Navigating The Modern Workforce - Diversity, Culture, Generations

Overview
In this course, students will learn how to capitalize on the strengths of your diverse team while directing and guiding them to even greater achievements.

Target Audience
Team leaders, managers, executives and other business professionals who lead others.

Course Objectives
After completing this course, students will know how to:
- Learn to lead in a world of diversity
- Engage and empower our multi-generational workforce
- Leverage culture as the new strategic differentiator
- Develop your path to leadership success

Course Outline

A Complex World of Diversity
- Working in Fluid Dynamic Environments
- Understanding the New Transient Workforce
- Addressing the Need for a New Type of Leadership
- Leading with Authenticity
- Developing Required Skills and Competencies
- Decentralizing Power

Making Difference Your Strategic Advantage
- Engaging in the 21st Century
- Measuring Engagement and Taking Advantage of High Engagement
- Overcoming Challenges to Employee Engagement
- Embracing Difference and Bridging Boundaries
- Developing Cultural Intelligence and Responding Effectively to Cultural Differences
- Applying SCARF to Direct Behavior

Register Online

Schedule
Class Length: 2 Days

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G2R = “Guaranteed to Run” | OLL = “Online LIVE”
ILT = “Instructor-Led-Training”
**Leveraging Change as the New Normal**

- Understanding and Applying Emotional Intelligence
- Motivating Others
- Key Areas of Interest - Behavioral and Cognitive, Psychodynamic and Humanistic, and Personality Types
- Developing Your Leadership Psychological Toolkit
- Identifying Drivers – Desires and Expectations
- The Impact of an Environment of Trust
- Meeting the Needs of the Social Brain
- Promoting Involvement

**Creating Leaders for the Future**

- Facing the Challenges of a Modern Leader
- Avoiding Cultural Pitfalls
- Creating a Common Culture for All
- Leading Fluid Teams
- Seeking Diverse Perspectives
- Soliciting Feedback
- Utilizing Various Leadership Styles – Storytelling, Adaptive, and Connective
- Building a Sustainable Vision, Developing a Path, and Creating a Passion for Excellence