaScript, CSS, Apex, and the Salesforce Lightning Design System (SLDS).

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### Salesforce Reporting Fundamentals in Lightning Experience (RPX101) / 900 USD / Days: 1
This course will teach you how to customize existing reports as well as use the Salesforce reporting toolset to create your own reports.

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ILT Instructor-Led Training  ML Mentored Learning  OLL Online Live  
NHC = NHCLC
Salesforce Service Cloud Administration in Lightning Experience (ADX261) / 1800 USD / Days: 2
This course will teach administrators how to configure Salesforce Knowledge, set up service contracts with milestones and entitlements, set up the Service Console application, add the Softphone Utility to your Lightning Console, and set up Web Chats. This course will also teach administrators how to configure a Customer Community.

Salesforce Working with Data and Dashboards in Einstein Analytics (ANC301) / 2700 USD / Days: 3
In this course, students will learn how to set up users in Wave, load and transform Salesforce and external data in Wave with JSON metadata files, and configure data security with apps and row-level security.

Salesforce.com - Sales Cloud Administration Essentials / 3250 USD / Days: 5
In this course, students will identify information about the five native business processes every company can manage using Salesforce, regardless of the License Edition. Students will also gain insight into each of the functional groups of users (Inside Sales, Outside Sales, Marketing, Customer Support, and Management), and they will establish patterns of critical thinking that can help them to ensure that they are indeed taking the right approach and providing the necessary support for each request they receive.

Salesforce.com - Sales Cloud for Sales Representatives / 600 USD / Days: 1
This course will give students the knowledge and skills they need to use Salesforce® in the real world—ultimately enabling them to meet and exceed their sales targets.

AC010 Salesforce BusinessObjects Information Design Tool / 1636 USD / Days: 2
This course will teach administrators how to configure a Salesforce BusinessObjects Information Design Tool and set up Web Chats. This course also teaches administrators how to configure a Lightning Console, and set up Salesforce.com - Sales Cloud for Sales Representatives.

ADM100 SAP AS ABAP - Administration / 4090 USD / Days: 5
This course introduces students to the many different tasks that they will encounter as the person technically responsible for SAP systems based on SAP NetWeaver Application Server ABAP.

AC040 SAP Business Processes in Management Accounting / 4090 USD / Days: 5
In this course, students learn the business processes in management accounting, such as outlining business concepts and methods, performing daily postings, and carrying out period end closings.

AR510 SAP Ariba Procurement - Buying / 1636 USD / Days: 2
This course covers all of the functions of SAP Ariba Buying related to the creation of requisitions, the issuing of purchase orders, and receiving against purchase orders.

BC100 SAP Introduction to Programming with ABAP / 1636 USD / Days: 2
In this course, students will learn simple ABAP code.

BOA10 SAP BusinessObjects Analysis for Microsoft Office / 1636 USD / Days: 2
In this course, students learn the basic functions and navigation options of the Analysis edition for Microsoft Office. Students will also learn the special functions and layout design options of Analysis.

BOE310 SAP BusinessObjects Business Intelligence Platform - Administration and Security / 1636 USD / Days: 2
In this course, students perform key administrative tasks in SAP BusinessObjects Business Intelligence platform to manage users, groups, and objects, and to distribute contents to users.

BOE320 SAP BusinessObjects Business Intelligence Platform - Administering Servers (Windows) / 2454 USD / Days: 3
In this course, students learn how to explain the architecture in the SAP BusinessObjects Business Intelligence platform and perform common server management and administrative tasks in the SAP BusinessObjects Business Intelligence platform.

BOE330 SAP BusinessObjects Business Intelligence Platform - Designing and Deploying a Solution / 4090 USD / Days: 5
In this course, students will learn knowledge required to design and deploy an SAP BusinessObjects Business Intelligence platform.

BOID10 SAP BusinessObjects Information Design Tool / 4090 USD / Days: 5
This five-day course is designed to give you the comprehensive skills and in-depth knowledge needed to create SAP BusinessObjects universes using the SAP BusinessObjects Information Design Tool.

BOW210 SAP Web Intelligence - Report Design I / 1636 USD / Days: 2
This course is designed to give students the comprehensive skills and in-depth knowledge needed to access, analyze and share data using SAP BusinessObjects BI launch pad and SAP BusinessObjects Web Intelligence.

BOW320 SAP BusinessObjects Web Intelligence - Advanced Report Design / 1636 USD / Days: 2
In this course, students will gain the comprehensive skills and in-depth knowledge needed to apply alternative query and reporting techniques when creating complex Web Intelligence documents.

SAP Training

ACO10 SAP Business Processes in Financial Accounting / 4090 USD / Days: 5
This course gives students an overview of the different processes in the financial accounting components of SAP ERP and shows the connections between the individual processes (new general ledger/new G/L).

BC020 SAP Training - Administration / 850 USD / Days: 2
In this course, students learn how to configure SAP systems and perform administrative tasks.

BOE300 SAP BusinessObjects Business Intelligence Platform - Administration and Security / 1636 USD / Days: 2
In this course, students perform key administrative tasks in SAP BusinessObjects Business Intelligence platform to manage users, groups, and objects, and to distribute contents to users.

BOE310 SAP BusinessObjects Business Intelligence Platform - Administration and Security / 1636 USD / Days: 2
In this course, students perform key administrative tasks in SAP BusinessObjects Business Intelligence platform to manage users, groups, and objects, and to distribute contents to users.

SAP Administration Essentials / 3250 USD / Days: 2
In this course, students will learn how to set up users in Wave, load and transform Salesforce and external data in Wave with JSON metadata files, and configure data security with apps and row-level security.

AC020 SAP Business Processes in Financial Accounting / 4090 USD / Days: 5
This course gives students an overview of the different processes in the financial accounting components of SAP ERP and shows the connections between the individual processes (new general ledger/new G/L).
### Course Schedule

<table>
<thead>
<tr>
<th>Course Code</th>
<th>Course Title</th>
<th>Fee</th>
<th>Days</th>
<th>Start Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>BOW320</td>
<td>SAP BusinessObjects Web Intelligence - Advanced Report Design</td>
<td>1636 USD</td>
<td>4</td>
<td>03/02/20</td>
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<tr>
<td></td>
<td>In this course, students will gain the comprehensive knowledge and skills</td>
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<td>needed to apply alternative query and reporting techniques when creating</td>
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<td>complex Web Intelligence documents.</td>
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<tr>
<td>CP100</td>
<td>SAP Cloud Platform / 4495 USD / Days: 5</td>
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<td></td>
<td>This course will introduce and inform you about the vast potential of</td>
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<td>SAP Cloud Platform with exceptional hands-on to perform deep-dives into this</td>
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<td>open platform.</td>
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<tr>
<td>EWM100</td>
<td>Processes in SAP Extended Warehouse Management - Overview / 4090 USD / Days: 5</td>
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<td>This course will give you a solid fundamental and comprehensive overview of</td>
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<td>SAP Extended Warehouse Management and is a mandatory prerequisite for all other</td>
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<td>EWM courses.</td>
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<td>EWM110</td>
<td>SAP Basic Customizing in SAP EWM / 4090 USD / Days: 5</td>
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<td>This course provides students with the opportunity to define and set the</td>
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<td>mandatory configuration required to customize the implementation of SAP EWM.</td>
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<td>HA100</td>
<td>SAP HANA - Introduction / 1636 USD / Days: 2</td>
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<td></td>
<td>In this course, students get an overview of SAP HANA SPS09 and in-memory</td>
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<td></td>
<td>computing. Students will also gain an understanding of the different</td>
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<td></td>
<td>approaches to provision data into SAP HANA.</td>
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<td>HA150</td>
<td>SAP SQL Basics for HANA / 2697 USD / Days: 2</td>
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<td>This course provides students with basic SQL</td>
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<td>knowledge or refreshes their SQL knowledge, and enables them to use basic</td>
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<td>and some advanced SQL techniques for querying and manipulating data in an</td>
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<td>SAP HANA database.</td>
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<td>HA200</td>
<td>SAP HANA - Operations &amp; Administration / 4495 USD / Days: 5</td>
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<td></td>
<td>This course covers the most important tasks for the daily work of an SAP</td>
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<td>HANA system administrator. Furthermore, it provides details about starting</td>
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<td>&amp; stopping, changing the configuration, troubleshooting &amp; assuring the</td>
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<td>availability of a HANA SPS09 system.</td>
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<td>MDG100</td>
<td>SAP Master Data Governance 9.0 / 4090 USD / Days: 5</td>
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<td>This course gives students the understanding and skills to use master data</td>
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<td>governance to ensure ongoing master data quality.</td>
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<td>PLM300</td>
<td>SAP Business Processes in Plant Maintenance / 4090 USD / Days: 5</td>
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<td></td>
<td>In this course, students learn how to describe the maintenance and repair</td>
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<td>business processes within SAP ERP. This foundation knowledge is mandatory in</td>
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<td>order for students to have the confidence to complete the subsequent</td>
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<td>configuration courses.</td>
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<tr>
<td>S4F10</td>
<td>SAP Business Processes in Financial Accounting in SAP S/4HANA / 4090 USD /</td>
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<td></td>
<td>Days: 5</td>
<td>1636 USD</td>
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<td>Students will learn how SAP S/4HANA covers the Financial Accounting related</td>
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<td>business requirements and how the fundamental business processes and tasks</td>
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<td>are executed in the system.</td>
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<td>S4H00</td>
<td>SAP S/4HANA Overview / 2454 USD / Days: 3</td>
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<td></td>
<td>This course provides an overview of SAP S/4HANA for learners who do not yet</td>
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<td>have specific SAP background knowledge and want to build SAP S/4HANA skills.</td>
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<td>S4H10</td>
<td>SAP Business Suite to SAP S/4HANA Delta / 1636 USD / Days: 2</td>
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<td>In this course, students learn a broad range of topics including the</td>
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<td>motivation behind the development of SAP S/4HANA.</td>
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<td>S4L10</td>
<td>SAP Innovative Logistics Processes in SAP S/4HANA Enterprise Management /</td>
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<td>2454 USD / Days: 3</td>
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<td>Students will learn to execute innovative logistics processes in the areas of</td>
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<td>logistics planning and execution in S/4HANA, especially in manufacturing,</td>
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<td>procurement, and sales.</td>
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<td>S4P01</td>
<td>SAP Overview / 2454 USD / Days: 3</td>
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<td>In this course, students identify SAP applications and components, as well as</td>
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<td>learn how to explain basic functionality of SAP Solutions.</td>
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<td>S4PBI</td>
<td>Introduction to SAP BusinessObjects BI Solutions / 2454 USD / Days: 3</td>
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<td>In this course, students describe the SAP BusinessObjects Business Intelligence</td>
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<td>tools and learn about the use cases by getting an overview of basic functions</td>
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<td>of the most important BusinessObjects reporting tools.</td>
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**Notes:**
- ILT = Instructor-Led Training
- ML = Mentored Learning
- OLL = Online Live
### SAPTEC Technology Fundamentals for SAP S/4HANA and SAP Business Suite / 3272 USD / Days: 4
In this course, students gain knowledge about the fundamentals of SAP NetWeaver Application Server.

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<tbody>
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<td>05/26</td>
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### SCM241 SAP Production Planning in ERP for Functional Consultant / 4090 USD / Days: 5
In this course, students learn detailed working knowledge of Demand Management (DM), Materials Requirement Planning (MRP), and Master Production Scheduling (MPS).

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### SCM250 SAP Production Planning in SAP APO / 4090 USD / Days: 5
In this course, students gain an in-depth understanding of the advanced topics required to implement production planning in SAP SCM APO.

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### SCM270 SAP Processes in Procurement / 4090 USD / Days: 5
This course will give students the fundamental knowledge and a comprehensive overview of the processes in procurement in SAP. After attending this class, students will understand the major business processes and functions in materials management.

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### SCM510 SAP Inventory Management and Physical Inventory / 4090 USD / Days: 5
This course will give students an overview and in-depth knowledge of the inventory management process in SAP. After attending this class, students will understand the major business processes, functions & configuration in inventory management.

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### SCM515 SAP Invoice Verification / 2454 USD / Days: 3
In this course, students become familiar with logistics invoice verification as the final stage in the external procurement process. Students also learn how to enter invoices relating to purchase orders, block them, and release them for payment.

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### SCM520 SAP Purchasing / 4090 USD / Days: 5
In this course, students become familiar with options for optimizing and simplifying purchasing processes and their prerequisites. Students will also learn about additional, special functions and customizing settings.

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### SCM525 SAP Consumption-Based Planning and Forecasting / 1636 USD / Days: 2
In this course, students learn how to explain the materials planning process in Materials Management and use the different consumption-based NRP procedures with the SAP suite.

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<th>Date</th>
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### SCM605 SAP Sales Processing in SAP ERP / 4090 USD / Days: 5

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### SCM610 SAP Delivery Processing in SAP ERP / 2454 USD / Days: 3
In this course, students learn the customizing settings of delivery documents and the set-up of corresponding functions.

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### SCM620 SAP Pricing in Sales and Distribution / 2454 USD / Days: 3
In this course, students learn how to successfully set up functions and customizing settings for pricing in Sales and Distribution.

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### SCM630 SAP Warehouse Management / 4090 USD / Days: 5
In this course, students will set up organizational structures in the Warehouse Management System and configure control of pick, put-away, and stock transfer activities at the master data and customizing level.

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### SCM650 SAP Cross-Functional Customizing in Sales and Distribution / 2454 USD / Days: 3
This course is ideal for students who are requiring detailed cross-application configuration knowledge to map requirements integrated to sales and distribution.

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### THR80 SAP Introduction to SAP SuccessFactors Academy / 4090 USD / Days: 5
In this course, students learn the basics of SAP SuccessFactors HCM Cloud Suite platform.

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### UX100 SAP Fiori - Foundation / 4090 USD / Days: 3
This course provides participants with an overview of Fiori Design Principles.

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### Scrum

#### Agile Master Certified (SAMC™) / 2250 USD / Days: 3
Agile relies on adaptive planning and iterative development and delivery. It focuses primarily on the value of people in getting the job done effectively. Successful candidates will be awarded the SCRUMstudy Agile Master Certified (SAMC™) certification by SCRUMstudy after passing the included certification exam. The certification exam voucher is included in this course so you can take the exam at your convenience.

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#### Scrum Developer Certified (SDC®) / 1495 USD / Days: 2
In this course, students learn to understand the basics of Scrum, effectively contribute to a Scrum project, and learn how to enable Scrum Team members to apply Scrum effectively in Scrum/Agile projects. Successful candidates will be awarded the Scrum Developer Certified (SDC®) certification by SCRUMstudy after passing the included certification exam.

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#### Scrum Master Certified (SMC®) / 1495 USD / Days: 2
This course guides & teaches Scrum practices to everyone involved in the project; clears impediments for the team; and, ensures that Scrum processes are being followed.

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<pressor><em>Your enrollment in this class includes the Scrum Master Certified exam voucher</em></pressor>
### Lean Six Sigma Green Belt / 2800 USD / Days: 4
The accelerated Lean Six Sigma Green Belt program and methodology allows students to complete certification requirements faster than traditional Six Sigma and Lean training programs.

**06/15 / 06/18/20**  
**OLL**  
**6:00 AM - 2:00 PM**  
**NHC**

### Tableau® Desktop - Part 1 / 1190 USD / Days: 2
This era of "big data" has exploded due to the rise of cloud computing, which provides an abundance of computational power and storage allowing organizations of all sorts to capture and store data. Leveraging that data effectively can provide timely insights and competitive advantage. This course will introduce you to Tableau, which was built to connect to a wide range of data sources and allows users to quickly create visualizations of connected data to gain insights, show trends, and create reports. You will learn Tableau’s data connection capabilities and visualization features which go far beyond those that can be found in spreadsheets, allowing you to create compelling and interactive worksheets, dashboards, and stories, that bring your data to life and allow you to take thoughtful action.

**03/24 / 03/25/20**  
**OLL**  
**6:00 AM - 2:00 PM**  
**NHC**

### Lean Six Sigma Black Belt / 3500 USD / Days: 5
The accelerated lean Six Sigma Black Belt program and methodology allows students to complete certification requirements faster than traditional Six Sigma and Lean training programs.

**04/13 / 04/17/20**  
**OLL**  
**6:00 AM - 2:00 PM**  
**NHC**

### Tableau® Desktop - Part 2 / 1190 USD / Days: 2
The advent of cloud computing and storage has ushered in the era of "big data." With the abundance of computational power and storage, organizations and employees with many different roles and responsibilities can benefit from analyzing data to find timely insights and gain competitive advantage. Tableau was built to connect to a wide range of data sources, and allows users to quickly create visualizations of connected data to gain insights, show trends, and create reports. Beyond the fundamental capabilities of creating data driven visualizations, Tableau allows users to manipulate data with calculations to show insights, make visualizations interactive, and perform statistical analysis. This gives users the ability to create and share data driven insights with peers, executives and clients.

**03/30 / 05/01/20**  
**OLL**  
**6:00 AM - 2:00 PM**  
**NHC**

### Tableau

#### Tableau® Desktop - Part 1 / 1190 USD / Days: 2
This era of "big data" has exploded due to the rise of cloud computing, which provides an abundance of computational power and storage allowing organizations of all sorts to capture and store data. Leveraging that data effectively can provide timely insights and competitive advantage. This course will introduce you to Tableau, which was built to connect to a wide range of data sources and allows users to quickly create visualizations of connected data to gain insights, show trends, and create reports. You will learn Tableau’s data connection capabilities and visualization features which go far beyond those that can be found in spreadsheets, allowing you to create compelling and interactive worksheets, dashboards, and stories, that bring your data to life and allow you to take thoughtful action.

**04/13 / 04/14/20**  
**OLL**  
**6:00 AM - 2:00 PM**  
**NHC**

### Veeam

#### VEEAM-VMCE Veeam Certified Engineer / 3000 USD / Days: 3
The Veeam Certified Engineer (VMCE) course is a 3-day technical deep-dive focused on teaching engineers to architect, implement, optimize and troubleshoot the Veeam software solution.

**03/31 / 04/02/20**  
**OLL**  
**9:00 AM - 5:00 PM**  
**NHC**

### VMware - Miscellaneous

#### VMware® Enterprise PKS - Install, Configure, Manage v1.5 / 4250 USD / Days: 4
This course features intensive hands-on training that focuses on installing, configuring, and managing VMware® Enterprise PKS 1.5 (a purpose-built container solution to operationalize Kubernetes for multi-cloud enterprises and service providers).

**03/23 / 03/26/20**  
**OLL**  
**7:00 AM - 3:00 PM**  
**NHC**

### SHRM

#### SHRM Essentials of HR Management / 1390 USD / Days: 2
Gain the critical knowledge necessary to help reduce costs, avoid potential lawsuits, and improve your ability to handle challenging HR issues. This program is ideal if you are just starting out in the HR profession.

**04/23 / 04/24/20**  
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**6:00 AM - 2:00 PM**  
**NHC**

#### SHRM-CP/SHRM-SCP Certification Preparation / 3475 USD / Days: 5
Students will be able to identify areas of strength and build on them. They will also see where they will need further concentrated study in preparation for their exam.

**04/06 / 04/10/20**  
**OLL**  
**6:00 AM - 2:00 PM**  
**NHC**

### Six Sigma

#### Lean Six Sigma Black Belt / 3500 USD / Days: 5
The accelerated lean Six Sigma Black Belt program and methodology allows students to complete certification requirements faster than traditional Six Sigma and Lean training programs.

**04/13 / 04/17/20**  
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**6:00 AM - 2:00 PM**  
**NHC**

#### Lean Six Sigma Green Belt / 2800 USD / Days: 4
The accelerated Lean Six Sigma Green Belt program and methodology allows students to complete certification requirements faster than traditional Six Sigma and Lean training programs.

**03/23 / 03/26/20**  
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**04/06 / 04/09/20**  
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**06/01 / 06/04/20**  
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**6:00 AM - 2:00 PM**  
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### Veeam-VMCE Veeam Certified Engineer - Advanced - Design and Optimization / 2000 USD / Days: 2
This course covers Veeam Availability Suite™ design and optimization and is based on best practices from Veeam solutions architects.

**03/19 / 03/20/20**  
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**05/21 / 05/22/20**  
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**9:00 AM - 5:00 PM**  
**NHC**

### VMCE-A Veeam Certified Engineer - Advanced - Design and Optimization / 2000 USD / Days: 2
This course covers Veeam Availability Suite™ design and optimization and is based on best practices from Veeam solutions architects.

**03/19 / 03/20/20**  
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**05/21 / 05/22/20**  
**OLL**  
**9:00 AM - 5:00 PM**  
**NHC**
## VMware Workspace ONE® - Advanced Integration V19.x / 3700 USD / Days: 4

In this course, you learn about the advanced VMware Workspace ONE® use cases and integrations. The course also addresses the industry standard authentication protocol and technologies that can be integrated with Workspace ONE. Through a combination of hands-on labs, simulations, and interactive lectures, you identify and configure various authentication methods and scenarios, integrations with third-party solutions and identity providers, advanced Workspace ONE component configurations, and VMware Horizon® configurations. The principles of advanced identity and access management are addressed throughout the course.

04/13 - 04/16/20 OLL 7:00 AM - 3:00 PM NHC

## VMware Workspace ONE® - Design V19.x / 925 USD / Days: 1

In this course, you learn the fundamentals of VMware Workspace ONE® solution design, which addresses both the general solution design logics, solution design process flow, and the areas of VMware Workspace ONE® UEM use cases.

04/17 - 04/17/20 OLL 7:00 AM - 3:00 PM NHC

## VMware Workspace ONE® - Unified Endpoint Management Bootcamp V19.x / 4250 USD / Days: 5

This course is comprised of VMware Workspace One: Skills for Unified Endpoint Management course and VMware Workspace ONE: Unified Endpoint Management Troubleshooting course. You will configure and secure unified endpoint activation, registration, and authentication. Participants will learn how to integrate industry-recognized enterprise technologies with VMware Workspace™ ONE. Through a combination of hands-on labs, simulations, and interactive lectures, participants will learn how to configure and manage the endpoint lifecycle. The principles of enterprise mobility, unified endpoint, and identity management are addressed throughout the course. Participants will leave the training empowered with the foundational skills and knowledge needed to effectively implement VMware Workspace ONE.

03/30 - 04/03/20 OLL 6:00 AM - 2:00 PM NHC

04/06 - 04/10/20 OLL 6:00 AM - 2:00 PM NHC

04/27 - 05/01/20 OLL 7:00 AM - 3:00 PM NHC

## VMware Workspace ONE® - Integrating the Digital Workspace V19.x / 1700 USD / Days: 2

In this course, participants learn how to navigate and manage the VMware Identity Manager™ console. Through a combination of hands-on labs, simulations, and interactive lectures, participants configure enterprise and productivity integration, Digital Workspace integration, authentication methods, access policies, web and virtual resource integrations, and single sign-on for a web resource. The principles of identity and access management are addressed throughout the course. Participants will leave the training empowered with the foundational skills and knowledge needed to effectively implement VMware Workspace ONE® solution to deliver the Digital Workspace experience.

03/26 - 03/27/20 OLL 7:00 AM - 3:00 PM NHC

04/30 - 05/01/20 OLL 7:00 AM - 3:00 PM NHC

## VMware App Volumes™ and User Environment Manager™ on Horizon / 2550 USD / Days: 3

This course builds your skills in application management using VMware App Volumes™ and VMware User Environment Manager™. You learn how to use App Volumes to deliver applications and data at scale to desktops and users in seconds. You gain skills in managing application lifecycles from installation to update and replacement. You also learn how to use User Environment Manager to provide personalization and dynamic policy configuration across virtual, physical, and cloud-based environments to simplify end-user profile management.

03/30 - 04/01/20 OLL 7:00 AM - 3:00 PM NHC

06/01 - 06/03/20 OLL 7:00 AM - 3:00 PM NHC

## VMware Horizon® 7 - Design Workshop V7.0 / 2775 USD / Days: 3

This three-day course presents a methodology for designing a VMware Horizon® solution.

06/15 - 06/17/20 OLL 7:00 AM - 3:00 PM NHC

## VMware Horizon® 7 - Install, Configure, Manage plus App Volumes Fast Track V7.7 / 6475 USD / Days: 5

This course gives participants the skills to deliver virtual desktops and applications through a single virtual desktop infrastructure platform. This course builds your skills in installing, configuring, and managing VMware Horizon® 7 through a combination of lecture and hands-on labs.

04/06 - 04/10/20 OLL 6:00 AM - 4:00 PM NHC

04/20 - 04/24/20 OLL 6:00 AM - 4:00 PM NHC

04/27 - 05/01/20 OLL 6:00 AM - 4:00 PM NHC

05/04 - 05/08/20 OLL 6:00 AM - 4:00 PM NHC

05/11 - 05/15/20 OLL 6:00 AM - 4:00 PM NHC

06/08 - 06/12/20 OLL 6:00 AM - 4:00 PM NHC

Wednesday, March 18, 2020
This course provides you with the knowledge, skills, and ability to achieve competence in operating and managing VMware Horizon® Cloud Service on Microsoft Azure. This training increases your skill and competence in using the VMware Horizon® Cloud Service portal and Microsoft Azure portal.

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**VMware NSX**

**VMware NSX® - Install, Configure, Manage plus Troubleshooting and Operations Fast Track V6.4 / 6475 USD / Days: 5**

This intensive five-day, extended-hours course focuses on configuring and troubleshooting a VMware NSX® deployment. This course presents NSX as a part of the software-defined data center. You will learn how to use logical switching in NSX to virtualize your switching environment and how to use gateway services, firewall configurations, and security services to help secure and optimize your NSX environment. In addition, you will be presented with various types of technical problems that you will learn how to identify and solve through a systematic process. You will also be introduced to several operational, management, and troubleshooting tools. A software-defined data center environment with hands-on labs is provided to reinforce the skills and concepts presented in the course.

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**VMware NSX® - Install, Configure, Manage v6.4 / 4250 USD / Days: 5**

This five-day, comprehensive, fast-paced training course presents VMware NSX as a part of the software-defined data center.

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**VMware NSX® - Microsegmentation v6.3 / 2550 USD / Days: 3**

In this intensive three-day course, you will explore the security-focused features of VMware NSX® 6.3, including the distributed firewall and the Service Composer.

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**VMware NSX® - Troubleshooting and Operations v6.4 / 4625 USD / Days: 5**

This five-day, hands-on training course provides you with the advanced knowledge, skills, and tools to achieve competence in operating and troubleshooting the VMware NSX® 6.4 environment.

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VMware vCloud

VMware Cloud on AWS - Deploy and Manage 2019 Rev A / 2520 USD / Days: 3
This course teaches you skills for deploying and managing a VMware Cloud™ on AWS infrastructure. Through a mix of lecture and labs, you deploy and manage the VMware Cloud on AWS and VMware vSphere® features that build a foundation for a hybrid infrastructure. You also discuss when and where these features have the greatest effect. Anyone planning to migrate, build, or hybridize with VMware Cloud on AWS can benefit from this course.

05/27 - 05/29/20 OLL 6:00 AM - 2:00 PM NHC

VMware vRealize

Data Center Automation with vRealize Orchestrator and vSphere PowerCLI / 4250 USD / Days: 5
This course equips experienced administrators with the knowledge to use the automation tools that all vSphere customers have access to. Students learn how to automate administration tasks with VMware vSphere® PowerCLI™ and VMware vRealize® Orchestrator™.

05/18 - 05/22/20 OLL 7:00 AM - 3:00 PM NHC

VMware vRealize® Automation™ - Design and Deploy V7.6 / 4625 USD / Days: 5
This course focuses on designing and deploying an enterprise cloud by using a distributed architecture deployment of VMware vRealize® Automation™. This course discusses the benefits and risks of available design alternatives and provides information that helps in making sound design decisions. You follow a proven approach to design and deploy an enterprise cloud that is available, scalable, manageable, secure, and that is built according to VMware best practices. During this class, you apply your new knowledge by working with other participants to design and deploy a vRealize Automation solution for a real-world project.

05/04 - 05/08/20 OLL 7:00 AM - 3:00 PM NHC
06/15 - 06/19/20 OLL 7:00 AM - 3:00 PM NHC

VMware vRealize® Automation™ - Install, Configure, Manage v8 / 4250 USD / Days: 5
In this course you will focus on installing, configuring, and managing VMware vRealize® Automation™. You will gain an understanding on how to use vRealize Automation to automate the delivery of virtual machines, applications, and personalized IT services across different data centers and hybrid cloud environments. You will learn how to interface vRealize Automation with other systems using VMware vRealize® Orchestrator® and how to use vRealize Automation to manage Kubernetes systems and leverage other systems.

03/23 - 03/27/20 OLL 7:00 AM - 3:00 PM NHC
04/06 - 04/10/20 OLL 7:00 AM - 3:00 PM NHC
05/11 - 05/15/20 OLL 7:00 AM - 3:00 PM NHC

VMware vRealize® Automation™ - Install, Configure, Manage v8 / 4250 USD / Days: 5
In this course you will focus on installing, configuring, and managing VMware vRealize® Automation™. You will gain an understanding on how to use vRealize Automation to automate the delivery of virtual machines, applications, and personalized IT services across different data centers and hybrid cloud environments. You will learn how to interface vRealize Automation with other systems using VMware vRealize® Orchestrator® and how to use vRealize Automation to manage Kubernetes systems and leverage other systems.

06/08 - 06/12/20 OLL 7:00 AM - 3:00 PM NHC

VMware vRealize® Automation™ - Orchestration and Extensibility V7.6 / 4625 USD / Days: 5
During this course, you focus on using VMware vRealize® Orchestrator™ to extend the functionality of VMware vRealize® Automation™. You learn how to provide XaaS (Anything as a Service) and implement Machine Lifecycle Extensibility using the vRealize Automation Event Broker. You also learn how to create vRealize Orchestrator workflows. Features include basic scripting implementation along with logic processing to implement a variety of functions to use in your environment. This course teaches implementing debugging, loops, conditions, and user interactions in vRealize Orchestrator.

03/30 - 04/03/20 OLL 7:00 AM - 3:00 PM NHC
05/11 - 05/15/20 OLL 7:00 AM - 3:00 PM NHC
06/08 - 06/12/20 OLL 7:00 AM - 3:00 PM NHC

VMware vRealize® Log Insight™ - Deploy and Manage V4.7 / 1700 USD / Days: 2
In this course, you focus on deploying, using, and managing VMware vRealize® Log Insight™. You learn about the configuration and use of vRealize Log Insight to collect and manage logs from a variety of VMware and third-party products. This course discusses interfacing vRealize Log Insight with other systems to monitor, troubleshoot, and secure a data center.

03/23 - 03/24/20 OLL 7:00 AM - 3:00 PM NHC

VMware vRealize® Network Insight™ - Install, Configure, Manage V3.x / 1700 USD / Days: 2
This two-day, hands-on course gives you the skills to deploy and use VMware vRealize® Network Insight™ to ensure an optimized, highly available, and secure network infrastructure. You will learn the features, components, architecture, and benefits of vRealize Network Insight and how to use it to simplify daily operation and troubleshooting tasks.

03/19 - 03/20/20 OLL 7:00 AM - 3:00 PM NHC

VMware vRealize® Operations™ - Install, Configure, Manage v8 / 4250 USD / Days: 5
This course includes teaches you deployment, customization, management and architecture of VMware vRealize® and vRealize® Trak.c. This course explains certificates, capacity concepts, and workload optimization with real-world use cases. This course covers troubleshooting using dashboards and how-to managing configurations.

03/23 - 03/27/20 OLL 7:00 AM - 3:00 PM NHC
04/20 - 04/24/20 OLL 7:00 AM - 3:00 PM NHC
04/27 - 05/01/20 OLL 7:00 AM - 3:00 PM NHC
05/04 - 05/08/20 OLL 7:00 AM - 3:00 PM NHC
05/18 - 05/22/20 OLL 7:00 AM - 3:00 PM NHC
06/01 - 06/05/20 OLL 7:00 AM - 3:00 PM NHC

VMware vRealize® Operations™ and vSAN Integration Workshop / 1700 USD / Days: 2
This course explains how to use and configure VMware vRealize® Operations™ version 7.0 to work with VMware vSAN™ 6. This course explains concepts and practical applications of vRealize Operations in reference to vSAN.

05/26 - 05/27/20 OLL 7:00 AM - 3:00 PM NHC

VMware vSAN

VMware vSAN™ - Deploy and Manage V6.7 / 2520 USD / Days: 3
In this course, you focus on deploying and managing a software-defined storage solution with VMware vSAN™ 6.7. You learn how vSAN functions as an important component in the VMware software-defined data center. You gain practical experience with vSAN concepts through the completion of hands-on lab exercises.

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05/04 - 05/06/20 OLL 7:00 AM - 3:00 PM NHC
05/18 - 05/20/20 OLL 7:00 AM - 3:00 PM NHC
05/27 - 05/29/20 OLL 7:00 AM - 3:00 PM NHC
06/06 - 06/10/20 OLL 7:00 AM - 3:00 PM NHC

VMware vSAN™ - Production Operations V6.7 / 1700 USD / Days: 2
In this course, you focus on building skills in configuring and performing common Day 2 administrator and end-user tasks with VMware vSAN™ 6.7. You gain practical experience with vSAN production operations through the completion of instructor-led activities and hands-on lab exercises.

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04/27 - 04/28/20 OLL 7:00 AM - 3:00 PM NHC
05/28 - 05/29/20 OLL 7:00 AM - 3:00 PM NHC
06/10 - 06/11/20 OLL 7:00 AM - 3:00 PM NHC

Computer Learning Centers, CA
855-472-8232
info@newhorizons.com

Course Schedule

ILT Instructor-Led Training  ML Mentored Learning  OLL Online Live

NHC = NHCLC

Wednesday, March 18, 2020
### VMware vSphere Schedule

**VMware vSAN™ - Troubleshooting Workshop v6.x / 1850 USD / Days: 2**

In this two-day course, you will focus on learning the tools and skills necessary to troubleshoot VMware vSAN™ 6.6 implementations.

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**VMware vSphere® - Advanced Troubleshooting Workshop V6.7 / 4625 USD / Days: 5**

This intensive, hands-on training workshop provides you with advanced knowledge, skills, and abilities to achieve competence in troubleshooting the VMware vSphere® 6.7 environment. This workshop is aimed at experienced system administrators and introduces methods and skills that use management command-line interfaces (CLIs) and VMware vSphere® Client™. This workshop focuses on investigating and resolving problems, analyzing log files to help you recognize log file entries that identify root causes, and configuring specific key vSphere features.

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**VMware vSphere® - Design Workshop v6.5 / 2775 USD / Days: 3**

This course equips students with the knowledge, skills, and abilities to design a VMware vSphere 6.5 virtual infrastructure.

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**VMware vSphere® - Fast Track v6.7 / 6475 USD / Days: 5**

This five-day, intensive course takes you from introductory to advanced VMware vSphere® management skills. Building on the installation and configuration content from our best-selling course, you will also develop advanced skills needed to manage and maintain a highly available and scalable virtual infrastructure. Through a mix of lecture and hands-on labs, you will install, configure and manage vSphere 6.7. You will explore the features that build a foundation for a truly scalable infrastructure, and discuss when and where these features have the greatest effect. This course prepares you to administer a vSphere infrastructure for an organization of any size using vSphere 6.7, which includes VMware ESXi™ 6.7 and VMware vCenter Server® 6.7.

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**VMware vSphere® - Install, Configure, Manage v6.7 / 4250 USD / Days: 5**

This five-day course features intensive hands-on training that focuses on installing, configuring, and managing VMware vSphere 6.7, which includes VMware ESXi™ 6.7 and VMware vCenter Server 6.7. This course prepares you to administer a vSphere infrastructure for an organization of any size.

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**VMware vSphere® - Optimize and Scale plus Troubleshooting Fast Track v6.7 / 6475 USD / Days: 5**

This five-day accelerated, hands-on training course is a blend of the VMware vSphere® Optimize and Scale and VMware vSphere Troubleshooting Workshop courses. This Fast Track course includes the best of each of these advanced courses to equip experienced VMware administrators with the knowledge to effectively optimize and troubleshoot vSphere at an expert level.

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**VMware vSphere® - Optimize and Scale v6.7 / 4625 USD / Days: 5**

This five-day course will teach you advanced skills for configuring and maintaining a highly available and scalable virtual infrastructure.

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**VMware vSphere® - Skills for Operators v6.7 / 1700 USD / Days: 2**

This course equips students with the knowledge, skills, and abilities to design a VMware vSphere 6.5 virtual infrastructure for an organization of any size.

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## VMware vSphere® - Skills for Operators v6.7 / 1700 USD / Days: 2

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## VMware vSphere® - Skills for Public Sector Administrators v6.7 / 4250 USD / Days: 5

This five-day, intensive course takes you from introductory to advanced VMware vSphere® management skills. Building on the installation and configuration content from VMware vSphere: Install, Configure, Manage [v6.7], you will develop advanced skills needed to manage and maintain a highly available and scalable virtual infrastructure. Through a mix of lecture and hands-on labs, you will install, configure and manage vSphere 6.7. You will explore the features that build a foundation for a scalable infrastructure and discuss when and where these features have the greatest effect. This course prepares you to administer a vSphere infrastructure for an organization of any size using vSphere 6.7, which includes VMware ESXi™ 6.7 and VMware vCenter Server® 6.7.

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## VMware vSphere® - Troubleshooting Workshop v6.7 / 4625 USD / Days: 5

This five-day, hands-on training workshop provides you with the advanced knowledge, skills, and abilities to achieve competence in troubleshooting the VMware vSphere® 6.x environment. This workshop increases your skill and competence in using the command-line interface, VMware vSphere® Client™, VMware vRealize® Log Insight™, and other tools to analyze and solve problems.

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## VMware vSphere® - What's New v5.5 to v6.7 / 2550 USD / Days: 3

In this three-day, hands-on training course, you explore the new features and enhancements in VMware vCenter Server® 6.7 and VMware ESXi™ 6.7. Real-world use-case deployment scenarios, hands-on lab exercises, and lectures teach you the skills that you need to effectively implement and configure VMware vSphere® 6.7. This course is recommended for customers who want to deploy vSphere 6.7 into their existing vSphere environment.

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## VMware® Advanced Skills for vSphere Professional Workshop V6.7 / 4625 USD / Days: 5

This workshop is intended to provide hands-on experience to anyone aspiring to pass the VMware VCAP 6.7 certification exam. This course covers all the exam objectives and provides maximum practical exposure to various vSphere administration and configuration issues.

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## WordPress

### WordPress Fundamentals / 790 USD / Days: 2

This course shows you how to use WordPress 4.7’s themes, widgets, plug-ins, and souped-up editing and multimedia tools to build just about any kind of site.

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## Workplace Fundamentals

### 10 Soft Skills You Need / 400 USD / Days: 1

In this course, students will develop a core set of soft skills by managing and looking at the way people interact and seeing things in a new light.

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### Accounting Essentials / 295 USD / Days: 1

In this course, you will learn accounting fundamentals.

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### Business Etiquette / 395 USD / Days: 1

This course examines the basics, most importantly to be considerate of others, dress/appearance, the workplace versus social situations, business meetings, proper introductions and ‘the handshake’, conversation skills/small talk, & much more.

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### Business Writing / 395 USD / Days: 1

This course offers effective strategies to sharpen your writing skills by structuring your ideas logically, exercising diplomacy in letters and reports, and shaping your arguments.

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## Change Management / 395 USD / Days: 1

This workshop will give all participants an understanding of how change is implemented and some tools for managing their reactions to change.

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## Coaching and Mentoring / 395 USD / Days: 1

This workshop focuses on how to better coach your employees to higher performance.

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## Communication Strategies / 395 USD / Days: 1

In this course, students will understand the different methods of communication and how to make the most of each of them.

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## Conflict Resolution / 395 USD / Days: 1

Participants will learn crucial conflict management skills, including dealing with anger and using the Agreement Frame. If left unchecked or not resolved it can lead to lost production, absences, attrition, and even law suits.

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### Course Schedule

<table>
<thead>
<tr>
<th>Course Name</th>
<th>Date(s)</th>
<th>Time</th>
<th>Location</th>
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<tbody>
<tr>
<td><strong>Creative Problem Solving / 395 USD / Days: 1</strong></td>
<td>03/18 · 03/19/20 OLL</td>
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<tr>
<td><strong>Critical Thinking / 395 USD / Days: 1</strong></td>
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<td><strong>Customer Service / 395 USD / Days: 1</strong></td>
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<tr>
<td><strong>Email Etiquette / 395 USD / Days: 1</strong></td>
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<tr>
<td><strong>Employee Motivation / 395 USD / Days: 1</strong></td>
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<tr>
<td><strong>Excellence in Service - Advanced / 395 USD / Days: 1</strong></td>
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<tr>
<td><strong>Excellence in Service - Basic / 395 USD / Days: 1</strong></td>
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<tr>
<td><strong>Facilitation Skills / 395 USD / Days: 1</strong></td>
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<tr>
<td><strong>Grammer Essentials / 395 USD / Days: 1</strong></td>
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<td><strong>Handling a Difficult Customer / 395 USD / Days: 1</strong></td>
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<td><strong>Interpersonal Skills / 395 USD / Days: 1</strong></td>
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<td><strong>Leadership and Influence / 395 USD / Days: 1</strong></td>
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<td><strong>Negotiation Skills / 395 USD / Days: 1</strong></td>
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<td><strong>Performance Management / 395 USD / Days: 1</strong></td>
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<td><strong>Personal Productivity / 395 USD / Days: 1</strong></td>
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<td><strong>Presentation Skills / 395 USD / Days: 1</strong></td>
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<td><strong>Project Communications and Stakeholder Management / 1198 USD / Days: 2</strong></td>
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### Additional Information

- **OLL** Online Live
- **NHC** = NHCLC
- **ILT** Instructor-Led Training
- **ML** Mentored Learning

**Wednesday, March 18, 2020**
Project Management Essentials / 1797 USD / Days: 3
If you are taking this course, you probably have some exposure to managing projects, or you may be considering embarking on a career as a professional project manager. Your ability as a project manager to demonstrate best practices in project management on the job is becoming the standard to compete in today's fast-paced and highly technical workplace. In this course, you will apply the generally recognized practices of project management to successfully manage projects.

- Project managers are always under severe pressure to complete projects on time and within budget. However, most projects fail to meet these demands, and, as a result, many projects are terminated early. Successful project management requires knowledge and experience. This course is designed to provide you with the skills needed to be a successful project manager in today's rapidly changing world. The skills and knowledge you gain in this course will help you avoid making costly mistakes and increase your competitive edge in the project management profession.

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Project Management for Senior Managers / 599 USD / Days: 1
This one-day course introduces the senior managers, department managers, and other key stakeholders to the principles and processes of project management.

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Project Management Fundamentals / 595 USD / Days: 1
In this course, students will identify effective project management practices and their related processes. They will examine the elements of sound project management and apply the generally recognized practices to successfully manage projects.

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Project Management Skills for Non-Project Managers / 495 USD / Days: 1
In this course, students will identify methods of effectively managing small- to medium-sized projects and achieving their stated objectives.

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Project Risk Management / 1190 USD / Days: 2
This course focuses on improving the project manager's risk management expertise, from initial planning through project closure. Participants will apply all course principles to a work-related case study taken directly from their work environment.

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Project Scope and Schedule Management / 1190 USD / Days: 2
This course provides participants with tools and techniques to help them determine and deliver products, services, and results that meet requirements, expectations, and deadlines.

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Project Team Leadership / 1190 USD / Days: 2
This course focuses on improving the project manager’s risk management expertise, from initial planning through project closure. Participants will apply all course principles to a work-related case study taken directly from their work environment.

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Public Speaking / 395 USD / Days: 1
In this course, students will learn about different types of calls and the etiquette associated with them.

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Supervising Others / 395 USD / Days: 1
In this course, students will learn about different types of calls and the etiquette associated with them.

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Teamwork and Team Building / 395 USD / Days: 1
This workshop will encourage you to explore the different aspects of a team, as well as ways that they can become a top-notch team performer.

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Telephone Etiquette / 395 USD / Days: 1
In this course, students will learn about different types of calls and the etiquette associated with them.

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Time Management / 395 USD / Days: 1
The Time Management workshop will cover strategies to help participants learn crucial strategies that include personal motivation, delegation skills, organization tools, and crisis management.

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